

Service Guide

Summer 2023

Valid as of
26 March 2023

Intro

Editorial

Dear valued Swiss WorldCargo Customer,

At Swiss WorldCargo, we have wrapped up 2022 by doing what we are known for: leveraging our experience and quality-oriented mindset to successfully transport high-value and care-intensive shipments. The successful delivery of these shipments has also been made possible by the solid collaboration and the long-lasting partnerships we share with our trusted partners, employees and you as our loyal customers. On behalf of our division, I would like to extend to you a heartfelt thank you for your continuous support and trust. Our goal remains to keep delivering on our promise to guarantee you reliable and high-quality service.

Lately, at Swiss WorldCargo, we have gladly witnessed from you a growing willingness to compensate for the carbon emissions of your cargo shipment. I am glad to inform you that our efforts are therefore constantly aimed at strengthening our offering in this area to keep providing you with compensation options for your shipments that focus on leveraging Sustainable Aviation Fuels (SAF).

Recently, we were pleased to announce that our 1st SAF-compensated cargo shipment departed from Barcelona, heading to Zurich, with Tokyo as the final destination. This flight represents a remarkable milestone for Swiss WorldCargo, as it brings our division a significant step closer to leveraging SAF and, thus, to a greener future in aviation. I am very enthusiastic about the future of our industry and Swiss WorldCargo. I look forward to keep collaborating with you to shape it together.

Our Summer Timetable 2023 will come into effect as of 26 March 2023. Our Service Guide provides you with accurate and up-to-date information about the products and services we can offer you, including details on our aircraft and ground-handling partners. For more information on the latest news and updates, please check our website [swissworldcargo.com](https://www.swissworldcargo.com).

We look forward to a continuous successful partnership with you.
We care for your cargo.

Kind regards,

Lorenzo Stoll
Head of Cargo
Swiss International Air Lines Ltd.

Intro

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Intro

Philosophy

A worldwide standard

SWISS has developed its entire product and service philosophy on the basis of universal Swiss values such as friendliness, punctuality, reliability, safety and security, innovation, tradition, efficiency and the keenest attention to detail. It has done so with the clear aim of being a leading European airline that is active all over the world and is “best in class” in all its business areas – not just for passengers, but for cargo, too.

Added value

Adding value is one of Swiss WorldCargo's paramount objectives. As an internationally-active provider of airfreight capacity, SWISS's cargo division creates genuine added value for its customers through its specialist expertise, its commitment to quality and its innovative skills.

Intro

Philosophy

Airport-to-airport

Swiss WorldCargo focuses on globally marketing cargo capacity between two or more airports, and offers an airfreight network that stretches to more than 130 destinations in over 80 countries. Its network of air services is supplemented by daily truck connections between key business centres.

Flown as planned

With its guaranteed acceptance, transfer and delivery times and its carefully-selected ground handling partners, SWISS offers the firmest of commitments that all your consignments will be transported exactly as they are booked.

Seamless

Swiss WorldCargo does not market its own logistics concepts: it integrates its services seamlessly and precisely into its customers' supply systems and chains, to ensure that its total attention to safety and security extends to its customers' planning, too.

Supervised

Seamless integration is all very well; but it will only be half as effective unless it is combined with continuous monitoring and a swift and proactive response to any irregularities that occur. That's why Swiss WorldCargo provides its "Match" online consignment tracking system for its customers – to let them know in real time exactly where their shipment is currently located on the SWISS network.

Customer-centric

Swiss WorldCargo makes full use of its extensive experience and expertise to provide innovative concepts that are specifically tailored to its forward-looking customers and their particular airfreight needs. Thus, in addition to its SWISS X-Presso, SWISS X-Presso XL and SWISS X-Presso "One Hour Option" express services, Swiss WorldCargo offers further airfreight products that include SWISS Valuables, SWISS °Celsius Active, SWISS °Celsius Passive, SWISS °Celsius Passive Solutions, SWISS Argus, SWISS Mail and SWISS General Cargo.

For further details, please visit swissworldcargo.com

Products & Services

SWISS X-Presso



For your time-critical supply chain

Express services generate significant supply chain value for worldwide businesses. In order to respond quickly to customer demand – for new products, spare parts, important documents, pharmaceuticals, etc. – it is essential to work with a reliable partner to acquire new or maintain existing business in an increasingly competitive global economy. In close cooperation with our customers we have developed the express product SWISS X-Presso. Therefore it perfectly meets your expectations and can be integrated into your time-critical supply chain.

Products & Services

SWISS X-Presso

Why SWISS X-Presso?

