Service Guide
Winter 2025/26



Valid as of 26 October 2025

SWISS WorldCargo

Intro
Editorial

Dear valued Swiss WorldCargo customer,

How many accomplishments can one team achieve in six months?

This is not the start of a riddle, but the genuine pride I feel as I reflect on our incredible Swiss WorldCargo worldwide team. Over the past half a year, our experts have bravely initiated, consistently carried forward, and successfully brought to life many significant milestones for our division.

Among the most notable achievements is July's announcement of our entry into **Lufthansa Cargo's and United Cargo's joint business agreement**. This partnership will offer our cargo customers greater flexibility and additional transportation options, thanks to denser direct connections between Europe and North America. Through this expanded collaboration, we aim to deliver to you even more value, by providing stronger connectivity, coordinated services, and a seamless cargo experience across the transatlantic network. A true fulfilment and an inspiring example of teamwork and collaboration.

Collaboration is most powerful when driven by purpose – and ours has always been to make it easier and more efficient for you to do business with us. That is why, in June, we introduced a new online claims submission process, designed to make it simpler, faster, and more accessible for our customers to submit pre-claims and claims directly through our website. This is an important step forward in our commitment to streamlining your digital experience and continuing to offer reliable, customer-centric services online. When it comes to digitalization, there is more than meets the eyes – our division is working tirelessly on the next remarkable step in our digital journey, I guarantee you that more exciting developments are on the horizon.

After all, we do like our operations to be efficient, reliable, and sustainable. **Our sustainability efforts are constantly underway** to drive the airfreight industry even one inch closer to a great showcase of efficiency meeting sustainability. How does that look like? You might wonder. It looks a lot like a lightweight container, a DHL award, and a SAF investment. We are proud to have something to do with all of the above. Earlier this year, we successfully completed our rollover to a range of brand-new, lighter, and more sustainable containers, helping modernize our operations while reducing fuel use and CO2 emissions. We were also honored to receive DHL's 2024 Global Forwarding ESG Award for Air Freight, a recognition of our ongoing commitment to sustainability. Beyond our own initiatives, we are proud to see customers increasingly engaging in partnerships that unite shippers, freight forwarders, and airlines in best-practice examples, showing how collective action can drive real progress toward more sustainable airfreight.

We explore every direction, but one remains steady: **the future**. What does the future hold in store for us? Our brand-new A350, featuring a special livery, took to the skies on its maiden flight in August. After completion of multiple test flights, it will soon be ready to land at SWISS and carry more of your cargo, bringing its significant capacity into action.

In conclusion, I would like to sincerely **thank you, our valued customer**, for your constant support. We look forward to strengthening our collaboration with you in the months ahead. We remain committed to delivering the high-quality, expert, and reliable services you have come to expect, as we move forward through the exciting rest of the year together.

Our Winter Timetable 2025-2026 – which will come into effect on **26 October 2025** – includes a few significant changes. For example, among other updates, we will increase the frequency of our flights to Miami and Cape Town to twice a day and six times a week respectively. Our Service Guide provides you with accurate and comprehensive information about the products and solutions we can offer you, including details on our aircraft and ground-handling partners. Please visit our brand-new website swissworldcargo.com to read our latest news.

We look forward to a continued successful partnership and collaboration with you. We care for your cargo.

Kind regards,

Alain Chisari
Head of Swiss WorldCargo

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Intro
Philosophy

A worldwide standard

All around the world, Swiss values stand for reliability, safety, efficiency and punctuality. SWISS has committed itself to these core characteristics from its home country, leading with the friendliness and keenest attention to detail that Switzerland is known for. This approach is applied universally to our operations, with the clear aim of being a leading European airline, active worldwide and "best in class" in all its business areas -not just for passengers, but for cargo, too. Rooted in Swiss quality and precision, Swiss WorldCargo upholds the highest standards in reliability and efficiency, driving its commitment to excellence in global air cargo.

Added value

Adding value is one of Swiss WorldCargo's paramount objectives. As an internationally active air cargo carrier, SWISS' airfreight division creates genuine added value for its customers through its specialist expertise, its commitment to quality, its sustainability efforts, as well as its digitalization initiatives. A service-oriented mindset is at the core of everything Swiss WorldCargo does. The airfreight division provides tailored and unique logistics solutions with an authentic personal touch, ensuring seamless and reliable cargo transportation.

Intro
Philosophy

Airport-to-airport

At Swiss WorldCargo, logistics is more than movement —it's precision, responsibility, and trust. As the airfreight division of SWISS, Swiss WorldCargo delivers high-value, time-critical and care-intensive shipments across more than 100 destinations in 80 countries thanks to its extensive range of airport-to-airport airfreight services. This network is further supported by daily trucking connections between key locations.

Flown as planned

With its reliable and fast acceptance, transfer and delivery times and its carefully selected ground handling partners, Swiss WorldCargo offers its customers professionalism and commitment, ensuring that consignments are transported exactly as they are booked. Care-intensive and time-sensitive shipments demand swift and efficient handling; with optimized processes, and the efficiency of the Zurich Hub, Swiss WorldCargo delivers best-in-class speed without compromise.

Seamless

From the moment our customer's goods leave their origin to the time they reach their destination, Swiss WorldCargo's commitment to excellence ensures that the cargo receives the highest level of attention. The airfreight division's dedication to precision and reliability guarantees a seamless and secure journey, providing customers with peace of mind throughout the entire transportation process.

Customer-centric

Rooted in Swiss quality and driven by people, Swiss WorldCargo combines operational excellence with a strong sense of purpose. Thanks to its tailored airfreight solutions and a personal approach, Swiss WorldCargo caters to the unique needs of its customers, placing their cargo at the heart of its operations. Swiss WorldCargo offers its customers airfreight products that include SWISS General Cargo, SWISS Valuables, SWISS Vulnerables, SWISS Pharma & Healthcare, SWISS Perishables, SWISS Live Animals and SWISS Mail. In addition, we offer Transportation Solutions, such as X-Presso, Celsius Active, Celsius Passive, and Dangerous Goods, and Add-on Services like Green Choice, Direct Delivery, Active Tracking Devices, Pet Photo Service, and Re-icing.

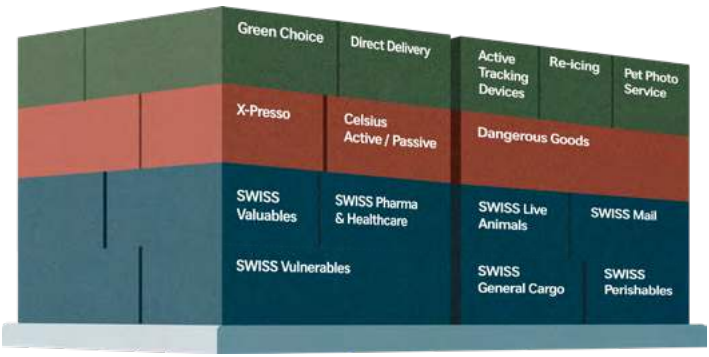
For further details, please visit swissworldcargo.com.

Branded Products
Transportation Solutions and Add-on Services

Modular airfreight Services

Swiss WorldCargo addresses the shipping needs of different commodities. We will provide you with flexible, scalable solutions that can be dynamically adapted to the changing needs of your goods.

Design your own air cargo service tailored to your needs.



3. The Extra (Add-on Services)
Customize your shipment with one of our Add-on services to match your needs.

2. The How (Transportation Solutions)
Select from our Transportation Solutions how do you wish to transport your shipment.

1. The What (Products)
Pick from one of our branded products based on the commodity you are transporting.

Branded Products
SWISS General Cargo





Let your shipments benefit from Swiss quality and reliability of service

Transporting goods of all kinds requires a high level of accuracy to ensure a reliable transportation service. SWISS General Cargo offers exactly that. You can rely on SWISS quality when we transport your consignment by air or by road. Throughout our global network we can provide excellent service tailored to meet your requirements.

SWISS General Cargo is suitable for any air cargo consignment for which customers require special quality and expertise. We focus on quality, reliability and efficiency, as our flights follow a strict schedule and you can count on our punctuality. **Our reliability. For your quality transportation.**

Why SWISS General Cargo?

Global network of excellence: With our extensive global network, we offer seamless air and truck connections between key business centers worldwide. Whether it's across continents or within a region, count on us to deliver your shipments promptly and efficiently.

Punctuality at its best: We take pride in our stable flight schedules and high 'flown as booked' rate ensuring your cargo reaches its destination on time, every time. Trust in our punctuality to keep your supply chain running smoothly.

Hub in Zurich: Our state-of-the-art hub in Zurich is designed for seamless integration into your supply chain, allowing for a quick transit time of up to 10 hours. The combination of short distances between the warehouse and aircraft positions, along with top-notch operational and warehouse handling, ensures your cargo is handled with the utmost efficiency and care.

No weight limitations: SWISS General Cargo has no weight limitations (subject to aircraft type restrictions), making it the ideal choice for a wide range of cargo shipments.

Branded Products
SWISS Valuables



Premium solution for highly secured cargo transport

The premium solution for your highly secured supply chain. In today's world, valuable consignments encompass more than just traditional assets like gold, money, and precious gems. With the ever-increasing pace of life, there is a growing demand for transporting highly confidential documents, exquisite art pieces, and valuable collections. We understand the importance of mitigating risks associated with transporting high-value cargo. That's why our valuable product surpasses the security standards set by IATA. When you choose us to transport your valuables by air, you can trust in our commitment to upholding Switzerland's time-honored values of discretion, reliability, and technical expertise. **Our discretion. For your shipment's security.**

Why SWISS Valuables?

Unrivaled security measures: Exceeding IATA's security standards, we uphold Switzerland's values of discretion, reliability, and technical expertise, ensuring your valuable cargo is in safe hands. The four-eyes principle is followed during handling, transportation, and aircraft loading/unloading processes, ensuring thorough checks at every stage.

Discretion at every step: Benefit from special storage with camera surveillance, sealed containers, and highly secured transport for on-time delivery. We also accept dangerous goods, subject to local restrictions and IATA DG regulations.

Comprehensive protection: Our global network follows rigorous handling standards, storing your cargo in constantly monitored facilities, and delivering only to authorized consignees. With SWISS Valuables, you can rely on tarmac escort to and from the aircraft.

Reliable transportation hub: Our dedicated secure hub reduces potential risks with a separate and highly secured storage facility. Our Zurich hub offers short turnaround times and meticulous checks at every stage, ensuring efficient and secure transportation.

Branded Products
SWISS Vulnerables





Protect your shipment without compromise

The hi-tech, the fine art and the high-end fashion and other specialised industries manufacturing complex and delicate products require reliable and protected logistics chains. Careful handling, product integrity, theft prevention, discretion and confidentiality are key requirements when it comes to air freight solutions for these extremely vulnerable products. With SWISS Vulnerables we offer substantially high protection against tempering. **Our caution. For your cargo protection.**

Why SWISS Vulnerables?

Enhanced theft protection: Our distinctive storage facilities come with special attendance and additional security checks both before departure and upon landing, ensuring your cargo's safety throughout the journey.

Secured transport processes: Specialised transport and handling processes guarantee that your cargo remains secure en route until its destination.

Tailored surveillance and loading: Our dedicated storage, surveillance, and precise loading procedures ensure that your cargo is shielded at every stage of its journey.

Skilled global personnel: Our highly trained and skilled personnel across the globe are dedicated to ensuring the security and safety of your shipment.

Capacity access: Enjoy preferential access to capacity without weight limitations (subject to aircraft type restrictions), providing you with flexibility and convenience.

Consistent quality standards: Benefit from our globally consistent handling and quality standards that reflect our commitment to excellence.

Branded Products
SWISS Pharma & Healthcare





Rely on us to safeguard your product integrity

SWISS Pharma & Healthcare is the premium airfreight solution for the pharmaceutical and healthcare industry. With strict adherence to industry standards and globally standardized and documented processes, we secure smooth and timely transportation of sensitive pharmaceutical and healthcare shipments. Rely on SWISS Pharma & Healthcare for unmatched reliability, precision, and global expertise - ensuring the integrity of every shipment.

Our expertise. For your product integrity.

Commitment to the Highest Quality: Globally standardized and documented operational processes. Robust quality control and regular audits of stations and partners. Professional complaint and investigation request management according to the CAPA process.

Priority Handling: Prioritized ground handling and loading, with short transportation times between storage facilities and aircraft. Preferred access to flight capacity to ensure the uncompromised integrity of your goods.

Transparent Capabilities: Clear transparency of our global pharma capabilities through our online tool, enabling you to perform your lane risk assessment and to choose the best packaging prior to sending your shipments.

Highly Competent Teams: Expertly and regularly trained staff across the globe ensure consistent, high-quality service and product integrity for your pharmaceutical shipments at every step of the way.

Continuously Certified for Pharma: IATA CEIV Pharma certified as an airline since 2018, recognizing our dedication to quality and expertise in the safe and compliant handling of pharmaceutical and healthcare shipments.

Tailored Solutions: Highly flexible and customizable offering to meet customer needs and shipment requirements and to secure a resilient supply chain.

Branded Products
SWISS Pharma & Healthcare





Celsius Active & Celsius Passive for SWISS Pharma & Healthcare

Celsius Active: For the pharmaceutical temperature-controlled supply chain, demanding the strictest temperature maintenance and active control throughout the entire transportation chain. The best solution based on technologies like compressor cooling, electric heating or dry ice refrigeration. Find out more

Celsius Passive: For temperature-sensitive pharmaceutical shipments, requiring temperature support for storage and transportation at origin, transfer and destination. An additional possibility to lease advanced passive high-performance solution that simplifies handling and door-to-door shipping. Find out more

Our Zurich Hub: Highly flexible, efficient, and pharmaceutically compliant

Unique Double Certification: GDP compliant by Swissmedic since 2014 and IATA CEIV Pharma certified since 2018. Focusing on compliance is part of our DNA when it comes to handling pharmaceutical and healthcare shipments.

Dedicated Handling and Facilities: State-of-the-art temperature-controlled infrastructure, calibrated and mapped. Streamlined processes and expertly trained staff ensure swift, precise handling and the highest standards of care and integrity for your pharmaceutical shipments.

Limited Exposure: Short delivery and transfer times as well as limited exposure to outside conditions through direct tunnel connecting our storage facilities and long-haul terminal, preserving your shipment's integrity.

Extensive Connectivity: Centrally located in Europe, our Zurich hub offers an extensive network of flights and temperature-controlled Road Feeder Service, enhancing your supply chain reliability and global reach.

