

## **Fact sheet airport tour**

### **Who is eligible for the tour?**

The tour can only be arranged for groups (students, other interested parties) and Swiss WorldCargo customers.

### **How can a tour be booked?**

Please send your inquiries and requests regarding tour appointments to [cargo.communications@swiss.com](mailto:cargo.communications@swiss.com)

### **What do participants have to carry with them?**

All participants are required to bring a valid picture ID with them.

### **What may participants not carry on the tour?**

Pets (with the exception of guide dogs), explosive material, pocket knives with a blade of more than 6 cm, sharp objects (e.g. combs with metallic tops), tear gas sprays and big bags are strictly prohibited in the airport area.

### **Is it permitted to take photos and shooting videos at the airport?**

With the exception of the warehouse premises, taking pictures and filming is permitted at the airport. The recordings can be used for private matters only. A written confirmation of the airline is required for the publication of the recorded material for commercial purposes. It is strictly forbidden to capture information such as Air Waybill numbers, nametags on packages etc. In case of non-compliance, we reserve the right to take legal actions. Please mind that – due to danger of explosion – it is prohibited to use any mobile phones within the "fuel security area".

### **Entering a cargo hold**

Please keep in mind that it is not allowed to enter a cargo hold using a highloader.

### **How much does a tour cost?**

Due to the high administrative expenses associated with the arrangement of an airport tour (guide, security checks, airside bus transportation), we will charge CHF 600.- per tour.

### **Other important facts**

- Swiss WorldCargo offers airport tours from Monday to Thursday only.
- Tours are limited to a maximum number of 20 participants.
- The duration of the tour is approximately 3 hours.
- Tours may be cancelled by Swiss WorldCargo due to special circumstances or adverse weather conditions.