Our Product

- Extremely short acceptance, transfer and delivery times
- Short notice reservations right up to the final acceptance deadline
- Skilled personnel worldwide
- Guaranteed space confirmation shortly before departure global quality and handling standards
- No weight limitations (aircraft type restrictions apply)
- Globally consistent handling and quality standards
- An integrated online consignment tracking system

Our Hub

- Separate handling process in our rapid channel
- Fast transit times
- SWISS X-Presso (90 minutes) and SWISS X-Presso XL (120 minutes)
- Unbeatable 60 minutes tail-to-tail transit time with SWISS X-Presso XPT "One Hour Option"
- Limited exposure to outside conditions thanks to extremely short distances between aircraft positions and warehouse

Your Benefits

- Highly efficient transport and handling processes ensure that your cargo gets to its destination extremely fast and on time
- Dangerous goods accepted (local restrictions and IATA DG regulations apply)
- Seamless integration into your supply chain
- Global network of stations with high quality and handling standards

SWISS X-Presso facts

Capacity Features	SWISS X-Presso (XPS)	SWISS X-Presso XL (XPL)	SWISS X-Presso "One Hour Option" (XPT)
Preferred space access	Yes Intercontinental: 200 kg/1 m ³ Europe: depends on aircraft type	Yes Worldwide: 500 kg/2.5 m ³ depends on aircraft type	Yes Intercontinental: 200 kg/1 m ³ Europe: depends on aircraft type
Booking tolerance	+/-20%	+/-20%	+/-20%
Maximum weight/m ³ per consignment	Depends on aircraft type	Depends on aircraft type	500 kg/2.5 m ³ per inbound flight
Maximum weight per piece	50 kg	No limits	99 kg for loose shipments
Maximum dimensions per item	depends on aircraft type	depends on aircraft type	depends on aircraft type
BUP	Yes	Yes, except BUP with dangerous goods	Yes

Products & Services

SWISS X-Presso

Capacity Features	SWISS X-Presso (XPS)	SWISS X-Presso XL (XPL)	SWISS X-Presso "One Hour Option" (XPT)
Transport of special cargo (AVI, DGR, etc.)	No, except following Dangerous Goods: RRE, REQ and RDS (without dry-ice)	Yes	No, except following Dangerous Goods: RRE/REQ (without dry-ice)
Trucks services	Yes	Yes	Yes

Handling features	SWISS X-Presso (XPS)	SWISS X-Presso XL (XPL)	SWISS X-Presso "One Hour Option" (XPT)
Latest acceptance times "ready for carriage"	90 min *	120 min * for loose items For dangerous goods and live animals, special acceptance conditions apply	90 min for XPS in combination with XPT 120 min for XPL in combination with XPT
Transfer times	90 min *	120 min *	60-89 min for XPS in combination with XPT 60-119 min for XPL in combination with XPT
Delivery times after landing	90 min *	120 min *	90 min for XPS in combination with XPT 120 min for XPL in combination with XPT
Special consignment labeling by the customers	SWISS X-Presso tags and stickers	SWISS X-Presso tags and stickers	SWISS X-Presso tags and stickers
Separate handling process	Yes	Yes	Yes

* Local offers may differ from standard product. Local conditions may apply.

Contact

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Products & Services

SWISS Valuables



For your highly secured supply chain

Valuable consignments nowadays consist of commodities far beyond gold, money and precious gems. In an age of ever-faster pace, there is a growing need to transport highly confidential documents, life-saving medicines, art works and valuable collections. The transportation of high-value cargo requires an understanding of the associated risks and the measures that can be taken to reduce those risks. That is why we offer a valuable product which goes far beyond IATA's security standards. When we transport valuable goods by air, we adopt and embody the traditional values and virtues of Switzerland such as discretion, reliability and technical expertise.

Why SWISS Valuables?

Our Product

- Storage in highly secured and constantly monitored facilities
- Tarmac escort to and from the aircraft
- Supervision of loading and unloading procedures by security agent
- Delivery at destination against signature of authorised consignee only
- Special valuables load devices such as containers with aluminum doors or hard plastic boxes
- All loading devices are secured with seals
- Skilled and specially trained personnel worldwide
- Preferred access to capacity combined with a high loading priority
- No weight limitations (aircraft type restrictions apply)
- Priority and dedicated acceptance, transfer and delivery
- Globally consistent handling and quality standards
- Integrated online consignment tracking system
- Possibility to make reservation via online eBooking

Products & Services

SWISS Valuables

Our Hub

- Separate and highly secured storage to reduce potential risks
- Delivery at aircraft side shortly before flight departure

Your Benefits

- Special storage in locked area with camera surveillance for ultimate security and monitoring of your cargo
- Transportation in special sealed valuables containers (aluminum doors) or hard plastic boxes to secure your cargo
- Highly secured transport and handling processes ensure that your cargo gets to its destination safely and on time
- Dangerous goods accepted (local restrictions and IATA DG regulations apply)
- Seamless integration in your secured supply chain
- Global audited network with high quality handling standards to meet your highest level of security requirements

Contact

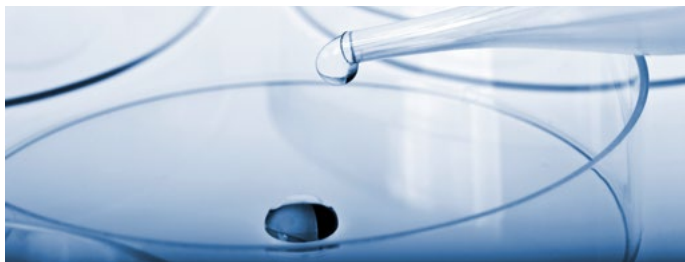
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Products & Services

SWISS °Celsius Active



For your temperature controlled supply chain

The market for pharmaceutical and healthcare products continues to grow and shows a sustainable and sound development. As speed to market is essential, the healthcare industry is increasingly relying on air cargo. The challenge for all the involved parties in the supply chain is to keep healthcare products within the required temperature range to ensure an uninterrupted cool chain and preserve the quality of the product.