Branded Products
SWISS Perishables



Trust us to always keep your perishables fresh

In a world where freshness, quality, and timeliness are paramount, the transportation of perishable goods demands utmost precision and expertise. At Swiss WorldCargo, we understand the critical nature of transporting delicate fruits, vegetables, and meats. We ensure your delicate produce maintains its freshness and quality throughout the journey.
We recognize the importance of every minute, and our streamlined supply chain guarantees swift and efficient delivery, minimizing any potential spoilage while adhering to the highest standards of care. **Our efficiency. For your consignments' freshness.**

Why SWISS Perishables?

Precision in perishables: Our team's expertise guarantees that your delicate fruits, flowers, vegetables, fish, seafood and meats remain as fresh as when they were harvested. From handling to transportation, we uphold the highest standards of care.

Efficiency in every detail: Benefit from seamless air and truck connections between global business centers. Our processes adhere to countries' regulations and we ensure that documentation is provided according to authorities' requirements.

Seamless integration: We seamlessly integrate into your supply chain, ensuring that your shipments move smoothly. Our commitment to high-quality handling standards means your goods are treated with the utmost care and attention.

Global consistency: No matter where your goods are headed, our highly skilled personnel worldwide ensure that your perishables receive the same level of care. Our integrated online consignment tracking system keeps you informed every step of the way.

Hub of excellence: Our Zurich hub offers dedicated handling and storage for perishables. Short distances between our warehouse and aircraft positions, along with efficient processes , minimize exposure to outside conditions, preserving your goods' quality.

Branded Products
SWISS Live Animals





Entrust your beloved pets and animals to our attentive care for a worry-free journey

SWISS Live Animals is the premium service for transporting live animals with utmost care and expertise. We understand the importance of ensuring the well-being and safety of your precious animals during their journey. With a team of trained experts and specialized facilities, we go above and beyond to provide a seamless and stress-free experience for both you and your animals. Our fast and efficient transportation options, adherence to strict regulations, and commitment to animal welfare make us the preferred choice for transporting a wide range of live animals, including hatching eggs, tropical animals, zoo animals, pets, and more. Trust SWISS Live Animals to deliver exceptional service, peace of mind, and the highest level of care for your beloved companions. **Our care. For your peace of mind.**

Why SWISS Live Animals?

Specialized facilities and staff: In the Animal Care Center in our Zurich hub all animals are accommodated in state-of-the-art, clean and climate-controlled rooms. Zookeepers provide special care for the animals, including social interaction, offering water and additional food upon request. Pets are taken out of their transport container and kept in supervised animal rooms, allowing them to comfortably move around, stretch, and rest while the zookeepers are cleaning the transport container and preparing them for the onward journey.

Priority and expert handling: Live animal shipments receive the highest transportation priority, guaranteeing their well-being and timely transportation. Our team follows strict IATA Live Animal Regulations and implements specific handling processes for their safety and comfort.

Ambient Environment: Dedicated animal rooms and controlled cargo hold temperatures ensure the animals' utmost ease and protect them from climate extremes.

Qualified Supervision: Our dedicated staff checks on the well-being of the animals at every step of their journey. We prioritize their comfort and safety throughout the transportation process.

Branded Products
SWISS Mail





Deliver mail swiftly in transparency

The airmail parcel business is constantly increasing due to a phenomenal potential market volume and growth for national postal organisations. The worldwide major postal organisations are already prominently active in this high-potential business sector. They are busy ensuring greater vertical integration and control over their operation processes to secure a leading role in the global logistics arena and position themselves to offer integrated international Express Mail Services (EMS), Priority Mail (Airmail) or Non-Priority Mail (S.A.L).

Airmail services have their own special needs – whether they are Express Mail Services (EMS), Priority Mail (Airmail) or Non-Priority Mail (S.A.L) – exemplary efficiency is just as essential as absolute discretion, be it letters or parcels. **Our consistency. For your transparent delivery.**

Why SWISS Mail?

By choosing SWISS Mail, you benefit from unparalleled transparency, which can transform your business operations positively. Here's how:

Empowerment: You now have the ability to provide your end customers with full information, a vital aspect in today's competitive landscape. Transparency builds trust, and we understand how important it is to know exactly where your mail is at any given time.

Real-time adaptation: With continuous updates on your mail's current status, you can act swiftly in response to any unforeseen circumstances. Whether it's flight cancellations or backlogs, you have the flexibility to adjust production or re-route traffic temporarily to ensure smooth operations.

Branded Products
Product combinability

Transportation Solutions	X-Presso	Celsius Active	Celsius Passive	Dangerous Goods
SWISS General Cargo	✓	✓	✓	✓
SWISS Valuables	X	X	X	✓
SWISS Vulnerables	✓	X	X	✓
SWISS Pharma & Healthcare	✓	✓	✓	✓
SWISS Perishables	✓	✓	✓	X
SWISS Live Animals	✓	X	X	X
SWISS Mail	X	X	X	X

Add-on Services	Green Choice	Direct Delivery	Re-icing	Active Tracking Devices
SWISS General Cargo	✓	✓	✓	✓
SWISS Valuables	✓	X	X	✓
SWISS Vulnerables	✓	X	X	✓
SWISS Pharma & Healthcare	✓	✓	✓	✓
SWISS Perishables	✓	✓	✓	✓
SWISS Live Animals	✓	X	X	✓
SWISS Mail	X	X	X	X

Transportation Solutions
Celsius Active



For the temperature-controlled supply chain, demanding the strictest temperature maintenance and active control throughout the entire supply chain

Celsius Active ensures strict and seamless active temperature control along the entire end-to-end supply chain to secure product integrity for your very temperature-sensitive shipments. The top-tier solution is based on and powered by advanced technologies, like compressor cooling, electric heating, or dry ice refrigeration.

Our Offering: Active temperature control along the end-to-end supply chain

Highest Temperature Control: Active temperature-controlled containers maintain temperatures from -20°C to +25°C, ensuring the integrity of very temperature-sensitive shipments.
Extensive Temperature-Controlled Container Portfolio: Choose from a wide range of approved temperature-controlled ULD containers and make use of our convenient lease program including ordering and re-positioning.
Globally Standardized Processes: Uniform operational procedures and quality standards with documented checks at departure, transfer, and arrival ensure consistent care and compliance worldwide.
High Priority Handling: Shipments receive high priority access to capacity and handling with short acceptance, transfer, and delivery times.
Temperature-Controlled Road Feeder Services: Maintain temperature control throughout transport, ensuring your shipment's integrity from origin to destination.
Global Connectivity: Extensive flight and temperature-controlled Road Feeder Services (RFS) network creates connections between key business centers worldwide.
Highly Competent Teams: Regularly trained staff in handling temperature-controlled containers provide consistent and high-quality service worldwide.
Qualified Envirotainer Provider (QEP): Fulfillment of highest standards of quality in the handling of Envirotainer containers.

Transportation Solutions
Container Portfolio

Envirotainer

LD9 Envirotainer RAP t2
Thermostat-controlled heat exchanger with dry ice as refrigerant
Temperature range -20 °C to +20 °C
See technical details on page 71

LD3 Envirotainer Releye RKN
Thermostat-controlled compressor cooling and electrical heating
Temperature range +5 °C to +25 °C
See technical details on page 74

LD3 Envirotainer RKN t2
Technology thermostat-controlled heat exchanger with dry ice as refrigerant
Temperature range -20 °C to +20 °C
See technical details on page 71

LD9 Envirotainer RAP e2
Fully redundant thermostat-controlled air conditioning system with compressor cooling and electrical heating
Temperature range 0 °C to +25 °C
See technical details on page 72

LD9 Envirotainer Releye RAP
Fully redundant thermostat-controlled air conditioning system with compressor cooling and electrical heating
Temperature range +5 °C to +25 °C
See technical details on page 72

LD11 Envirotainer Releye RLP
Fully redundant thermostat-controlled air conditioning system with compressor cooling and electrical heating
Temperature range +5 °C to +25 °C
See technical details on page 73

LD3 Envirotainer RKN e1
Thermostat-controlled compressor cooling and electrical heating
Temperature range 0 °C to +20 °C
See technical details on page 73

Transportation Solutions
Container Portfolio

Sonoco ThermoSafe

LD3 ThermoSafe, Pegasus

Advanced passive temperature controlled system
Temperature range +2 °C to +8 °C
See technical details on page 74

CSafe

LD9 CSafe RAP

Thermostatic controlled compressor cooling and electrical storage
Temperature range +4°C to +25°C
See technical details on page 75

LD3 CSafe RKN

Thermostat-controlled compressor cooling and electrical heating
Temperature range +4 °C to +25 °C
See technical details on page 75

DoKaSch

LD9 DoKasch RAP

Fully redundant thermostat-controlled air conditioning system with compressor cooling and electrical heating
Temperature range +2 °C to +30 °C
See technical details on page 76

LD3 DoKasch RKN

Thermostat-controlled compressor cooling and electrical heating
Temperature range +2 °C to +30 °C
See technical details on page 76

Swiss Airtainer

LD3 Swiss Airtainer RKN

Fully redundant thermostat-controlled air conditioning system with compressor, cooling and electrical heating
Temperature range +5 °C and +25 °C
See technical details on page 77

Transportation Solutions
Celsius Passive



For the temperature-sensitive supply chain, requiring temperature support for storage and transportation at origin, transfer and destination.

Celsius Passive ensures temperature support along the supply chain to secure the quality of your shipment. Additionally Advanced Passive Packaging solutions can be leased, simplifying handling and door-to-door shipping.

Our Offering: Temperature support along the supply chain

Temperature Support: Choose from the four official IATA temperature ranges to suit the specific needs of your shipments.

- Cool temperature (COL) between +2 to +8 °C
- Room temperature (CRT) between +15 to +25 °C
- Extended room temperature (ERT) between +2 to +25 °C
- Keep frozen (FRO) at -18 °C or below

Premium Quality: Globally standardized operational processes ensure your shipment will be stored and transported within the required temperature range at origin, transfer, and destination, whenever possible.
Priority Handling: Shipments will be handled with priority and high care to minimize exposure to non-temperature-controlled environments.
Wide Network: Clear transparency of our available storage capabilities at each station through our online tool, enabling you to perform your risk mitigation and choose the best passive packaging prior to sending your shipments.
Global Expert Teams: Worldwide trained staff provide consistent, high-quality service and meticulous care for your temperature-sensitive shipments. Temperature-Controlled Road Feeder Services: Maintains temperature support throughout transport, ensuring shipment integrity from origin to destination.
Global Connectivity: Extensive flight and temperature-controlled Road Feeder Services (RFS) network creates connections between key business centers worldwide.
One-way Advanced Passive Packaging Lease Option: Choose from different Envirotainer ProofTainer types.

Transportation Solutions
X-Presso



For your time-critical supply chain

X-Presso is the premier solution for urgent, time-critical shipments, ensuring your cargo reaches its destination with unmatched speed and precision. Our dedication to rapid transit, specialized handling, and seamless integration makes X-Presso the go-to choice for businesses operating in today's fast-paced environment. Enhance your supply chain with X-Presso, where every second counts, and experience the exceptional reliability and efficiency synonymous with our service.

Key features of our offering

Ultra-Fast Processing: Enjoy exceptionally short acceptance, transit, and delivery times, ranging from 60 to 120 minutes, for your time-critical shipments, subject to station limitations.
Priority Space Access: Secure space for urgent shipments, with prioritization based on availability and operational conditions, ensuring your goods are onboard.
No Weight Restrictions: Enjoy the freedom of shipping without weight limitations, with only per-piece weight (kg) and aircraft-related restrictions to consider.
Expert Global Team: Skilled personnel across the globe ensure consistent, high-quality service wherever your shipment goes.
Consistent Global Standards: Experience uniform handling and quality standards worldwide, ensuring reliable service from start to finish.

Our hub facilities, for the unmatched efficiency of your supply chains

Efficient Handling: Our optimized processes deliver cargo quickly, with unbeatable 60-, 90-, and 120-minute transit options.
Optimized Hub Operations: Fast, high-quality processes minimize external exposure, aided by our efficient tunnel system between facilities and aircraft.
Extensive Connectivity: Located in Europe, our Zurich hub offers extensive destinations, enhancing your supply chain reliability and global reach.

Transportation Solutions
X-Presso (in detail)

Depending on the size of pieces of a shipment we differentiate for X-Presso: **X-Presso (XPS)** for urgent and time-critical consignments with pieces that are lighter than 50kg, we offer a transfer time in ZRH of at least 90 minutes. **X-Presso XL (XPL)** for urgent and time-critical consignments with pieces that are heavier than 50kg, we offer a transfer time in ZRH of at least 120 minutes.

	X-Presso (XPS)	X-Presso XL (XPL)
Weight Allowance	< 50 kg per piece	> 50 kg per piece
Latest Acceptance	90 min*	120 min*
Short Transit	90 min*	120 min*
Fastest Delivery after Landing	90 min*	120 min*
Truck Allowance	Yes, but only scheduled trucks	Yes, but only scheduled trucks
BUP Allowance* *	Yes	Yes, except BUP with Dangerous Goods

* Local deviations may apply, with short transits only valid for SWC's hub ZRH.

* * BUP (Bulk Utilization Program): Transport-ready containers and pallets benefit from preferential conditions and more rapid handling.

X-Presso Tail-to-Tail (XPT) for the shortest transfer in ZRH, which delivers shipments with an ultra-short tail-to-tail transit in ZRH between 60 – 119 minutes. With this service, the shipments are brought directly from the arriving aircraft to the departing aircraft, without being sent to the warehouse in between.

	For shipments < 50 kg per piece	For shipments > 50 kg per piece
Fastest Transit*	60 – 89 min*	60 – 119 min*

* Short transits only valid for SWC's hub ZRH.

Combinability of X-Presso	**X-Presso**	**X-Presso XL**	**X-Presso Tail-to-Tail**
SWISS General Cargo	✓	✓	✓
SWISS Valuables	X	X	X
SWISS Vulnerables	✓	✓	✓
SWISS Pharma & Healthcare	✓	✓	✓
SWISS Perishables	✓	✓	✓
SWISS Live Animals	X	✓	X
SWISS Mail	X	X	X
Dangerous Goods *	Only RRE, REQ, RDS, MAG, ELI and ELM	✓	Only RRE, REQ, RDS, MAG, ELI and ELM

* Due to additional checks, SWISS Live Animals and Dangerous Goods have limited combinability with regard to different X-Presso Sub-Categories.

