

SWISS Live Animals

Animal Care Center in ZRH



General Information

- For import, export and transit, all animals are brought directly to the dedicated Animal Care Center building of Zurich Airport, where they are accommodated in state-of-the-art, clean and climate-controlled rooms.
- Any necessary veterinary check (check of papers, e.g. health certificate, and physical check of animal) will be done in the Animal Care Center by the official Veterinarians of Swiss Federal Food Safety and Veterinary Office (BLV).
- Swiss WorldCargo specialists monitor bookings continuously to be able to plan staff accordingly on the number of animals to be expected.



Animals receive shortened transit times, and expedited boarding / deboarding for low stress and high comfort.



Veterinarians check on the animal in case of signs of sickness or unusual behavior.



Animals can enjoy sufficient water and (own) provided food during the entire stay, including in cases of irregularities.



Transport containers are cleaned, and, if needed, repaired or replaced for the comfort and wellbeing of the animal on its onward flight.



In the exclusive case of a connecting flight the next day, an overnight stay is offered.

Zookeepers



Experienced and trained zookeepers from Zurich Airport care for all the animals. They are dedicated to your pet's care, ensuring they get social interaction. Whether your pet needs cuddles or a quiet place to relax, Zurich's Animal Care Center provides a peaceful, stress-free travel experience.

Facilities

20 kennels split between EU and Non-EU arrivals:
- 2 x 6 for dogs
- 2 x 4 for smaller animals

Open space area available for other types of animals that stay in their transport container.

Supervised rooms provided for pets tailored to their space and temperature requirements, letting them comfortably move, stretch and rest.