Maintaining cool chain integrity is a core element in the transportation of temperature controlled pharmaceutical products. To maintain the product temperature along the supply chain, pharmaceutical and healthcare companies are choosing an 'active' temperature controlled container based on technologies like compressor cooling, electric heating or dry ice refrigeration.

Swiss WorldCargo's SWISS °Celsius Active is a custom-made, high-quality solution for your shipments that require seamless transportation in active temperature controlled containers.

Why SWISS °Celsius Active?

Our Product

- Transport in active temperature-controlled containers for consistency in temperature ranges from -20 °C to +20 °C
- Quality control via check sheet at the airport of departure, transfer and arrival
- A global network of selected audited stations
- Thermo truck network available
- Worldwide personnel trained in temperature controlled container handling
- Uniform handling standards worldwide
- Dangerous goods accepted (local restrictions and IATA DG regulations apply)
- Integrated online consignment tracking system

Products & Services

SWISS °Celsius Active

Our Hub

- Our hub is GDP-compliant (Swissmedic) and IATA CEIV pharma-certified
- Limited exposure to outside conditions thanks to extremely short distances between aircraft position and warehouse at our Zurich hub
- The Swiss WorldCargo's Hub Control Center ensures the smooth, reliable and flexible handling of shipments

Your Benefits

- Partnership with experienced suppliers of temperature-controlled containers: Envirotainer, CSafe and Dokasch
- We are a qualified Envirotainer Provider (QEP) on an expert level
- Standardized Operational Processes (SOPs) worldwide ensure proper handling in order to preserve the quality of the product transported
- Option for a custom-made operational procedure (COP)
- Swiss WorldCargo is a CEIV pharma-certified organization worldwide
- Pharma capability tool on [swissworldcargo.com](https://www.swissworldcargo.com)

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Products & Services

Container Portfolio

Envirotainer

LD9 Envirotainer RAP t2

Thermostat-controlled heat exchanger with dry ice as refrigerant

Temperature range -20 °C to +20 °C

See technical details on page 60

LD3 Envirotainer RKN t2

Technology thermostat-controlled heat exchanger with dry ice as refrigerant

Temperature range -20 °C to +20 °C

See technical details on page 60

LD9 Envirotainer RAP e2

Fully redundant thermostat-controlled air conditioning system with compressor cooling and electrical heating

Temperature range 0 °C to +25 °C

See technical details on page 61

LD9 Envirotainer Releye RAP

Fully redundant thermostat-controlled air conditioning system with compressor cooling and electrical heating

Temperature range +5 °C and +20 °C

See technical details on page 61

LD11 Envirotainer Releye RLP

Fully redundant thermostat-controlled air conditioning system with compressor cooling and electrical heating

Temperature range +5 °C and +20 °C

See technical details on page 62

LD3 Envirotainer RKN e1

Thermostat-controlled compressor cooling and electrical heating

Temperature range 0 °C to +20 °C

See technical details on page 62

Products & Services

Container Portfolio

Sonoco ThermoSafe

LD3-P ThermoSafe, Pegasus

Passive temperature controlled system
Temperature range +2 °C to +8 °C
See technical details on page 63

CSafe

LD9 CSafe RAP

Thermostatic controlled compressor cooling and electrical storage
Temperature range +4 °C to +25 °C
See technical details on page 64

LD3 CSafe RKN

Thermostat-controlled compressor cooling and electrical heating
Temperature range +4 °C to +25 °C
See technical details on page 64

DoKaSch

LD9 DoKasch RAP

Fully redundant thermostat-controlled air conditioning system with compressor cooling and electrical heating
Temperature range +2 °C to +30 °C
See technical details on page 65

LD3 DoKasch RKN

Thermostat-controlled compressor cooling and electrical heating
Temperature range +2 °C to +30 °C
See technical details on page 65

Products & Services

SWISS °Celsius Passive



For your temperature sensitive supply chain

The market for pharmaceutical and healthcare products continues to grow and shows a sustainable and sound development. As speed to market is essential, the healthcare industry is increasingly relying on air cargo. The challenge for all the involved parties in the supply chain is to keep healthcare products within the required temperature range to ensure an uninterrupted cool chain and preserve the quality of the product.

Consequently, pharmaceutical and healthcare companies around the globe are investing more and more resources in sophisticated passive packaging solutions for their time and temperature sensitive shipments.