Transportation Solutions
Dangerous Goods



Care and expertise: Efficiently, quickly, safely and securely

Dangerous goods in the air cargo industry are articles or substances that are capable of posing a risk to health, safety, property or the environment, and which are regulated and classified in the IATA Dangerous Goods Regulations When it comes to shipping dangerous goods, shippers have to be fully aware and trained of what it entails, because ultimately, they are responsible for:

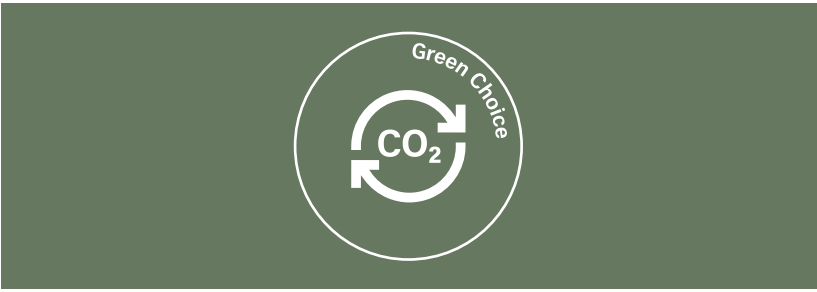
- Understanding restrictions pertaining to shipped dangerous goods
- Selecting the relevant compliant and safe packaging
- Labelling and marking dangerous goods as per IATA regulation
- Correctly completing the relevant documentation

Every year we transport around 16'000 tonnes of dangerous goods on board of our aircrafts. And thanks to our many years of expertise and our fully trained staff, we can grant you peace of mind in full compliance with the ICAO and IATA rules and regulations. You can rely on our knowledge and expert advice for booking,
handling and transporting dangerous goods, because we care for your cargo.

Dangerous Goods compliance with regulations

- Compliance to the highest and latest safety & environmental standards
- Dedicated process to accept and handle dangerous goods, with specific acceptance times
- Extensive network
- Tracking system for additional peace of mind
- Fully trained staff worldwide. All personnel worldwide involved in dangerous goods handling are checked and monitored, whether their training is either certified by the local Civil Aviation Authorities or by IATA

Add-on Services
Green Choice



A flexible solution to reduce the climate impact of your shipments

With Green Choice, Swiss WorldCargo offers a dedicated Add-on Service to support your sustainability goals.

The service enables you to:
- Reduce CO_2 emissions through the use of Sustainable Aviation Fuel (SAF)
- Remove emissions by investing in Direct Air Capture (DAC) in collaboration with Climeworks
- Choose between compensation at the Air Waybill (AWB) level or for multiple shipments through a bulk agreement

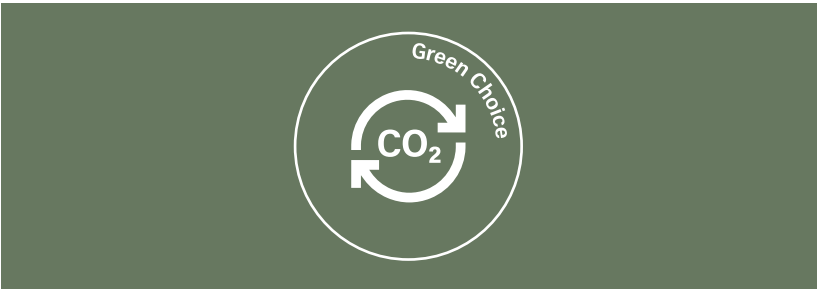
Reducing CO_2 emissions: Choose your solution

Whether you're looking to reduce emissions for a single shipment or across a full traffic lane, we offer tailored Green Choice packages at AWB level or under a Bulk Agreement. Choose your preferred combination of SAF and DAC, and take the next step in climate responsibility.

AWB level compensation

Green Choice offers various options for reducing emissions at the Air Waybill (AWB) level —individually, per shipment. Customers can choose from packages that combine different levels of Sustainable Aviation Fuel (SAF) and Direct Air Capture (DAC). Please ensure the compensation is booked before shipment departure. Compensation applies to the entire routing and the final shipped gross weight. Partial routing, partial shipment weight, or fixed-amount compensation is not possible.

Add-on Services
Green Choice



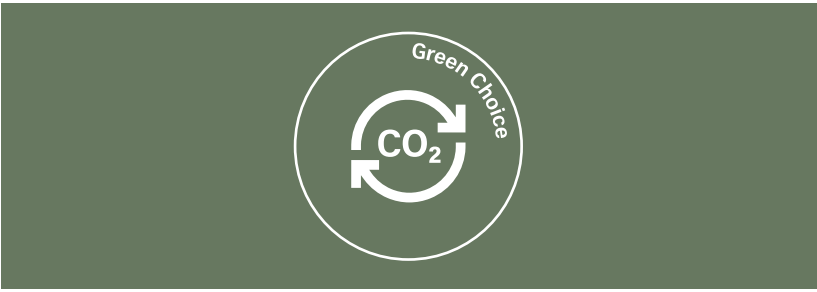
Package	Description
Aviation Tech Pioneer	10% DAC and 90% SAF —supports breakthrough technologies
SAF Choice	**Option 1:**90% SAF **Option 2:** 60% SAF **Option 3:**30% SAF **Option 4:**10% SAF

Bulk Agreement

Green Choice can be applied not only to individual shipments but also across multiple shipments under a bulk agreement. This model enables businesses to define and reach specific emission reduction goals for a given period — whether applied retrospectively to past shipments or proactively based on expected business volume. To ensure a meaningful and accurate impact, emissions are calculated only from actual freight transport conducted by Swiss WorldCargo —avoiding the risk of overcompensation for emissions not generated. A variety of packages is available to support your corporate climate strategy, with customizable combinations of Sustainable Aviation Fuel (SAF) and Direct Air Capture (DAC).

Package	Description
Aviation Tech Pioneer	10% DAC and 90% SAF —supports breakthrough technologies
SAF Choice	Gold SAF up to 94% CO_2reduction, with flexible combinations via DAC Silver SAF up to 70% CO_2reduction, with flexible combinations via DAC

Add-on Services
Green Choice



Cleaner flying with renewable SAF

Sustainable Aviation Fuel (SAF) is produced from renewable sources and offers up to 90% (Gold SAF) lower CO_2 emissions compared to fossil kerosene. Swiss WorldCargo uses SAF as part of the Lufthansa Group's fuel blend, ensuring seamless integration into existing airport infrastructure.
SAF purchases made through Green Choice can be credited toward Scope 3 emission reductions in your corporate carbon footprint, in accordance with the Greenhouse Gas Protocol. Customers who choose SAF will receive an official Emissions Mitigation Certificate confirming the quantity of SAF used and the corresponding CO_2 emissions reduced.

Mitigation Certificate

Both in AWB mitigation as well as in Bulk Agreements, the option of buying SAF gives customers the opportunity to contribute to their own sustainability targets. For SAF purchases amounting to at least €2,000, customers receive an audited certificate for the mitigated CO_2 emissions. This certificate can be used to meet carbon emission reduction targets in their Scope 3 greenhouse gas report.

Add-on Services
Direct Delivery



Your link to excellence: Direct Delivery accessible in Europe and in the United States.

Our Direct Delivery service is streamlining cargo delivery from air to warehouse. Our extensive truck network ensures careful, precise handling of every shipment. Tailored for both ad hoc and regular needs, our team leverages a robust RFS network with temperature control for unmatched efficiency and care.

Why choose Direct Delivery for your shipments?

Global Expertise, Local Touch: With teams around the world, we create localized solutions to meet your needs wherever you are.
Flexibility for Every Need: We evaluate customer needs and create tailored solutions for each shipment, ensuring your cargo's unique demands are met. We accommodate both ad-hoc and regular traffic.
Temperature Control: Our robust RFS network, featuring temperature-controlled transport, ensures your shipment's integrity based on your customized temperature requirements.
Customized Delivery Schedules: Arrival times align with your warehouse hours for utmost convenience.
Service Quality: Our commitment to quality control and continuous improvement means with Swiss WorldCargo your shipments are in good hands.

Get Started with Direct Delivery

Contact your local Swiss WorldCargo representative today to learn more about our Direct Delivery service and how we can tailor our solutions to meet your shipping needs.

Add-on Services
Active Tracking Devices



For keeping control of your goods at all times

The need for timely information and transparency is a key requirement in supply chain logistics, since any number of cargo irregularities can occur during transportation, despite careful planning.

That is why we allow the transportation of SWISS-approved active tracking devices (ATDs). Additionally, we provide a 24/7 dedicated intervention team able to react to any ATD deviation alarm worldwide based on your request.

The use of any ATD listed below requires the customer to book their shipment with the SHC of EMD.

IATA regulations on lithium batteries are in effect, if more than 2 devices per package or more than 2 packages containing such devices, all packages containing such devices must be marked with the lithium battery mark and the «Nature and quantity of Goods Box» on the AWB must show the words «Lithium ion batteries in compliance with Section II of PI 967».

Contact

You will find your regional contact on our website at swissworldcargo.com

Add-on Services
Active Tracking Devices

Active Tracking Devices

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The use of any ATD listed below requires the customer to book their shipment with the SHC of EMD.
IATA regulations on lithium batteries are in effect.

- 7P Solutions GD100/GL300/GL300W
  (SWC authorizes the GL300series ONLY WITHOUT external extended batteries)
- ASPION loggers (all models)
- BeeSense Flex* *
- BeOn A1
- Berlinger SmartMonitor Ship L
- Berlinger SmartMonitor Ship M*
- Berlinger SmartMonitor ShipS
- Berlinger SmartPoint
- Berlinger Q-tag
- Bosch TDL 140
- Calamp SC1102/SC1004*
- Calamp SC1204
- CargoSense -Toshiba Environmental Logger
- Cartasense U-Sensor
- Controlant CO 10.01
- Controlant Saga* *, Saga-H* *, and Saga-P* *
- Controlant Saga Card
- Copeland/ Emerson GO Real-Time Tracker(s), inc 4G/5G LT and 4G/5G GLOBAL versions
- Copeland/ EmersonGO Real-Time Tracker(s), inc 4G/5G LT versions and GO Bluetooth Plus Loggers
- ELPRO LIBERO Cx series
- ELPRO LIBERO GE, GL, GS, GH*
- ELPRO LIBERO GF
- Frigga B9x and V5 series
- Frigga T7
- Hanhaa Parcelive
- HERE Premier Tracker
- Hive-Zox –BEEconIoT* *
- HiveTracker BEEconIoT with Probe
- Honeywell Gateway/Sensor Tags
- Hyunsung -Smart Label HS-SL815*
- Intelyt iTAG
- Intelyt iCHIME

Add-on Services
Active Tracking Devices

- iTrace Temp
- iTraq Butterfly
- Kelvin Pro /Track IT
- Kelvin S100, M200 & M300
- Kirsen Global Security A-Type “Schenker Smartbox” Brieftrace
- Kizy K-2 Tracker
- KN Blue Sensor
- Kylos Air
- Lansmont_Saver _3X90* (if using alkaline battery option)
- Loco HGR4
- Modum MODsense T
- Monilog® EnDaL smart* * * and MSD
- MSR175
- OnAsset Sentry 500 & Sentry 600 Flightsafe and Sentinel 100 & 100C
- Onset CX502
- Roambee Bee, BeeSense Air* and BeeSense Modbus
- Roambee BeeLabel
- Sendum PT300D/PT300
- SenseAware 3000 and SenseAware M4 & ID tag
- Shipit
- SIT1002 tracker
- Sony VT-G100
- STRACKER Single Use PT35
- System Loco E4BL Bluetooth Temp/Humidity Data Logger
- System Loco HGD4 Temp Data Logger, GPS Tracker (alkaline)*
- T11013050 / TTGEO Ultra Alkaline*
- T11013070 / TTGEO Ultra Dry Ice Alkaline*
- Tag-n-Trac SLB1*
- Tec4Med CryoBeacon
- Tec4Med SmartBeacon
- Tec4Med TempBeacon
- TempTale GEO X (T11013210)
- TempTale GEO XE (T11013220)
- TempTale GEO XP (T11013230)
- TempTale GEO XEP (T11013240)
- Tive Solo 5G 7000 (lithium)
- Tive Solo 5G 7100 (non-lithium)* *
- ToolLive TL001
- Trackonomy FBB-2000
- Trackonomy FWB-2000
- Versa1
- Visilion Mobiam Tracker

Add-on Services
Active Tracking Devices

(Last update: October 2025)

* AWB must include statement "Not restricted. Alkaline IATA DGR special provision SP A123." and "Not restricted as per Special Provision A123."
* * AWB must include statement "Not restricted as per DGR Special Provision A199."

Note: According to IATA DGR 1.3, DG documentation and marking is the shipper's responsibility. Should a shipper decide not to take advantage of the new exception in IATA DGR SP A220 and deliver a consignment documented, marked or labeled as ELI or ELM, than a formal DG acceptance check sheet in accordance with LX CHM 6.1.12.1.1 / 6.1.12.3 must be issued upon cargo acceptance.
Note: As per IATA Dangerous Goods Regulations (DGR) 2021 Addendum A220. Packages containing COVID-19 pharmaceutical accompanied by data logger and or cargo tracking devices containing lithium batteries are not subject to the marking and documentation requirements of Section II Packaging Instruction 967 or 970, as applicable. This same package configuration, when consigned without the COVID-19 pharmaceutical for use or reuse, is also not subject to the marking and documentation requirements of Section II Packaging Instruction 967 or 970, providing prior arrangements have been made with the operator. Please contact your local Swiss WorldCargo office for information on repositioning empty packaging(s) that have real time tracking devices.

For an updated list of approved devices, please check our homepage swissworldcargo.com/en/activetrackingdevices.

Add-on Services
Re-icing



For keeping your temperature-sensitive shipments cool at all times

Welcome to Swiss WorldCargo's Re-icing Add-on Service, our solution to ensure optimal conditions for dry ice shipments (ICE) transiting through Zurich. Our temperature-sensitive products, such as pharma and perishables, can be combined with this service, no matter if active or passive shipments, regular traffic or ad-hoc requests. Our experienced team of highly trained professionals in Zurich takes care of your shipment's re-icing by offering tailored solutions according to your requirements - providing expert handling, customer support, and high-quality services for your temperature-sensitive shipments.

Ensuring optimal conditions for your temperature-sensitive shipments

- Specialized handling of dry ice shipments to guarantee superior Re-icing Service
- Compliance of service with relevant authorities' requirements
- Scalability of shipments due to container sizes ranging from single boxes to dry ice cooling containers (e.g. RKNt2 and RAPt2)
- Flexibility to choose between ad-hoc and regular traffic
- Shipments are handled by highly trained staff providing high-quality customer care and swift issue resolution
- Book Re-icing Service in advance to assure proper handling based on your requirements
- Updates throughout the entire process - from booking to completion

Contact

You will find your regional contact on our website at swissworldcargo.com

Add-on Services
Pet Photo Service



Reassuring pet owners mid-journey with Swiss World-Cargo's new Pet Photo Service

The Pet Photo Service is a new offer expanding on our SWISS Live Animals product offering. To reassure pet owners that their beloved companions are travelling safely through Zurich.