However, it is not all about packaging, these healthcare shipments rely on high quality standardised processes, speed and adequate storage, wherever possible, throughout the supply chain.

Why SWISS °Celsius Passive?

Our Product

- Choice between the four official IATA temperature ranges: controlled frozen (FRO -20 °C), controlled cool (COL +2 °C to +8 °C), controlled room temperature (CRT +15 °C to +25 °C) and controlled extended room temperature (ERT +2 °C to +25 °C) as well as ambient storage
- A global network of selected audited stations
- Thermo truck network available
- Skilled and trained personnel worldwide
- Uniform handling and quality standards worldwide
- Dangerous goods accepted (local restrictions and IATA DG regulations apply)
- Integrated online consignment tracking system
- Combinable with our fast SWISS X-Presso solution or our reliable SWISS General Cargo service

Products & Services

SWISS °Celsius Passive

Our Hub

- Our hub is GDP-compliant (Swissmedic) and IATA CEIV pharma-certified
- Limited exposure to outside conditions thanks to extremely short distances between aircraft position and warehouse at our hub Zurich
- Swiss WorldCargo's Hub Control Center ensures the smooth, reliable and flexible handling of shipments
- Four different controlled storage possibilities (FRO, COL, CRT and ERT) in addition to ambient storage

Your Benefits

- Standardized processes ensure that your cargo is stored as fast as possible in the temperature environment required
- Swiss WorldCargo is a CEIV pharma-certified organization worldwide
- The Pharma capability tool on swissworldcargo.com allows customers to preview each station for temperature controlled storage capabilities

Contact

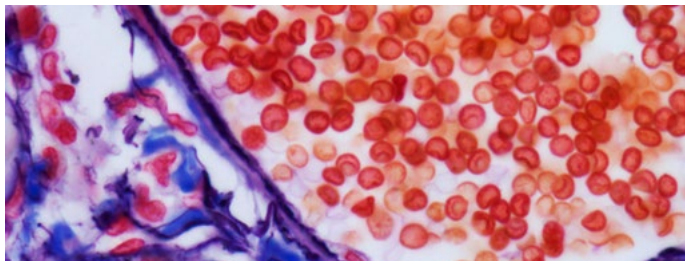
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Products & Services

SWISS °Celsius Passive Solutions



For your door-to-door temperature sensitive shipments

The market for pharmaceutical and healthcare products continues to grow and shows a sustainable and sound development. As speed to market is essential, the healthcare industry is increasingly relying on air cargo. The challenge for all the involved parties in the supply chain is to keep healthcare products within the required temperature range to ensure an uninterrupted cool chain and preserve the quality of the product.

At Swiss WorldCargo, we understand your business and we deliver Swiss premium quality. We are committed to the highest standards and with our new enhanced service offer, we will always have a solution for you. Because we care for your cargo.

That's why we offer a unique advanced passive high-performance solution that simplifies handling and door-to-door shipping. The containers are delivered fully preconditioned and ready to use by the shipper for one way rental shipments over four days on global lanes. This is our solution to ensure uninterrupted cool chain door-to-door delivery, even to destinations with limited 'to-door' facilities

Why SWISS °Celsius Passive Solutions?

Our Product

- SWISS °Celsius Passive Solutions containers are delivered quality-checked and preconditioned by va-Q-tec to the shipper's and forwarder's facility
- One-way rentals throughout the Swiss WorldCargo network
- Temperature ranges between -60 °C and +25 °C according to the customer's needs
- Extended product duration by storage in a temperature-controlled environment (CRT or COL)

Products & Services

SWISS °Celsius Passive Solutions

- Quality control via check sheet at the airport of departure, transfer and arrival
- A global network of selected audited stations
- Thermo truck network available
- Skilled and trained personnel worldwide
- Uniform handling and quality standards worldwide
- Dangerous goods accepted (local restrictions and IATA DG regulations apply)
- Integrated online consignment tracking system

Our Hub

- Our hub is GDP-compliant (Swissmedic) and IATA CEIV pharma-certified
- Limited exposure to outside conditions thanks to extremely short distances between aircraft position and warehouse at our Zurich hub
- Swiss WorldCargo's Hub Control Center ensures the smooth, reliable and flexible handling of shipments
- Two different controlled storage possibilities (COL and CRT) in addition to ambient storage

Your Benefits

- Partnership agreement with va-Q-tec
- Standardized processes ensure that your cargo is stored as fast as possible in the temperature environment required
- An uninterrupted cool chain is ensured door-to-door - even to destinations with limited 'to-door' facilities
- Swiss WorldCargo is a CEIV pharma-certified organization worldwide
- Pharma capability tool on [swissworldcargo.com](https://www.swissworldcargo.com)

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Products & Services

SWISS Argus



For your protected supply chain

The hi-tech, the high-end fashion and other specialised industries manufacturing complex and delicate products require reliable and protected logistics chains. Careful handling, product integrity, theft prevention, discretion and confidentiality are key requirements when it comes to air freight solutions for these extremely vulnerable products.

With SWISS Argus we offer substantially high protection against.

Why SWISS Argus?