Sending greetings from the pet care facility

After taking care of the pets, the photos will be taken by the zookeepers while the pets pass through the care facility in Zurich. The service is offered at an additional cost for cats and dogs. The cards are delivered to the owners digitally.

This service offers an extra level of comfort and peace of mind. It supports transparency, strengthens trust, and enhances the overall experience for everyone involved in the journey.

Operational
Acceptance cut-off times (export)

Zurich		All contents in minutes		
Branded Products & Transportation Solutions		**Narrow**	**Wide**	**Truck**
SWISS General Cargo		180	240	240
SWISS Valuables				
Generally		90	90	90
Metals / goldbars / grains		120	120	120
SWISS Vulnerables		180	240	240
SWISS Pharma & Healthcare		180	240	240
SWISS Perishables		180	240	240
SWISS Live Animals		120	120	n/a
X-Presso				
XPS	< 50 kg/piece	90	90	90
XPL	> 50 kg/piece	120	120	120
XPL	With Dangerous Goods (DG)	120	120	120
Celsius Active		n/a	150	150
Celsius Passive		180	240	240
Dangerous Goods		Add 60	Add 60	Add 60
As SWISS General Cargo / SWISS Valuables / SWISS Vulnerables / SWISS Pharma & Healthcare / SWISS Perishables				
Security checks (Screening, hand search, sniffing, etc.)		Add 60	Add 60	Add 60

If X-Presso Transportation Solution is combined with SWISS Live Animals or Dangerous Goods, the shipment needs to be booked with a special handling code XPL.

Operational
Acceptance cut-off times (export)

Basel		All contents in minutes		
Branded Products & Transportation Solutions		**Narrow**	**Wide**	**Truck**
SWISS General Cargo		n/a	n/a	120
SWISS Valuables generally		n/a	n/a	90
SWISS Vulnerables		n/a	n/a	120
SWISS Pharma & Healthcare		n/a	n/a	120
SWISS Perishables		n/a	n/a	120
SWISS Live Animals		n/a	n/a	n/a
X-Presso				
XPS	< 50 kg/piece	n/a	n/a	n/a
XPL	> 50 kg/piece	n/a	n/a	90
Celsius Active		n/a	n/a	90
Celsius Passive		n/a	n/a	120
Dangerous Goods		n/a	n/a	Add 60
Security checks (Screening, hand search, sniffing, etc.)		n/a	n/a	Add 60

Geneva		All contents in minutes		
Branded Products & Transportation Solutions		**Narrow**	**Wide**	**Truck**
SWISS General Cargo		90	180	180
SWISS Valuables generally		90	120	n/a
SWISS Vulnerables		90	180	180
SWISS Pharma & Healthcare		90	180	180
SWISS Perishables		90	180	180
SWISS Live Animals		180	180	n/a
X-Presso				
XPS	< 500 kg	50	50	n/a
XPL	> 500 kg	90	90	90
XPL	(except A320)	n/a	120	120
Celsius Active		n/a	120	120
Celsius Passive		90	180	180
Dangerous Goods		Add 60	Add 60	Add 60
Security checks (Screening, hand search, sniffing, etc.)		Add 60	Add 60	Add 60

Operational
Acceptance cut-off times (export)

Berne (City Cargo Terminal)		All contents in minutes		
Branded Products & Transportation Solutions		**Narrow**	**Wide**	**Truck**
SWISS General Cargo		n/a	n/a	90
SWISS Valuables generally		n/a	n/a	90
SWISS Vulnerables		n/a	n/a	90
SWISS Pharma & Healthcare		n/a	n/a	90
SWISS Perishables		n/a	n/a	90
SWISS Live Animals		n/a	n/a	n/a
X-Presso				
XPS	< 50 kg/piece	n/a	n/a	90
XPL	> 50 kg/piece	n/a	n/a	90
Celsius Active		n/a	n/a	n/a
Celsius Passive		n/a	n/a	90
Dangerous Goods		n/a	n/a	Add 15
Security checks (Screening, hand search, sniffing, etc.)		n/a	n/a	n/a

Operational
Delivery times (import)

Zurich	Earliest time ready for pick-up All contents in minutes after ATA		
Branded Products & Transportation Solutions	**Documents**		**Goods**
SWISS General Cargo **SWISS Vulnerables** **SWISS Pharma & Healthcare**	Narrowbody	90	240
	Widebody	90	360
	Truck	90	360
SWISS Valuables	Generally	90	90
SWISS Perishables	Flights ATA until 06:30h	90	11:00h
	Flights ATA 10:30-11:15h	90	15:45h
SWISS Live Animals		90	120
X-Presso			
XPS	< 50 kg/piece	90	90
XPL	> 50 kg/piece	90	120
Celsius Active		90	120
Celsius Passive	Narrowbody	90	240
	Widebody	90	360
	Truck	90	360

Basel	Earliest time ready for pick-up All contents in minutes after ATA		
Branded Products & Transportation Solutions	**Documents**		**Goods**
SWISS General Cargo **SWISS Vulnerables** **SWISS Pharma & Healthcare** **SWISS Perishables**	Narrowbody	n/a	n/a
	Widebody	n/a	n/a
	Truck	60	180
SWISS Valuables	Generally	60	90
SWISS Live Animals		n/a	n/a
X-Presso			
XPS	< 50 kg/piece	60	90
XPL	> 50 kg/piece	60	120
Celsius Active		60	180
Celsius Passive	Narrowbody	n/a	n/a
	Widebody	n/a	n/a
	Truck	60	180

Operational
Delivery times (import)

Geneva	Earliest time ready for pick-up All contents in minutes after ATA		
Branded Products & Transportation Solutions	**Documents**		**Goods**
SWISS General Cargo **SWISS Vulnerables** **SWISS Pharma & Healthcare** **SWISS Perishables**	Narrowbody	120	120
	Widebody	180	180
	Truck	100	100
SWISS Valuables	generally	120	120
SWISS Valuables		90	120
SWISS Live Animals		90	120
X-Presso			
XPS/XPL	loose 1-500 kg	50	50
XPS/XPL	loose > 500 kg	50	60
XPS/XPL	palletised	50	80
Celsius Active		180	180
Celsius Passive	Narrowbody	120	120
	Widebody	180	180
	Truck	100	100

Berne (City Cargo Terminal)	Earliest time ready for pick-up All contents in minutes after ATA		
Branded Products & Transportation Solutions	**Documents**		**Goods**
SWISS General Cargo **SWISS Vulnerables** **SWISS Pharma & Healthcare** **SWISS Perishables**	Narrowbody	n/a	n/a
	Truck	60	90
SWISS Valuables	generally	60	90
SWISS Live Animals		n/a	n/a
X-Presso			
XPS	< 50 kg	60	90
XPL	> 50 kg	60	90
Celsius Active		n/a	n/a
Celsius Passive	Narrowbody	n/a	n/a
	Truck	60	90

Operational
Connecting times (transfer)

SWISS General Cargo / SWISS Pharma & Healthcare / SWISS Perishables

Zurich			
To From	Narrowbody and bulk	320, 321	Widebody and truck
Narrowbody and Bulk	360 min	360 min	600 min
320, 321	360 min	360 min	600 min
Widebody and Truck	600 min	600 min	600 min

Note:
Through units generally 120 min
Through units “Tail-to-Tail” 90 min

Basel			
To From	Narrowbody and bulk	320, 321	Widebody and truck
Truck	180 min	180 min	360 min

Geneva			
To From	Narrowbody and bulk	320, 321	Widebody and truck
Narrowbody	90 min	90 min	90 min
Truck	180 min	180 min	180 min
Widebody	180 min	180 min	180 min

Operational
Connecting times (transfer)

SWISS Valuables

Zurich	
To From	All aircraft
All aircraft	90 min

Geneva	
To From	All aircraft
All aircraft	90 min

SWISS Vulnerables

Zurich			
To From	Narrowbody and bulk	320, 321	Widebody and truck
Narrowbody and Bulk	300 min	300 min	480 min
320, 321	300 min	300 min	480 min
Widebody and Truck	480 min	480 min	480 min

Basel			
To From	Narrowbody and bulk	320, 321	Widebody and truck
Narrowbody	75 min	180 min	360 min
Truck	180 min	180 min	360 min
Widebody	360 min	360 min	360 min

Geneva			
To From	Narrowbody and bulk	320, 321	Widebody and truck
Narrowbody	90 min	90 min	90 min
Truck	180 min	180 min	180 min
Widebody	180 min	180 min	180 min

Operational
Connecting times (transfer)

SWISS Live Animals

Zurich	
To From	All aircraft
All aircraft	120 min

Geneva	
To From	All aircraft
All aircraft	120 min

X-Presso

Zurich		
	All aircraft	Truck
X-Presso	90 min	90 min
X-Presso XL	120 min	120 min

Basel			
	Narrowbody	Widebody	Truck
X-Presso	30 min	90 min	90 min
X-Presso XL	120 min	120 min	120 min

Geneva		
	All aircraft	Truck
X-Presso	90 min	90 min
X-Presso XL	120 min	120 min

Operational
Connecting times (transfer)

Celsius Active

Zurich			
To From	Narrowbody and bulk	320, 321	Widebody and truck
Narrowbody and Bulk	n/a	n/a	n/a
320, 321	n/a	n/a	n/a
Widebody and Truck	n/a	n/a	120 min

Basel			
To From	Narrowbody and bulk	320, 321	Widebody and truck
Truck	n/a	n/a	120 min

Geneva			
To From	Narrowbody and bulk	320, 321	Widebody and truck
Narrowbody	n/a	n/a	n/a
Truck	n/a	n/a	n/a
Widebody	n/a	n/a	120 min

Operational
Connecting times (transfer)

Celsius Passive

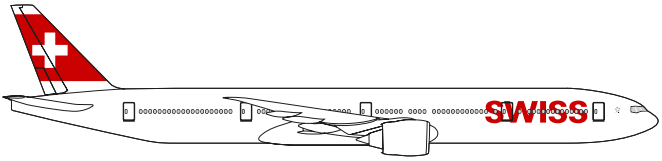
Zurich			
To From	Narrowbody and bulk	320, 321	Widebody and truck
Narrowbody and Bulk	360 min	360 min	600 min
320, 321	360 min	360 min	600 min
Widebody and Truck	600 min	600 min	600 min

Note:
Through units generally 120 min
Through units “Tail-to-Tail” 90 min

Basel			
To From	Narrowbody and bulk	320, 321	Widebody and truck
Truck	180 min	180 min	360 min

Geneva			
To From	Narrowbody and bulk	320, 321	Widebody and truck
Narrowbody	90 min	90 min	90 min
Truck	180 min	180 min	180 min
Widebody	180 min	180 min	180 min

Fleet
Boeing 777-300ER (77W)



Area of operation

North and South America, Asia

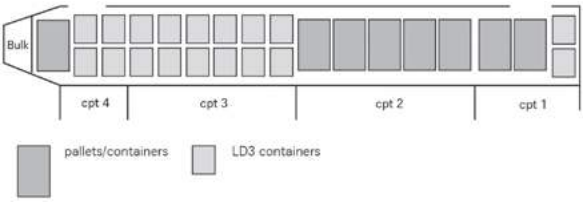
Capacity for cargo and mail

Up to 25 tons with full passenger load

Weight and volume limitations

Compartments		1	2	3	4	5 Bulk	Security locker
Capacity	kg	15483	25838	23132	10322	2721	50
Combined max.	kg	40823		23151			
Volume	m^3	94		90.6		16.99	0.04
Number of units		2C/2P	5P	12C	4C/1P		

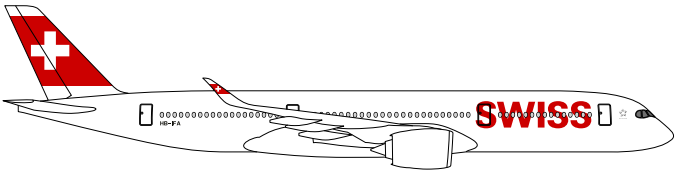
Note: Max. weight per pallet 88 x 125" is 4625 kg, for pallet 96 x 125" 5100 kg.
Variable pallet, container configuration.



Basic allocation for cargo and mail

8 pallets/containers
10 LD3 containers

Fleet
Airbus A350-900 (A359)



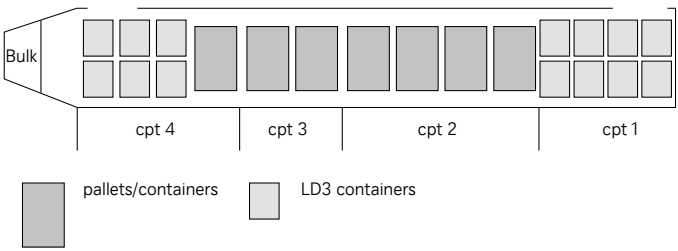
Area of operation
North America

Capacity for cargo and mail
Up to 20 tons with full passenger load

Weight and volume limitations

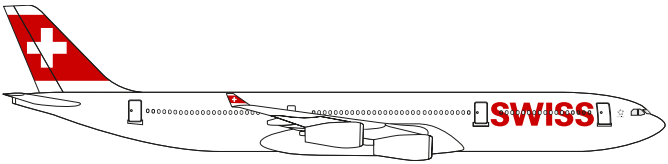
Compartments		1	2	3	4	5 Bulk	Security locker
Capacity	kg	12704	20412	10206	15880	1500	N/A
Combined max.	kg	22000		19000			
Volume	m^3	74.4		55.8		8.5	
Number of units		8C	4 P	2 P	6 C 1P		

Note: Max. weight per pallet 88 × 125" is 4625 kg, for pallet 96 × 125" 5100 kg.
Variable pallet, container configuration.



Basic allocation for cargo and mail
7 pallets/containers
14 LD3 containers

Fleet
Airbus A340-300 (343)



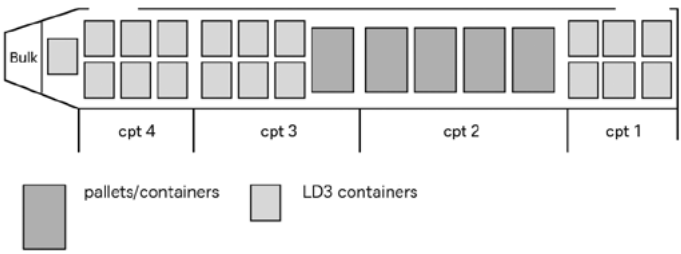
Area of operation
North and South America, Africa, Middle East, Asia

Capacity for cargo and mail
Up to 22 tons with full passenger load

Weight and volume limitations

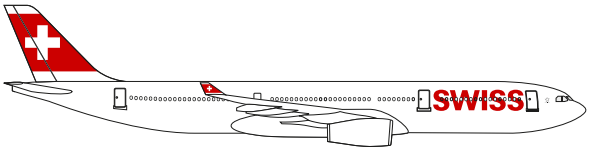
Compartments		1	2	3	4	5 Bulk	Security locker
Capacity	kg	10206	20412	14832	11619	1881	7
Combined max.	kg	22861		18507			
Volume	m^3	80.5		62.5		12.0	0.04
Number of units		6 C	4 P	6 C 1 P	7 C		

Note: Max. weight per pallet 88 × 125" is 4625 kg, for pallet 96 × 125" 5100 kg.
Section 52 is occupied by an additional container position (44L).
Variable pallet, container configuration.



Basic allocation for cargo and mail
5 pallets/containers
10 s

Fleet
Airbus A330-300 (333)



Area of operation

North America, Asia, Africa, Middle East

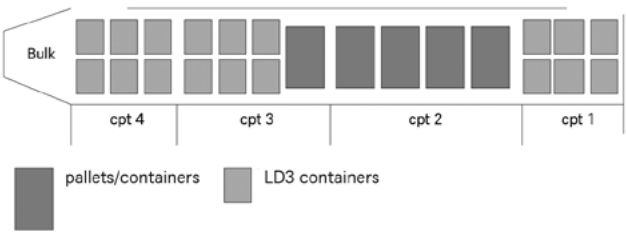
Capacity for cargo and mail

Up to 19 tons with full passenger load

Weight and volume limitations

Compartments		1	2	3	4	5 Bulk	Security locker
Capacity	kg	9522	20412	14832	10206	3408	50
Combined max.	kg	22861		18507			
Volume	m^3	80.5		62.6		19.6	0.09
Number of units		2 P or 6 C	4 P or 12 C	3 P or 8 C	2 P or 6 C		

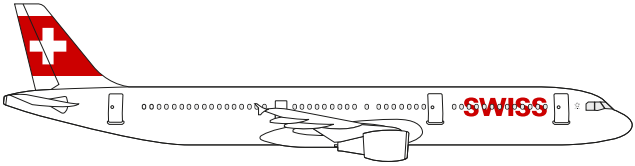
Note: Max. weight per pallet 88 × 125" is 4625 kg, for pallet 96 × 125" 5100 kg.
Variable pallet, container configuration.



Basic allocation for cargo and mail

5 pallets/containers
10 s

Fleet
Airbus A321-111 (321)

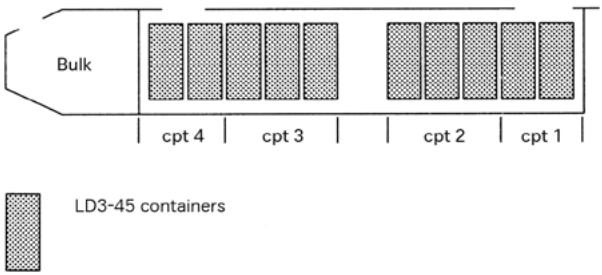


Area of operation
Europe, North Africa, Middle East

Capacity for cargo and mail
Up to 2.8 tons with full passenger load

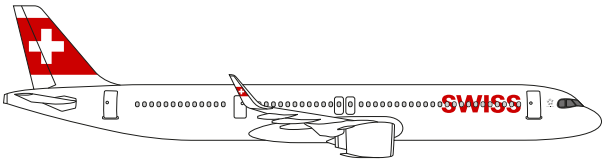
Weight and volume limitations

Compartments		1	2	3	4	5 Bulk	Security locker
Capacity	kg	2268	3402	3402	2268	1377	30
Volume	m^3	7.0	10.5	10.5	7.0	5.2	0.036
Number of units		2 C	3 C	3 C	2C		



Basic allocation for cargo and mail
4 containers

Fleet
Airbus A321neo (32Q)

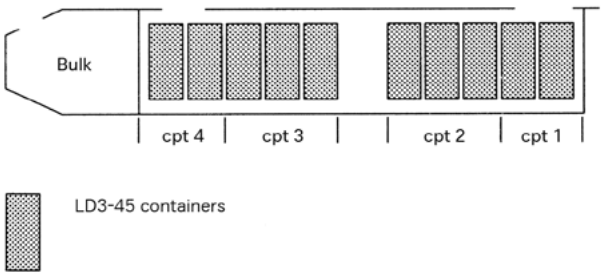


Area of operation
Europe, North Africa, Middle East

Capacity for cargo and mail
Up to 2.8 tons with full passenger load

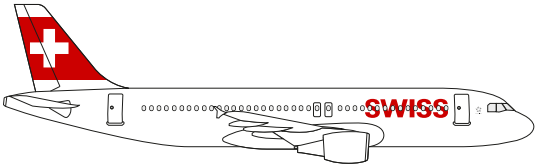
Weight and volume limitations

Compartments		1	2	3	4	5 Bulk	Security locker
Capacity	kg	2268	3402	3402	2268	1377	18
Volume	m^3	7.0	10.5	10.5	7.0	5.2	0.035
Number of units		2 C	3 C	3 C	2C		



Basic allocation for cargo and mail
4 containers

Fleet
Airbus A320-214 (320)

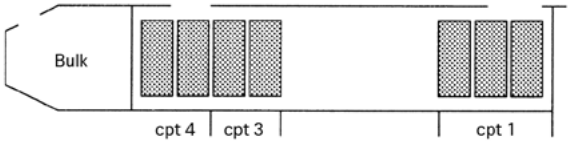


Area of operation
Europe, North Africa, Middle East

Capacity for cargo and mail
Up to 2.4 tons with full passenger load

Weight and volume limitations

Compartments		1	3	4	5 Bulk	Security locker
Capacity	kg	3402	2268	2268	500*	30
Volume	m^3	10.5	7.0	7.0	2.5*	0.09
Number of units		3 C	2 C	2 C		

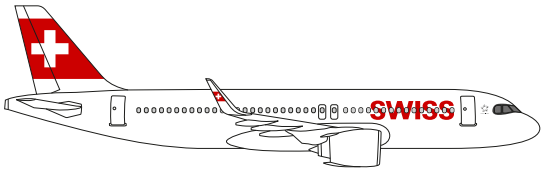



LD3-45 containers

Basic allocation for cargo and mail
2 containers

* Of which max 100 kg/0.5 m3 for cargo and mail

Fleet
Airbus A320neo (32N)

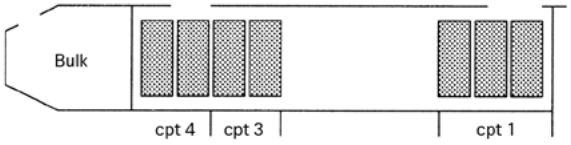


Area of operation
Europe, North Africa, Middle East

Capacity for cargo and mail
Up to 2.4 tons with full passenger load

Weight and volume limitations

Compartments		1	3	4	5 Bulk	Security locker
Capacity	kg	3402	2268	2268	500*	30
Volume	m^3	10.5	7.0	7.0	2.5*	0.09
Number of units		3 C	2 C	2 C		

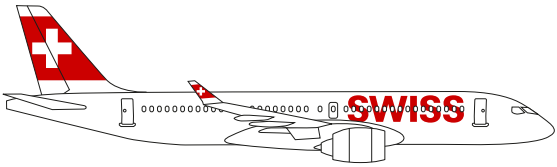


LD3-45 containers

Basic allocation for cargo and mail
2 containers

* Of which max 100 kg/0.5 m3 for cargo and mail

Fleet
Airbus A220-100 (221)



Area of operation

Europe

Capacity for cargo and mail

Up to 3 tons

Weight and volume limitations

		Compartment 1	Compartment 4
Maximum mass	kg	1697	2063
Maximum combined load	kg	3760	
Volume	m^3	8.81	11.69
Max. specific load (flat floor)	kg/m^2	732	732
Max. specific load (curved floor)	kg/m^2	293	293

Security locker available: 320 x 400 x 350 (mm)
Maximum weight of a single piece: 149 kg

Fleet
Airbus A220-100 (221)

Maximum dimensions of packages

Forward Cargo Compartment

Length (cm)													
80	248	233	223	210	203	193	185	177	172	165	157		
78	274	256	243	231	220	210	200	193	185	177	172		
76	294	276	259	246	233	223	213	203	195	187	180		
73	317	297	279	264	248	236	226	215	208	200	193		
68	363	337	314	294	276	264	251	238	228	218	210	203	195
63	370	370	350	325	304	287	271	259	248	236	228	218	210
58	370	370	370	355	332	312	294	279	264	254	243	233	223
50	370	370	370	370	370	345	322	302	287	271	261	248	238
30	370	370	370	370	370	370	355	332	312	297	281	269	256
	7	**15**	**22**	**30**	**38**	**45**	**53**	**60**	**68**	**76**	**83**	**91**	**99**
Width (cm)													

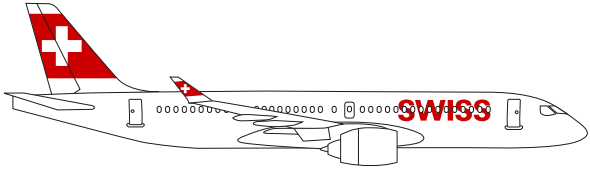
Aft Cargo Compartment - Forward Section

Length (cm)													
80	248	233	223	210	203	193	185	177	172	165	157		
78	274	256	243	231	220	210	200	193	185	177	172		
76	294	276	259	246	233	223	213	203	195	187	180		
73	317	297	279	264	248	236	226	215	208	200	193		
68	322	322	314	294	276	264	251	238	228	218	210	203	195
63	322	322	322	322	304	287	271	259	248	236	228	218	210
58	322	322	322	322	322	312	294	279	264	254	243	233	223
50	322	322	322	322	322	322	322	302	287	271	261	248	238
30	322	322	322	322	322	322	322	322	312	297	281	269	256
	7	**15**	**22**	**30**	**38**	**45**	**53**	**60**	**68**	**76**	**83**	**91**	**99**
Width (cm)													

Aft Cargo Compartment - Aft Section

Length (cm)													
80	241	231	218	208	198	193	185	177	172	165	157		
78	266	251	241	228	215	208	200	193	185	177	172		
76	281	269	254	243	231	220	210	200	195	187	180		
73	304	284	271	256	243	233	223	213	205	200	193		
68	345	320	302	284	271	256	243	236	226	215	208	200	195
63	388	355	332	314	294	281	266	254	241	233	226	215	208
58	406	396	363	340	322	302	284	271	259	246	238	231	220
50	406	406	406	381	355	330	312	294	281	266	254	243	236
30	406	406	406	406	396	365	342	322	304	287	276	261	251
	7	**15**	**22**	**30**	**38**	**45**	**53**	**60**	**68**	**76**	**83**	**91**	**99**
Width (cm)													

Fleet
Airbus A220-300 (223)



Area of operation

Europe

Capacity for cargo and mail

Up to 5 tons

Weight and volume limitations

		Compartment 1	Compartment 4
Maximum mass	kg	2446	2606
Maximum combined load	kg	5052	
Volume	m^3	13.08	14.92
Max. specific load (flat floor)	kg/m^2	732	732
Max. specific load (curved floor)	kg/m^2	293	293

Security locker available: 363 x 457 x 348 (mm)
Maximum weight of a single piece: 149 kg
Aircraft specification applicable as well for wet lease operation of airBaltic.

Fleet
Airbus A220-300 (223)

Maximum dimensions of packages

Forward Cargo Compartment

	Length (cm)												
80	248	233	223	210	203	193	185	177	172	165	157		
78	274	256	243	231	220	210	200	193	185	177	172		
76	294	276	259	246	233	223	213	203	195	187	180		
73	317	297	279	264	248	236	226	215	208	200	193		
68	363	337	314	294	276	264	251	238	228	218	210	203	195
63	411	378	350	325	304	287	271	259	248	236	228	218	210
58	462	419	386	355	332	312	294	279	264	254	243	233	223
50	541	482	436	401	370	345	322	302	287	271	261	248	238
30	584	568	505	457	416	383	355	332	312	297	281	269	256
	7	**15**	**22**	**30**	**38**	**45**	**53**	**60**	**68**	**76**	**83**	**91**	**99**
	Width (cm)												

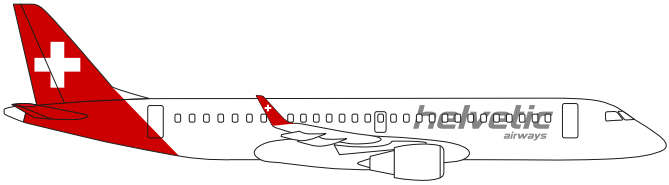
Aft Cargo Compartment - Forward Section

	Length (cm)												
80	248	233	223	210	203	193	185	177	172	165	157		
78	274	256	243	231	220	210	200	193	185	177	172		
76	294	276	259	246	233	223	213	203	195	187	180		
73	317	297	279	264	248	236	226	215	208	200	193		
68	363	337	314	294	276	264	251	238	228	218	210	203	195
63	411	378	350	325	304	287	271	259	248	236	228	218	210
58	462	419	386	355	332	312	294	279	264	254	243	233	223
50	482	482	436	401	370	345	322	302	287	271	261	248	238
30	482	482	482	457	416	383	355	332	312	297	281	269	256
	7	**15**	**22**	**30**	**38**	**45**	**53**	**60**	**68**	**76**	**83**	**91**	**99**
	Width (cm)												

Aft Cargo Compartment - Aft Section

	Length (cm)												
80	241	231	218	208	198	193	185	177	172	165	157		
78	266	251	241	228	215	208	200	193	185	177	172		
76	281	269	254	243	231	220	210	200	195	187	180		
73	304	284	271	256	243	233	223	213	205	200	193		
68	345	320	302	284	271	256	243	236	226	215	208	200	195
63	388	355	332	314	294	281	266	254	241	233	226	215	208
58	406	396	363	340	322	302	284	271	259	246	238	231	220
50	406	406	406	381	355	330	312	294	281	266	254	243	236
30	406	406	406	406	396	365	342	322	304	287	276	261	251
	7	**15**	**22**	**30**	**38**	**45**	**53**	**60**	**68**	**76**	**83**	**91**	**99**
	Width (cm)												

Fleet
Embraer 190 (E90)



Area of operation

Europe

Capacity for cargo and mail

Up to 3.5 tons
(High passenger and luggage load substantially reduce the cargo/mail uplift.)