Our Product

- Special storage, surveillance and loading processes
- Security checks prior to departure and after landing
- Highly skilled and trained personnel worldwide
- Preferential capacity access
- No weight limitations (aircraft type restrictions apply)
- Globally consistent handling and quality standards
- Integrated online consignment tracking system

Products & Services

SWISS Argus

Our Hub

- Short distances via tunnel between warehouse and aircraft positions, in combination with all-in-one operational and warehouse handling
- Fast, high quality processes that limit exposures to outside conditions to a minimum
- Dedicated storage facilities

Your Benefits

- Increased theft protection through distinctive storage with special attendance and security checks prior to departure as well as after landing
- Secured transport and handling processes ensure that your cargo is well protected en route to destination

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Products & Services

SWISS Mail



For your international mail exchange

The airmail parcel business is constantly increasing due to a phenomenal potential market volume and growth for national postal organisations. The worldwide major postal organisations are already prominently active in this high-potential business sector. They are busy ensuring greater vertical integration and control over their operation processes to secure a leading role in the global logistics arena and position themselves to offer integrated international Express Mail Services (EMS), Priority Mail (Airmail) or Non-Priority Mail (S.A.L).

Airmail services have their own special needs – whether they are Express Mail Services (EMS), Priority Mail (Airmail) or Non-Priority Mail (S.A.L) – exemplary efficiency is just as essential as absolute discretion, be it letters or parcels.

Products & Services

SWISS Mail

Why SWISS Mail?

Our Product

- Short acceptance, transit and delivery times
- Dedicated acceptance and handling processes
- Highly skilled and trained personnel worldwide
- Preferred capacity access for Express Mail Services (EMS) and Priority Mail (Airmail)
- Compliance with Universal Postal Union (UPU) standards
- Globally consistent handling and quality standards
- Status update by means of latest EDI messaging standards

Our Hub

- Short transit times of 240 minutes possible under agreement at Zurich and Geneva airports, enabling you to meet your delivery requirements
- Limited exposure to outside conditions thanks to extremely short distances between aircraft position and warehouse at our hub Zurich
- Dedicated mail facilities

Your Benefits

- Mail scanning worldwide for status update by means of latest EDI messaging standards
- Long-term customer agreements
- Dedicated mail capacity allotments

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Products & Services

SWISS General Cargo



For your seamless supply chain

Transporting goods of all kinds requires a high level of accuracy to ensure a reliable transportation service. SWISS General Cargo offers exactly that. You can rely on SWISS quality when we transport your consignment by air or by road. Throughout our global network we can provide excellent service tailored to meet your requirements.

SWISS General Cargo is suitable for any air cargo consignment for which customers require special quality and expertise. We focus on quality, reliability and efficiency, as our flights follow a strict schedule and you can count on our punctuality.

Products & Services

SWISS General Cargo

Why SWISS General Cargo?

Our Product

- Efficient transit time at hub Zurich
- Highly skilled and trained personnel worldwide
- No weight limitations (aircraft type restrictions apply)
- Globally consistent handling and quality standards
- Integrated online consignment tracking system

Our Hub

- Short distances via tunnel between warehouse and aircraft positions, in combination with all-in-one operational and warehouse handling
- Fast, high quality processes that limits exposure to outside conditions to a minimum
- Swiss WorldCargo hub control center ensures a smooth, reliable and flexible handling of shipments

Your Benefits

- Seamless air and truck connections worldwide between key business centers
- Efficient transport and handling processes worldwide
- Dangerous goods accepted (local restrictions and IATA DG regulations apply)
- Seamless integration in your supply chain
- Global audited network with high quality and handling standards

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Products & Services

Overview other Services

Active Tracking Devices

The need for timely information and transparency is a key requirement in supply chain logistics, since any number of cargo irregularities can occur during transportation, despite careful planning. That is why we allow the transportation of SWISS-approved active tracking devices (ATDs). Additionally, we provide a 24/7 dedicated intervention team able to react to any ATD deviation alarm worldwide based on your request. The use of any ATD listed below requires the customer to book their shipment with the SHC of EMD.

IATA regulations on lithium batteries are in effect.

- 7P Solutions GD100/GL300/GL300W
- ASPION loggers (all models)
- BeeSense Flex* *
- BeOn A1
- Berlinger Smart Monitor Ship L / Berlinger Smart Monitor SHIP S
- Berlinger SmartMonitor Ship M*
- Berlinger SmartPoint
- Bosch TDL 140
- Calamp SC1102/SC1004*
- CargoSense - Toshiba Environmental Logger
- Cartasense U-Sensor
- Controlant CO 10.01
- Controlant Saga* *, Saga-H* *, and Saga-P* *
- ELPRO LIBERO Cx series
- ELPRO LIBERO GE, GL, GS, GH*
- ELPRO LIBERO GF
- Emerson GO Real-Time Tracker(s), inc 4G/5G LT and 4G/5G GLOBAL versions
- Emerson GO Real-Time Tracker(s), inc 4G/5G LT versions and GO Bluetooth Plus Loggers
- Frigga B9x and V5 series
- Hanhaa Parcelive
- HERE Premier Tracker
- Hive-Zox – BEEconIoT* *
- HiveTracker BEEconIoT with Probe
- Honeywell Gateway/Sensor Tags
- Intelyt
- Kelvin Pro /Track IT
- Kirschen Global Security A-Type "Schenker Smartbox" Brieftrace
- Kizy K-2 Tracker
- KN Blue Sensor
- Kylos Air
- Lansmont_Saver _3X90* (if using alkaline battery option)
- Modum MODsense T
- Monilog® EnDaL smart* * * and MSD

Products & Services

Overview other Services

- OnAsset Sentry 500 & Sentry 600 Flightsafe and Sentinel 100 & 100C
 - Roambee Bee and BeeSense Air*
 - Roambee - BeeSense Modbus
 - Sendum PT300D/PT300
 - SenseAware 3000 and SenseAware M4 & ID tag
 - Shipit
 - SIT1002 tracker
 - Sony VT-G100
 - STRACKER Single Use PT35
 - System Loco E4BL Bluetooth Temp/Humidity Data Logger
 - System Loco HGD4 Temp Data Logger, GPS Tracker (alkaline)*
 - T11013050 / TTGEO Ultra Alkaline*
 - T11013070 / TTGEO Ultra Dry Ice Alkaline*
 - Tec4Med CryoBeacon / SmartBeacon / TempBeacon
 - Tive Solo 5G 7000 (lithium) / Tive Solo 5G 7100 (non-lithium)* *
 - ToolLive TL001
 - Trackonomy FBB-2000 / Trackonomy FWB-2000
 - Visilion Mobiam Tracker
- (Last update: March 2023)

* AWB must include statement "Not restricted. Alkaline IATA DGR special provision SP A123." and "Not restricted as per Special Provision A123."

* * AWB must include statement "Not restricted as per DGR Special Provision A199."

Note: According to IATA DGR 1.3, DG documentation and marking is the shipper's responsibility. Should a shipper decide not to take advantage of the new exception in IATA DGR SP A220 and deliver a consignment documented, marked or labeled as ELI or ELM, than a formal DG acceptance check sheet in accordance with LX CHM 6.1.12.1.1 / 6.1.12.3 must be issued upon cargo acceptance.

Note: As per IATA Dangerous Goods Regulations (DGR) 2021 Addendum A220. Packages containing COVID-19 pharmaceutical accompanied by data logger and or cargo tracking devices containing lithium batteries are not subject to the marking and documentation requirements of Section II Packaging Instruction 967 or 970, as applicable. This same package configuration, when consigned without the COVID-19 pharmaceutical for use or reuse, is also not subject to the marking and documentation requirements of Section II Packaging Instruction 967 or 970, providing prior arrangements have been made with the operator. Please contact your local Swiss World-Cargo office for information on repositioning empty packaging(s) that have real time tracking devices.

For an updated list of approved devices, please check our homepage swissworldcargo.com/en/activetrackingdevices

Products & Services

Overview other Services

Charter Solutions

What if your cargo needs are beyond the scope of scheduled air services because of the size or weight of your shipment, extraordinary dimensions or a routing that is not offered by scheduled passenger flights. A solution will be provided to you by Chapman Freeborn - our partner for charter solutions. Chapman Freeborn has the experience and know-how to provide you with whatever is needed to make each consignment a success.

The right aircraft for each task - all the way from a helicopter to an Antonov 225. Every shipment will be treated as its own separate project based on decades of airfreight experience and expertise. There are no off-the-peg products: Chapman Freeborn offers you the tailor-made solution that makes most business sense. A scheduled service will be used where needed and a charter is arranged on request. You will benefit from a solution with maximum flexibility and best profitability.

For further information, please contact your regional Swiss WorldCargo office or send an e-mail to products.services.support@swiss.com

Dangerous Goods

In air transportation, certain commodities such as flammable, corrosive, poisonous or radioactive substances have to follow strict rules and regulations. In the interest of safe flight operations, strict compliance with IATA regulations is mandatory.

Baggage shipped as Cargo

Do you have larger amounts of excess baggage? Send them with Swiss WorldCargo, the ideal solution for the transport of oversized and heavy baggage, bicycles, bulky goods, furniture etc. Please note the special acceptance deadlines.

Live Animals

We do allow cats and dogs to travel with their owners in the cabin on most of the SWISS operated flights if the weight including the soft-sided bag does not exceed 8 kilogrammes. Otherwise, they may be transported in the hold as checked baggage or cargo. This also applies to all other animal species. Please contact us for detailed information. Please consult the current version of the IATA LAR for new regulations and embargoes on certain live animals, especially brachycephalic dog and cat breeds and the movement in the winter months of native tropical origin animal species.