Weight and volume limitations

		FWD Compartment	AFT Compartment
Maximum weight	kg	1696	1401
Usable Volume	m^3	10.99	8.92
Maximum floor load	kg/m^2	488	488

Security locker not available.
Maximum weight of a single piece: 149 kg

Fleet
Embraer 190 (E90)

Maximum dimensions of packages

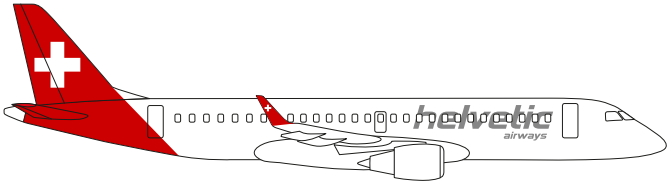
Forward Cargo Compartment

Height (cm)	Maximum Package Length (cm)							
71	302	250	215	150	140	140	130	120
63	344	256	221	180	170	150	130	130
56	483	396	294	215	180	170	150	130
48	495	400	300	270	240	210	170	150
40	500	410	310	280	240	210	190	160
33	505	416	340	280	260	230	200	170
25	510	448	348	290	260	230	200	170
20	516	453	354	290	280	240	220	200
13	570	570	366	311	280	270	220	200
	13	**25**	**38**	**51**	**63**	**76**	**89**	**101**
	Width (cm)							

Aft Cargo Compartment

Height (cm)	Maximum Package Length (cm)							
56	400	340	270	230	200	195	145	145
48	450	340	280	235	200	195	150	145
40	450	340	280	240	210	200	155	145
33	460	350	290	257	210	200	163	159
25	470	360	320	260	230	210	170	162
20	470	380	340	319	250	230	190	179
13	470	450	420	380	350	300	250	210
	13	**25**	**38**	**51**	**63**	**76**	**89**	**101**
	Width (cm)							

Fleet
Embraer 190-E2 (290)



Area of operation

Europe

Capacity for cargo and mail

Up to 3.5 tons
(High passenger and luggage load substantially reduce the cargo/mail uplift.)

Weight and volume limitations

		FWD Compartment	AFT Compartment
Maximum weight	kg	1590	1910
Usable Volume	m^3	8.75	10.07
Maximum floor load	kg/m^2	488	488

Security locker not available.
Maximum weight of a single piece: 149 kg

Fleet
Embraer 190-E2 (290)

Maximum dimensions of packages

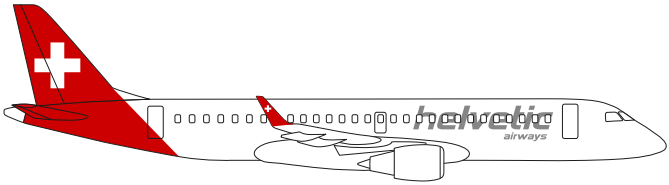
Forward Cargo Compartment

Height (cm)	Maximum Package Length (cm)								
71	302	250	215	150	140	140	130	120
63	344	256	221	180	170	150	130	130
56	483	396	294	215	180	170	150	130
48	495	400	300	270	240	210	170	150
40	500	410	310	280	240	210	190	160
33	505	416	340	280	260	230	200	170
25	510	448	348	290	260	230	200	170
20	516	453	354	290	280	240	220	200
13	570	570	366	311	280	270	220	200
	13	**25**	**38**	**51**	**63**	**76**	**89**	**101**
	Width (cm)							

Aft Cargo Compartment

Height (cm)	Maximum Package Length (cm)							
56	400	340	270	230	200	195	145	145
48	450	340	280	235	200	195	150	145
40	450	340	280	240	210	200	155	145
33	460	350	290	257	210	200	163	159
25	470	360	320	260	230	210	170	162
20	470	380	340	319	250	230	190	179
13	470	450	420	380	350	300	250	210
	13	**25**	**38**	**51**	**63**	**76**	**89**	**101**
	Width (cm)							

Fleet
Embraer 195-E2 (295)



Area of operation

Europe

Capacity for cargo and mail

Up to 3.5 tons
(High passenger and luggage load substantially reduce the cargo/mail uplift.)

Weight and volume limitations

		FWD Compartment	AFT Compartment
Maximum weight	kg	1590	1910
Usable Volume	m^3	8.75	10.07
Maximum floor load	kg/m^2	488	488

Security locker not available.
Maximum weight of a single piece: 149 kg

Fleet
Embraer 195-E2 (295)

Maximum dimensions of packages

Forward Cargo Compartment

Height (cm)	Maximum Package Length (cm)								
	71	302	250	215	150	140	140	130	120
	63	344	256	221	180	170	150	130	130
	56	483	396	294	215	180	170	150	130
	48	495	400	300	270	240	210	170	150
	40	500	410	310	280	240	210	190	160
	33	505	416	340	280	260	230	200	170
	25	510	448	348	290	260	230	200	170
	20	516	453	354	290	280	240	220	200
	13	570	570	366	311	280	270	220	200
		13	**25**	**38**	**51**	**63**	**76**	**89**	**101**
		Width (cm)							

Aft Cargo Compartment

Height (cm)	Maximum Package Length (cm)								
	56	400	340	270	230	200	195	145	145
	48	450	340	280	235	200	195	150	145
	40	450	340	280	240	210	200	155	145
	33	460	350	290	257	210	200	163	159
	25	470	360	320	260	230	210	170	162
	20	470	380	340	319	250	230	190	179
	13	470	450	420	380	350	300	250	210
		13	**25**	**38**	**51**	**63**	**76**	**89**	**101**
		Width (cm)							

Fleet
Edelweiss Airbus (A359)

Area of operation

North America

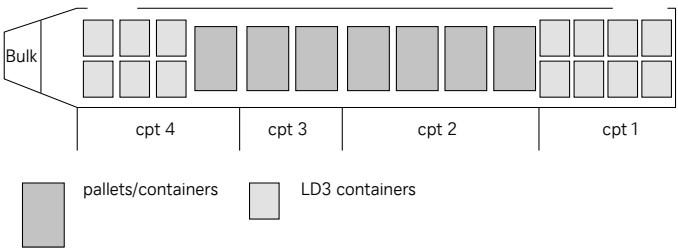
Capacity for cargo and mail

Up to 20 tons with full passenger load

Weight and volume limitations

Compartments		1	2	3	4	5 Bulk	Security locker
Capacity	kg	12704	20412	10206	15880	1500	N/A
Combined max.	kg	22000		19000			
Volume	m^3	74.4		55.8		8.5	
Number of units		8C	4 P	2 P	6 C 1P		

Note: Max. weight per pallet 88 × 125" is 4625 kg, for pallet 96 × 125" 5100 kg.
Variable pallet, container configuration.



Basic allocation for cargo and mail

7 pallets/containers
14 LD3 containers

Fleet
Edelweiss Airbus A320-214 (32E)



Area of operation

Europe, North Africa, Middle East

Weight and volume limitations

Compartments		1	3	4	5
Capacity	kg	3402	2426	2110	1497
Volume	m^3	13.2	9.7	8.5	5.8
Total Capacity	9435 kg / 37.2 cm				
Max Floor Load	732 kg/m^2				

Loading possibilities

Max weight per piece	149 kg
ULD	Not Allowed
FREE LOAD	OK
BIG	See Charts
HEA	Need OK from CSD

Compartment 1

Width cm	0	10	20	30	40	50	60	70	80	90	100	110	120	130	140	150	160	164
Heigthrange 1-115 cm	435	415	395	375	355	335	315	294	247	254	234	214	194	173	165	143	143	143
Heightrange 1-97 cm	475	475	475	455	435	414	394	374	354	334	314	294	273	253	233	212	200	200
Heightrange 1-70 cm	475	475	475	475	475	475	465	333	424	403	382	362	341	319	298	275	253	253
Package Length in cm																		

Compartment 3 & 4

Width cm	0	10	20	30	40	50	60	70	80	90	100	110	120	130	140	150	160	171
Heigthrange 1-115 cm	444	424	404	384	364	344	324	304	284	264	243	223	203	182	172	143	143	143
Heightrange 1-97 cm	485	485	485	465	445	425	405	384	364	344	324	304	284	264	243	223	202	200
Heightrange 1-70 cm	485	485	485	485	485	485	475	355	435	414	394	373	352	331	310	288	266	253
Package Length in cm																		

Unit Load Devices (ULD)
Overview

ULD description (external dimensions in inches)	IATA code	Interior dimensions (length/width/ height in cm)	Usable volume m^3 cu. ft	Maximum gross weight kg lbs	Interchangeability		
					333/343/77W	320/321	Selected truck routes
Pallets							
96 inch	P6P PMC	304x230x160	11.4 401	5103 11250	X		X
88 inch	P1P PAJ	304x210x160	10.3 366	4626 10198	X		X
LD11	PLA PLB	304x139x160	6.5 231	3175 7000	X		X
60.4 inch	PKC	145x143x114	2.1 73	1134 2500		X	X
Containers							
LD9	AMP	305x223x154	10.5 371	5103 11250	X		X
LD3	AKE AVA	146x144x153	4.3 152	1587 3500	X X		X X
LD3-45	AKH	145x143x111	3.6 127	1134 2500		X	X
LD3-45	AKW	145x143x111	3.6 127	1134 2500		X	X

Unit Load Devices (ULD)
Overview

ULD description	IATA code	Interior dimensions (length/width/height in cm)	Usable volume m³ cu. ft	Maximum gross weight kg lbs	Interchangeability		
					333/343/77W	320/321	Selected truck routes
Envirotainer ICE cooling system							
LD9	RAP (t2)	253x206x142	8.22 290.2	4626 10198 (incl. dry ice)	X		X
LD3	RKN (t2)	141x135x136	2.93 103.4	1587 3500 (incl. dry ice)	X		X
Sonoco ThermoSafe Advanced Passive Temperature-Controlled ULD							
LD3	AKP	122x102x122	1.5	1587 3500	X		X
Envirotainer electric compressor cooling system							
LD9	RAP (e2)	246x205x126	6.38 224.2	4626 10198	X		X
LD9	RAP (Releye)	246x205x132	6.60 233	4625 10196	X		X
LD11	RLP (Releye)	247x135x132	4.4 156	3175 6999	X		X
LD3	RKN (e1)	134x132x131	2.3 81.9	1587 3500	X		X
LD3	RKN (Releye)	124x135x132	2.2 78	1587 3500	X		X
CSafe							
LD9	RAP	248x208x130	6.68 236	4626 10198	X		X
LD3	RKN	122x127x128	1.9 70	1587 3500	X		X
DoKaSch							
LD9	RAP	246x202x132	6.57 232	4626 10198	X		X
LD3	RKN	126x130x122	1.8 66	1587 3500	X		X
Swiss Airtainer							
LD3	RKN	137x130x132	2.4 84.7	1587 3500	X		X

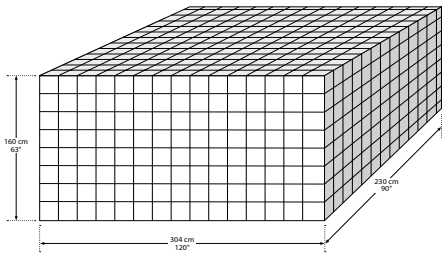
Unit Load Devices (ULD)
Detailed information

Remark

All figures are interior dimensions. The actual maximum net weight of each container depends on the structural weight limitations of the respective loading position in the aircraft.

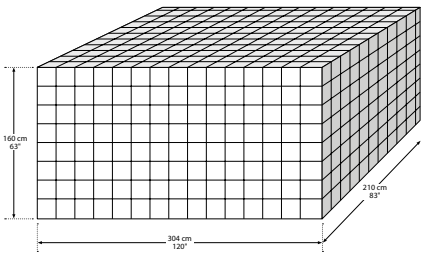
96 inch pallet

IATA code:	PMC
Loadable:	333 / 343 / 77W
Usable loading area:	304 x 230 cm / 120 x 91 in
Max. height:	160 cm / 63 in
Tare weight:	110 kg / 242 lbs
Max. gross weight:	5103 kg / 11250 lbs



88 inch pallet

IATA code:	PAJ
Loadable:	333 / 343 / 77W
Usable loading area:	304 x 210 cm / 120 x 83 in
Max. height:	160 cm / 63 in
Tare weight:	110 kg / 242 lbs
Max. gross weight:	4626 kg / 10198 lbs

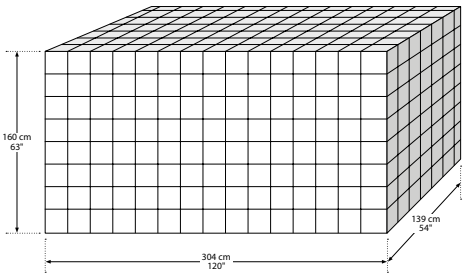


Weights depend on the structural weight limitations of the different pallet/container positions in the aircraft.
Could be built higher, if route is truck operated only.

Unit Load Devices (ULD)
Detailed information

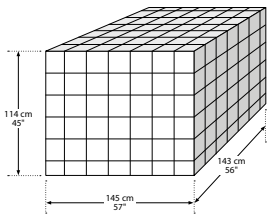
LD11 pallet

IATA code:	PLA / PLB
Loadable:	333 / 343 / 77W
Usable loading area:	304 x 139 cm / 120 x 55 in
Max. height:	160 cm / 63 in
Tare weight:	90-116 kg / 198-255 lbs
Max. gross weight:	3175 kg / 7000 lbs



60.4 inch pallet

IATA code:	PKC
Loadable:	320 / 321
Usable loading area:	145 x 143 cm / 57 x 56 in
Max. height:	114 cm / 45 in
Tare weight:	40 kg / 88 lbs
Max. gross weight:	1134 kg / 2500 lbs

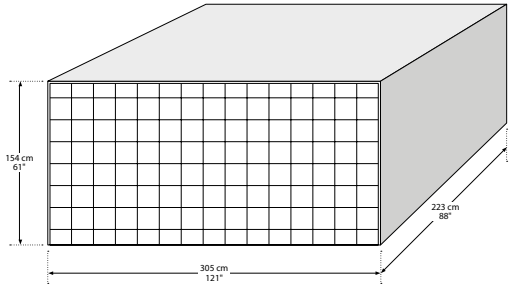


Could be built higher, if route is truck operated only.