Operational

Acceptance cut-off times (export)

Zurich		All contents in minutes		
Special Products & Services		Narrow	Wide	Truck
SWISS General Cargo		180	240	240
SWISS Argus		180	240	240
SWISS °Celsius Active		n/a	150	150
SWISS X-Presso				
XPS	< 50 kg/piece (incl. RRE & REQ)	90	90	90
XPL	> 50 kg/piece (incl. RRE & REQ)	120	120	120
XPL	With Dangerous Goods (DG)	120	120	120
XPL	With Live Animals (AVI)	120	120	n/a
SWISS Valuables				
Generally		90	90	90
Metals / goldbars / grains		120	120	120
Dangerous Goods		Add 60	Add 60	Add 60
As Swiss General Cargo / SWISS Argus / SWISS Valuables				
Security checks (Screening, hand search, sniffing, etc.)		Add 60	Add 60	Add 60

If a SWISS X-Presso shipment contains Dangerous Goods (excluding RRE & REQ) or Live Animals, shipment has to be mandatory booked as SWISS X-Presso XPL.

Basel		All contents in minutes		
Special Products & Services		Narrow	Wide	Truck
SWISS General Cargo		n/a	n/a	120
SWISS Argus		n/a	n/a	120
SWISS °Celsius Active		n/a	n/a	90
SWISS X-Presso				
XPS	< 50 kg/piece	n/a	n/a	n/a
XPL	> 50 kg/piece	n/a	n/a	90
AVI		n/a	n/a	n/a
SWISS Valuables generally		n/a	n/a	90
Dangerous Goods		n/a	n/a	Add 60
Security checks (Screening, hand search, sniffing, etc.)		n/a	n/a	Add 60

Operational

Acceptance cut-off times (export)

Geneva		All contents in minutes		
Special Products & Services		Narrow	Wide	Truck
SWISS General Cargo		90	180	180
SWISS Argus		90	180	180
SWISS °Celsius Active		n/a	120	120
SWISS X-Presso				
XPS	< 500 kg	50	50	n/a
XPL	> 500 kg	90	90	90
XPL	(except A320)	n/a	120	120
AVI		180	180	n/a
SWISS Valuables generally		90	120	n/a
Dangerous Goods		Add 60	Add 60	Add 60
Security checks (Screening, hand search, sniffing, etc.)		Add 60	Add 60	Add 60

Berne (City Cargo Terminal)		All contents in minutes		
Special Products & Services		Narrow	Wide	Truck
SWISS General Cargo		n/a	n/a	90
SWISS Argus		n/a	n/a	90
SWISS X-Presso				
XPS	< 50 kg/piece	n/a	n/a	90
XPL	> 50 kg/piece	n/a	n/a	90
AVI		n/a	n/a	n/a
SWISS Valuables generally		n/a	n/a	90
Dangerous Goods		n/a	n/a	Add 15
Security checks (Screening, hand search, sniffing, etc.)		n/a	n/a	n/a

Operational

Delivery times (import)

Zurich		Earliest time ready for pick-up All contents in minutes after ATA	
Special Products & Services	Documents	Goods	
SWISS General Cargo SWISS Argus	Narrowbody	90	240
	Widebody	90	360
	Truck	90	360
Perishables	Flights ATA until 06:30h	90	11:00h
	Flights ATA 10:30-11:15h	90	15:45h
	All other flights: See delivery times of SWISS General Cargo		
SWISS X-Presso			
XPS	< 50 kg/piece	90	90
XPL	> 50 kg/piece	90	120
AVI		90	120
SWISS Valuables	Generally	90	90
SWISS °Celsius Active		90	120

Basel		Earliest time ready for pick-up All contents in minutes after ATA	
Special Products & Services	Documents	Goods	
SWISS General Cargo SWISS Argus	Narrowbody	n/a	n/a
	Widebody	n/a	n/a
	Truck	60	180
SWISS X-Presso			
XPS	< 50 kg/piece	60	90
XPL	> 50 kg/piece	60	120
AVI		n/a	n/a
SWISS Valuables	Generally	60	90
SWISS °Celsius Active		60	180

Operational

Delivery times (import)

Geneva		Earliest time ready for pick-up All contents in minutes after ATA	
Special Products & Services	Documents	Goods	
SWISS General Cargo SWISS Argus	Narrowbody	120	120
	Widebody	180	180
	Truck	100	100
SWISS X-Presso			
XPS/XPL	loose 1-500 kg	50	50
XPS/XPL	loose > 500 kg	50	60
XPS/XPL	palletised	50	80
AVI		90	120
SWISS Valuables	generally	120	120
SWISS ° Celsius Active		180	180

Berne (City Cargo Terminal)		Earliest time ready for pick-up All contents in minutes after ATA	
Special Products & Services	Documents	Goods	
SWISS General Cargo SWISS Argus	Narrowbody	n/a	n/a
	Truck	60	90
SWISS X-Presso			
XPS	< 50 kg	60	90
XPL	> 50 kg	60	90
AVI		n/a	n/a
SWISS Valuables	generally	60	90

Operational

Connecting times (transfer)