Unit Load Devices (ULD)
Detailed information

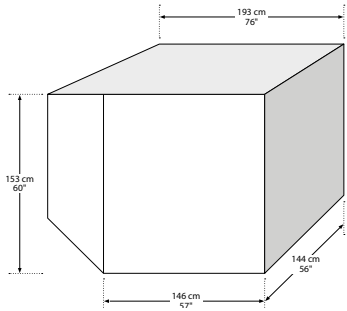
LD9 container

IATA code:	AMP
Loadable:	333 / 343 / 77W
Usable loading area:	305 x 223 cm / 120 x 88 in
Max. height:	154 cm / 61 in
Tare weight:	270 kg / 595 lbs
Max. gross weight:	5103 kg / 11250 lbs



LD3 container

IATA code:	AKE
Loadable:	333 / 343 / 77W
Usable loading area:	146 x 144 cm / 57 x 57 in
Max. height:	153 cm / 60 in
Top length:	193 cm / 76 in
Tare weight:	66-88 kg / 145-194 lbs
Max. gross weight:	1587 kg / 3500 lbs

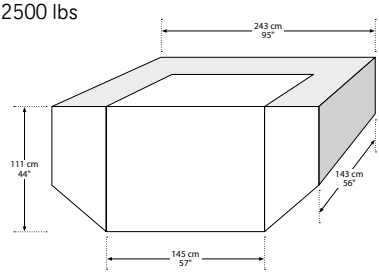


Weights depend on the structural weight limitations of the different pallet/container positions in the aircraft.

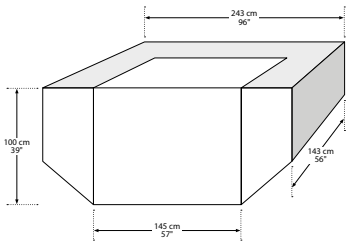
Unit Load Devices (ULD)
Detailed information

LD3-45 container

IATA code:	AKH
Loadable:	320 / 321
Usable loading area:	145 x 143 cm / 57 x 56 in
Max. height:	111 cm / 44 in
Top Length:	243 cm / 96 in
Tare weight:	82 kg / 180 lbs
Max. gross weight:	1134 kg / 2500 lbs



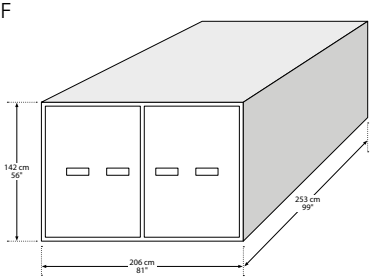
IATA code:	AKW
Loadable:	320 / 321
Usable loading area:	145 x 143 cm / 57 x 56 in
Max. height:	100 cm / 39 in
Top Length:	243 cm / 96 in
Tare weight:	100 kg / 220 lbs
Max. gross weight:	1134 kg / 2500 lbs



Cooling Unit Load Devices
Detailed information

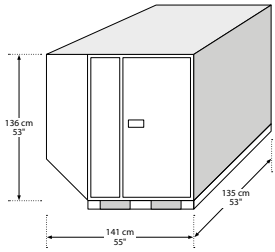
LD9 Envirotainer RAP t2

IATA code:	RAP
Loadable:	333 / 343 / 77W
Usable loading area:	253 x 206 cm / 100 x 81 in
Max. height:	142 cm / 56 in
Tare weight:	450 kg / 992 lbs
Max. gross weight:	4626 kg / 10198 lbs
Dry ice capacity:	300 kg 660 lbs
Temperature range:	-20 °C to +20 °C -4 °F to +68 °F



LD3 Envirotainer RKN t2

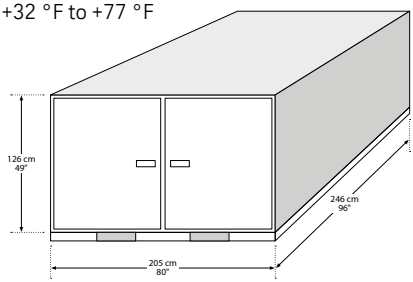
IATA code:	RKN
Loadable:	333 / 343 / 77W
Usable loading area:	141 x 135 cm / 56 x 53 in
Max. height:	136 cm / 53 in
Tare weight:	265 kg / 584 lbs
Max. gross weight:	1587 kg / 3500 lbs
Dry ice capacity:	180 kg 397 lbs
Temperature range:	-20 °C to +20 °C -4 °F to +68 °F



Cooling Unit Load Devices
Detailed information

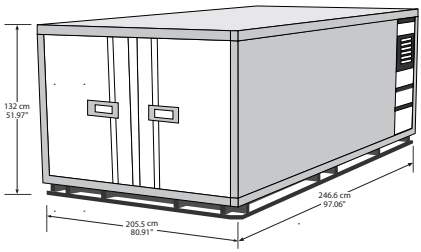
LD9 Envirotainer RAP e2

IATA code:	RAP
Loadable:	333 / 343 / 77W / truck
Usable loading area:	246 x 205 cm / 97 x 80 in
Max. height:	126 cm / 49 in
Tare weight:	1100 kg / 2425 lbs
Max. gross weight:	4626 kg / 10198 lbs
Recharging power supply:	100-240 V AC, 50-60 Hz
Maximum power consumption:	1850 W
Maximum charging time:	12 h
Temperature range:	0 °C to +25 °C +32 °F to +77 °F



LD9 Envirotainer Releye RAP

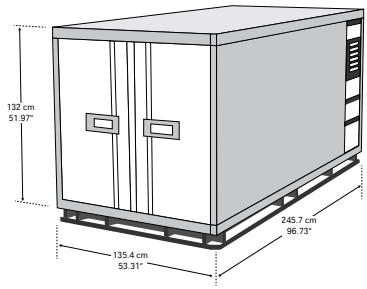
IATA code:	RAP
Loadable:	333 / 343 / 77W / truck
Usable loading area:	246 x 205 cm / 97 x 80 in
Max. height:	132 cm / 52 in
Tare weight:	1100 kg / 2425 lbs
Max. gross weight:	4625 kg / 10196 lbs
Recharging power supply:	100-240 V AC, 50-60 Hz
Maximum power consumption:	1850 W
Maximum charging time:	11 h
Temperature range:	+5 °C to +25 °C +41 °F to +77 °F



Cooling Unit Load Devices
Detailed information

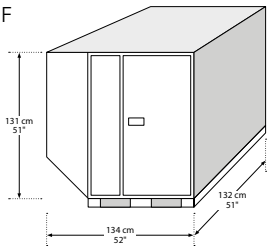
LD11 Envirotainer Releye RLP

IATA code:	RLP
Loadable:	333 / 343 / 77W / truck
Usable loading area:	247 x 135 cm / 97 x 55 in
Max. height:	132 cm / 52 in
Tare weight:	880 kg / 1940 lbs
Max. gross weight:	3175 kg / 6999 lbs
Recharging power supply:	100-240 V AC, 50-60 Hz
Maximum charging time:	11 h
Temperature range:	+5 °C to +25 °C +41 °F to +77 °F



LD3 Envirotainer RKN e1

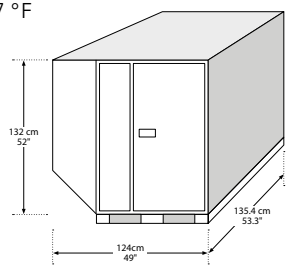
IATA code:	RKN
Loadable:	333 / 343 / 77W / truck
Usable loading area:	134 x 132 cm / 52 x 51 in
Max. height:	131 cm / 51 in
Tare weight:	635 kg / 1399 lbs
Max. gross weight:	1587 kg / 3500 lbs
Recharging power supply:	100-240 V AC, 50-60 Hz
Maximum power consumption:	1850 W
Maximum charging time:	8 h
Temperature range:	0 °C to +20 °C +32 °F to +68 °F



Cooling Unit Load Devices
Detailed information

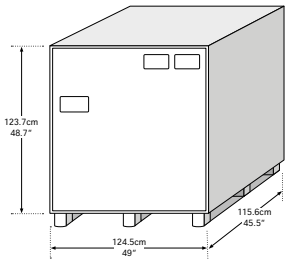
LD3 Envirotainer Releye RKN

IATA code:	RKN
Loadable:	333 / 343 / 77W / truck
Usable loading area:	124.0 x 135.4 cm / 49 x 53.3 in
Max. height:	132 cm / 52 in
Tare weight:	583 kg / 1285 lbs
Max. gross weight:	1587 kg / 3498 lbs
Recharging power supply:	100-240 V AC, 50-60 Hz
Maximum charging time:	11 h
Temperature range:	+5 °C to +25 °C +41 °F to +77 °F



LD3 Sonoco ThermoSafe, Pegasus

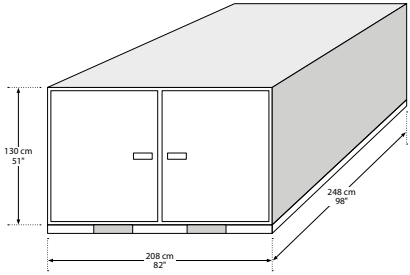
IATA code:	AKP
Loadable:	333 / 343 / 77W / truck
Usable loading area:	124 x 115 cm / 49 x 45 in
Max. height:	123 cm / 48 in
Tare weight:	616 kg / 1358 lbs
Max. gross weight:	1588 kg / 3500 lbs
Temperature range:	+2 °C to +8 °C +36 °F to +46 °F



Cooling Unit Load Devices
Detailed information

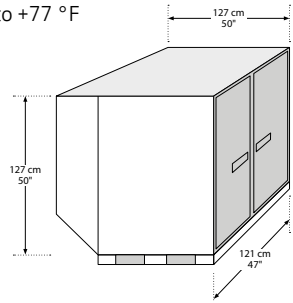
LD9 CSafe RAP

IATA code:	RAP
Loadable:	333 / 343 / 77W / truck
Usable loading area:	248 x 208 cm / 98 x 82 in
Max. height:	130 cm / 51 in
Tare weight:	1213 kg / 2675 lbs
Max. gross weight:	4626 kg / 10198 lbs
Recharging power supply:	100-240 V AC, 50-60 Hz
Maximum charging time:	approx. 10 h
Temperature range:	+4 °C to +25 °C +39 °F to +77 °F



LD3 CSafe RKN

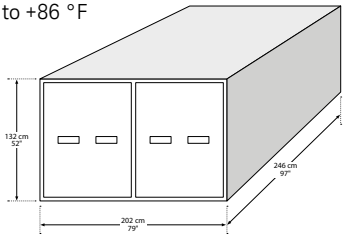
IATA code:	RKN
Loadable:	333 / 343 / 77W / truck
Usable loading area:	121 x 127 cm / 47 x 50 in
Max. height:	127 cm / 50 in
Tare weight:	646 kg / 1424 lbs
Max. gross weight:	1587 kg / 3500 lbs
Recharging power supply:	100-240 V AC, 50-60 Hz
Maximum charging time:	approx. 6 h
Temperature range:	+4 °C to +25 °C +39 °F to +77 °F



Cooling Unit Load Devices
Detailed information

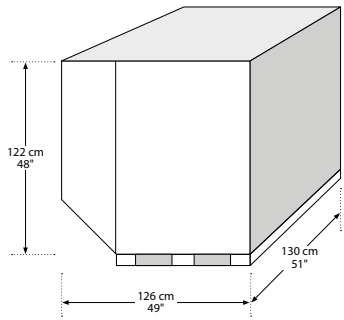
LD9 DoKaSch RAP

IATA code:	RAP
Loadable:	333 / 343 / 77W / truck
Usable loading area:	246 x 202 cm / 97 x 79 in
Max. height:	132 cm / 52 in
Tare weight:	1140 kg / 2513 lbs
Max. gross weight:	4626 kg / 10198 lbs
Recharging power supply:	110-220 V AC, 50-60 Hz (special cables needed)
Maximum charging time:	approx. 6 h
Temperature range:	+2 °C to +30 °C +36 °F to +86 °F



LD3 DoKaSch RKN

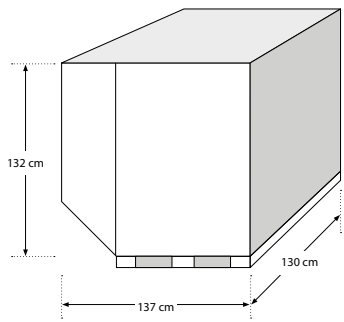
IATA code:	RKN
Loadable:	333 / 343 / 77W / truck
Usable loading area:	126 x 130 cm / 49 x 51 in
Max. height:	122 cm / 48 in
Tare weight:	670 kg / 1477 lbs
Max. gross weight:	1587 kg / 3500 lbs
Recharging power supply:	110-220 V AC, 50-60 Hz (special cables needed)
Maximum charging time:	approx. 6 h
Temperature range:	+2 °C to +30 °C +36 °F to +86 °F



Cooling Unit Load Devices
Detailed information

LD3 Swiss Airtainer RKN

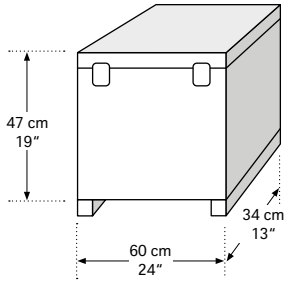
IATA code:	RKN
Loadable:	333 / 343 / 77W / truck
Usable loading area:	137 x 130 x 132 cm
Max. height:	132 cm
Tare weight:	390 kg / 859 lbs
Max. gross weight:	1587 kg / 3500 lbs



Packagings
Detailed information

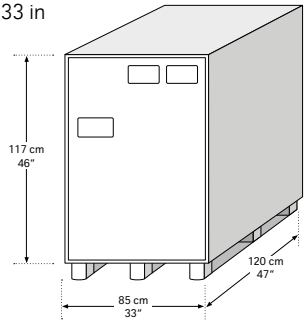
va-Q-case Half Euro (only on request)

IATA code:	JYP6
Loadable:	320 / 321 / 333 / 343 / 77W / truck
Usable loading area:	60 x 34 cm / 23 x 13 in
Max. height:	47 cm / 18 in
Tare weight:	113 kg / 249 lbs



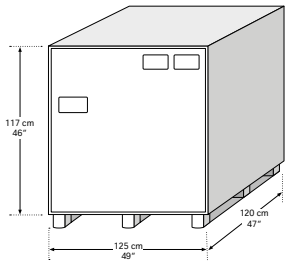
va-Q-tainer Eurox

IATA code:	JYP5
Loadable:	333 / 343 / 77W / truck
Usable loading area:	120 x 85 cm / 47 x 33 in
Max. height:	117 cm / 46 in
Tare weight:	440 kg / 970 lbs



va-Q-tainer USx

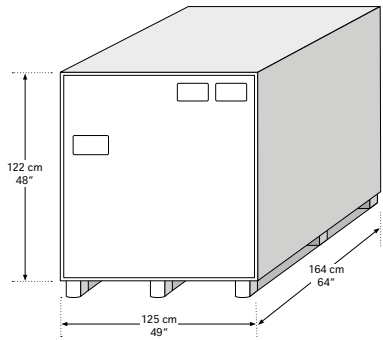
IATA code:	JYP4
Loadable:	333 / 343 / 77W / truck
Usable loading area:	120 x 125 cm / 47 x 49 in
Max. height:	117 cm / 46 in
Tare weight:	578 kg / 1274 lbs



Packagings
Detailed information

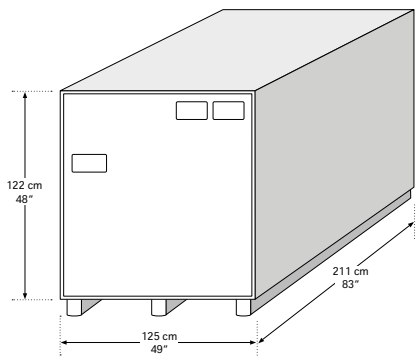
va-Q-tainer XLx

IATA code:	JYP3
Loadable:	333 / 343 / 77W / truck
Usable loading area:	164 x 125 cm / 64 x 49 in
Max. height:	122 cm / 48 in
Tare weight:	660 kg / 1455 lbs



va-Q-tainer TwinX

IATA code:	JYP3
Loadable:	333 / 343 / 77W / truck
Usable loading area:	211 x 125 cm / 83 x 49 in
Max. height:	122 cm / 48 in
Tare weight:	800 kg / 1763 lbs



Insurance
General information

Remark

Swiss International Air Lines Ltd.'s door-to-door cargo insurance (summary – terms and conditions of the insurance are subject to change without prior notice).

Introduction

We do of course our outmost to deliver your shipment safely and in time to its destination. In spite of the best care given, goods may get stolen, lost or damaged in transit, we therefore recommend you to insure your cargo against such risks. For this purpose, SWISS holds an open cover with Delvag Versicherungs-AG, Venloer Strasse 151-153, 50672 Cologne Germany.

Insurable value

The insurable value corresponds to the value of the goods at the place and time of commencement of the insured voyage, plus freight, insurance and other charges incurred up to the place of destination. In respect of trade goods, the value thus determined may be increased by the buyer's expected profit not exceeding 10% unless otherwise agreed. If there are no trade goods involved, the material cost, together with freight and the insurance premium, may be insured. Customs and excise duty may also be insured by special agreement.

Maximum sum insured

The maximum sum that can be insured for any one consignment is CHF 1 000 000 or the equivalent in foreign currency. For watches, jewellery, genuine pearls (including culture pearls), precious stones and other jewels as well as mobile phones different conditions apply, which can be requested at: cargo.claims@swiss.com or aircargo@delvag.de. The maximum sum insured may be increased by special agreement prior to the commencement of the risk.

To arrange insurance in excess of the above maxima, contact Swiss World-Cargo, Claims Management, P.O. Box ZRHS/LB-OS, CH-8058 Zurich Airport, cargo.claims@swiss.com or aircargo@delvag.de. Allow time to consult the insurers/re-insurers of at least 3 working days.

Insurance
Goods of all kinds

Insurance cover goods of all kinds

Air cargo shipments of any kind may be insured on a worldwide basis via the SWISS Air Waybill within the terms and conditions of the open policy concluded between SWISS and Delvag. For species (valuable goods) as per insurer's definition see “Insurance cover species (valuables)” below.

Scope of insurance

The insurance is against all risks of damage or loss as per the special conditions of the open cover for goods.

Watches, jewellery, genuine pearls (including culture pearls), precious stones and other jewels: during the time the goods are in the custody of the assured, consignor or consignee, except in those cases where they are acting in the capacity of a carrier, the insurer is liable for loss only if it is the direct consequence of one of the following events:
violence threatened or used against the person charged with effecting the carriage or inability of those persons to offer resistance as a result of accident or death, specified accident in accordance with the general conditions. During intermediate stops: burglary occurring in locked rooms of massive buildings.

Livestock, perishable goods (plants, fruits, flowers, blood plasma, vaccines, meat, pharmaceutical, chemical, etc.), removal goods and vehicles have a special cover, please inquire with Swiss WorldCargo, Claims Management, P.O. Box ZRHS/LB-OS, CH-8058 Zurich Airport, cargo.claims@swiss.com.

Unless otherwise agreed, war, strike, disturbances and terrorism risks are not included.

Duration of insurance

The insurance is operative from warehouse to warehouse. It begins when the goods are delivered to the transporters (forwarding agents, post office, railway, airline) or their agents and sub-carriers, and terminates on delivery to the consignee named in the air waybill or insurance certificate, or to the final consignee designated by same.

For shipments of goods, collection from or delivery to the airports is covered, even when undertaken by the consignee or consignor.

Notwithstanding anything to the contrary contained elsewhere in the summary mobile phones are only covered from airport to airport by air.

Insurance
Goods of all kinds

Note:

Transport to the airport of departure is only insured on condition that a specific request to this effect is made to LX or an IATA agent before commencement of the risk (i.e. on advice of shipment).

Delays in the execution of the insured voyages is limited to 60 days any one delay.

Security measures (surface)

For goods with high values (watches, jewellery, precious stones, etc.) adequate security measures must be provided for transportation from shipper's domicile to the airport of departure and from the airport of destination to the consignee's domicile.

Forwarding instruction (air)

Each consignment by aircraft with a value of CHF 10 000.– or higher each kilogramme gross has to be forwarded as “Valuable Cargo“.
Watches, jewellery, genuine pearls (including culture pearls), precious stones and other jewels: each package by aircraft with a value of CHF 25 000.– or higher has to be forwarded as “Valuable Cargo“.

Mobile phones: each consignment by aircraft has to be sent as SWISS Argus. If SWISS Argus is not available for a certain destination the consignment has to be forwarded as “Valuable Cargo“. Forwarding as “Valuable Cargo“ has also to be complied with if the value per each package by aircraft is in excess of CHF 25 000.– or if the value of the consignment by aircraft is in excess of CHF 200 000.–.

Insurance premium

The premium is calculated on the basis of the insurance value. The minimum per insured consignment is CHF 20.– or the equivalent in other currencies.

Insurance zones

Zone 1: Europe, including European part of Turkey
Zone 2: North America, including Mexico
Zone 3: Central and South America
Zone 4: Africa
Zone 5: Asia, including Asian part of Turkey / Middle East / Australia and Oceania

Insurance
Goods of all kinds

Tariff "goods of all kinds"

Zone	1	2	3	4	5
	‰	‰	‰	‰	‰
1	1.0	1.5	3.0	2.5	2.5
2	1.5	1.0	3.0	2.5	2.5
3	3.0	3.0	2.5	3.0	3.0
4	2.5	2.5	3.0	2.5	2.5
5	2.5	2.5	3.0	2.5	2.0

‰ per mille of the insurable value

Special premiums for all routes

- Removal goods and personal effects (shipped as cargo) 9.00‰
- Fragile and delicate goods (glass, porcelain, stoneware, sculptures, glassware, pottery, etc.) 8.00‰
- Vehicles (cars, motorcycles, etc.) Base premiums plus 50.00%
- Livestock 30.00‰
- Perishable goods (plants, fruits, flowers, meat, pharmaceutical, chemical, etc.) 30.00‰
- Frozen goods 7.50‰
- Refrigerated goods 12.00‰
- Watches
- Mobile phones Base premium plus 50.00%

Additional premiums

- For delays exceeding 60 days, for each additional period of 30 days commenced 1.00‰
- For war, strikes, disturbance and terrorism on request
- For overland transport to/from the airport of departure/destination in excess of 750 km or 450 miles each 1.00‰

Insurance
Species (SWISS Valuables)

Insurance cover species (SWISS Valuables)

Valuable cargo means a consignment which contains more of the following articles:

1. Any article having a declared value for carriage of USD 1'000.00 (or its equivalent) or more, per gross kilogram.
2. Gold bullion (including refined and unrefined gold in ingot form), dore bullion, gold specie, B. Gold only in the form of grain, sheet, foil, powder, sponge, wire, rod, tube, circles , mouldings and castings, A. Platinum, platinum metals (palladium, iridium, ruthenium, osmium and rhodium), Platinum alloys in the form of grain, sponge, bar, ingot, sheet, rod, wire, gauze, tube and strip, provided that those radioactive isotopes of the above metals and alloys are dangerous goods.
3. Legal bank notes, traveller's cheque, securities, shares and share coupons, postage stamps and revenue stamps (excluding mint), ready for use bank cards and/or credit cards.
4. A. Diamonds (including diamonds for industrial use), rubies, emeralds, sapphires, opals and real pearls (including cultured pearls), l B. Jewelry consisting of any of the articles under A. above.
5. Jewelry and watches made of platinum and/or gold and/or silver, and
6. Articles made of platinum and/or gold, other than platinum and/or gold plated.

Insurance
Species (SWISS Valuables)

Scope of insurance

The insurance covers loss or damage as per the special conditions of the open cover for species. In the case of accompanied consignments, theft and loss are only insured if violence is threatened or used or if no resistance can be offered as a result of death or injury of the person charged with effecting the carriage.

Unless otherwise agreed, war, strike, disturbances and terrorism risks are not included.

Duration of insurance

The insurance is operative from warehouse to warehouse, It attaches as soon as the species/valuables are removed from their present place for immediate transportation and terminates as soon as they are delivered to the place specified by the consignee.

For shipment of species, collection from or delivery to the airports is covered, even when undertaken by the consignee or consignor.

Note:
Transport to the airport of departure is only insured on condition that a specific request to this effect is made to LX or an IATA air cargo agent before commencement of the risk (i.e. on advice of shipment).
Storage during transit is covered up to 60 days any one storage.

Security measures (land)

For species adequate security measures for overland transports will be required (security vans and/or armored cars) under consideration of the insured value of the species.
Please inquire with Swiss WorldCargo, Claims Management,
P.O. Box ZRHS/LB-OS, CH-8058 Zurich Airport, cargo.claims@swiss.com

Forwarding instruction (air)

Species have to be forwarded as “valuable cargo”. They must be expressly indicated as “VAL“ in the AWB and SWISS Worx and must be handled according to current CHM instructions.

Insurance
Species (SWISS Valuables)

Insurance premium

The premium is calculated on the basis of the insurance value. The minimum per insured consignment is CHF 20.– or the equivalent in other currencies.

Insurance zones

Zone 1: Europe, including European part of Turkey
Zone 2: North America, including Mexico
Zone 3: Central and South America
Zone 4: Africa
Zone 5: Asia, including Asian part of Turkey / Middle East / Australia and Oceania

Tariff "species" (SWISS Valuables)

Zone	1	2	3	4	5
	‰	‰	‰	‰	‰
1	0.5	0.75	2.5	1.75	2.0
2	0.75	0.5	2.5	1.75	2.0
3	2.5	2.5	2.0	2.5	2.5
4	1.75	1.75	2.5	1.75	2.0
5	2.0	2.0	2.5	2.0	1.75

‰ per mille of the insurable value

Additional premiums

- For delays exceeding 60 days, for each additional period of 30 days commenced 1.0‰
- For war and strikes, disturbances and terrorism on request
- For overland transport to/from the airport of departure/destination in excess of 750 km or 450 miles each on request 1.0‰

Insurance
Exclusions and claims

General exclusions (extract of the conditions)

The consequences of confiscation, seizure or detention by a government, authority or power, delay howsoever caused, in transit or delivery, wilful misconduct of the assured, infringement of import, export or transit regulations, infringement of carrier's regulations, false declaration.

Also excluded is damage attributable to: humidity of the air, influence of temperature unless specially agreed prior to the commencement of the risk, the nature of the goods such as self-deterioration, heating, spontaneous combustion, shrinkage, wastage, vermin originating in the goods insured, unsuitable condition of the goods for the insured voyage, inadequate packing, normal wear and tear, damage caused by nuclear energy, indirect losses of all kinds such as loss of interest, difference of exchange, loss of market, consequential loss. The insurer is released from all liability if his regulations concerning dispatch and limits are not adhered to or if with the insured's knowledge the agreed safety measures are not adhered to, the journey or the means of conveyance do not correspond to the agreement, the species are carried by inappropriate vehicles or routes are used which are unsuitable. Unless otherwise agreed prior to the commencement of the risk the insurer is not liable for political or social risks such as war, warlike occurrences, strike, lockout and disturbances of whatever kind, violent or malicious acts. The risk of terrorism for all transport related delays/storages exceeding 60 days. For permanent storage the risk of terrorism is generally excluded.

What to do in case of loss or damage

The assured must notify the insurer without any delay of any loss or damage which comes to his knowledge.
Furthermore, in the event of loss or damage it is the duty of the assured to take forthwith all measures for the preservation and salvage of the goods and for minimising the loss or damage.
The insurer also may take such measures. In the event of non-compliance with these obligations, the indemnification can be reduced commensurate with the assured's degree of fault.
All rights of recovery against third parties who may be held responsible for the loss or damage shall be preserved. In particular, the following steps are to be taken:

a. Outward apparent loss or damage must be notified to the carrier in writing before delivery of the goods is taken.
b. Whenever loss or damage is presumed, valid reserves must be lodged within the period prescribed by law or by contract.
c. The carrier must be summoned to a joint survey of the loss or damage. The assured is responsible for all acts or omissions which prejudice the right of recovery.

Insurance
Exclusions and claims

Claim regulations

To justify his title to claim for loss or damage, the claimant must provide the insurer with such original documents as are available, i.e.:

- Air waybill
- Commercial invoice, packing list (inventory indicating values, if no commercial shipment involved)
- Survey report by the carrier
- Copy of the notification of reserves to the carrier
- And, if available:
- Insurance certificate
- Survey report by the claim agent

Claim documents shall be sent by the claim-receiving LX representation to Swiss WorldCargo, Claims Management, P.O. Box ZRHS/LB-OS, CH-8058 Zurich Airport, cargo.claims@swiss.com, for processing with the insurers.

Separate legal indication

The insurance is based on the following conditions:
Institute Cargo Clauses

This policy shall be governed by the German law and the German courts shall have sole jurisdiction in any dispute arising hereunder. In case one provision contradicts such applicable law,only this provision shall be deemed void, all other provisions remain in force as agreed.

Transport to the airport of departure is only insured on condition that a specific request to this effect is made to SWISS or an IATA Cargo Agent before commencement of the risk (i.e. on advice of shipment).
Place of jurisdiction is Cologne (Germany). All rights against the insurer are forfeited unless suit is brought within two years of the event giving rise to the claim.

Further information

Further information is available from your nearest representation of Swiss WorldCargo or from the Head Office of Swiss WorldCargo in Zurich – Swiss WorldCargo, Claims Management, P.O. Box ZRHS/LB-OS, CH-8058 Zurich Airport, cargo.claims@swiss.com

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