SWISS General Cargo

Zurich				
From	To	Narrowbody and bulk	320, 321	Widebody and truck
Narrowbody and Bulk		360 min	360 min	600 min
320, 321		360 min	360 min	600 min
Widebody and Truck		600 min	600 min	600 min

Note:
Through units generally 120 min
Through units "One Hour Option" 90 min

Basel				
From	To	Narrowbody and bulk	320, 321	Widebody and truck
Truck		180 min	180 min	360 min

Geneva				
	To	Narrowbody and bulk	320, 321	Widebody and truck
From				
Narrowbody		90 min	90 min	90 min
Truck		180 min	180 min	180 min
Widebody		180 min	180 min	180 min

Operational

Connecting times (transfer)

SWISS Valuables

Zurich		
From	To	All aircraft
All aircraft		90 min

Geneva		
From	To	All aircraft
All aircraft		90 min

Operational

Connecting times (transfer)

SWISS X-Presso/SWISS X-Presso XL

Zurich		
	All aircraft	Truck
SWISS X-Presso	90 min	90 min
SWISS X-Presso XL	120 min	120 min

Basel			
	Narrowbody	Widebody	Truck
SWISS X-Presso	30 min	90 min	90 min
SWISS X-Presso XL	120 min	120 min	120 min

Geneva		
	All aircraft	Truck
SWISS X-Presso	90 min	90 min
SWISS X-Presso XL	120 min	120 min

Operational

Connecting times (transfer)

SWISS Argus

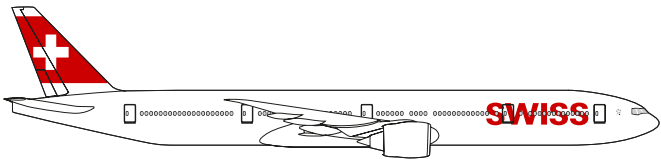
Zurich				
From	To	Narrowbody and bulk	320, 321	Widebody and truck
Narrowbody and Bulk		300 min	300 min	480 min
320, 321		300 min	300 min	480 min
Widebody and Truck		480 min	480 min	480 min

Basel				
From	To	Narrowbody and bulk	320, 321	Widebody and truck
Narrowbody		75 min	180 min	360 min
Truck		180 min	180 min	360 min
Widebody		360 min	360 min	360 min

Geneva				
From	To	Narrowbody and bulk	320, 321	Widebody and truck
Narrowbody		90 min	90 min	90 min
Truck		180 min	180 min	180 min
Widebody		180 min	180 min	180 min

Fleet

Boeing 777-300ER (77W)



Area of operation

North and South America, Asia

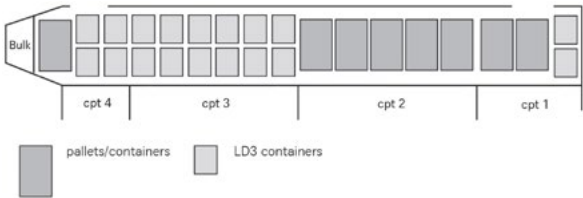
Capacity for cargo and mail

Up to 25 tons with full passenger load

Weight and volume limitations

Compartments		1	2	3	4	5 Bulk	Security locker
Capacity	kg	15483	25838	23132	10322	2721	50
Combined max.	kg	40823		23151			
Volume	m ³	94		90.6		16.99	0.04
Number of units		2C/2P	5P	12C	4C/1P		

Note: Max. weight per pallet 88 x 125" is 4625 kg, for pallet 96 x 125" 5100 kg.
Variable pallet, container configuration.



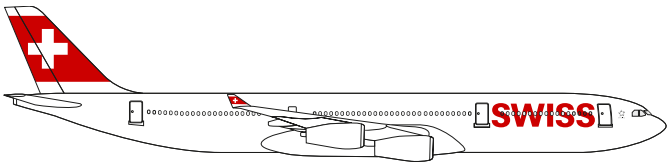
Basic allocation for cargo and mail

8 pallets/containers

10 LD3 containers

Fleet

Airbus A340-300 (343)



Area of operation

North and South America, Africa, Middle East, Asia

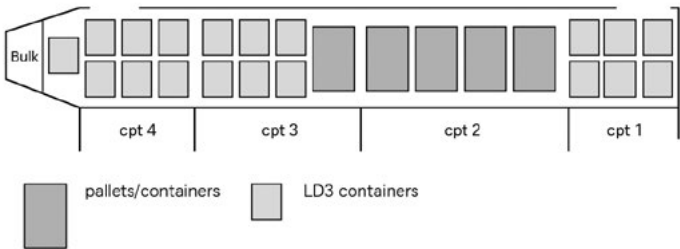
Capacity for cargo and mail

Up to 22 tons with full passenger load

Weight and volume limitations

Compartments		1	2	3	4	5 Bulk	Security locker
Capacity	kg	10206	20412	14832	11619	1881	7
Combined max.	kg	22861		18507			
Volume	m ³	80.5		62.5		12.0	0.04
Number of units		6 C	4 P	6 C 1 P	7 C		

Note: Max. weight per pallet 88 × 125" is 4625 kg, for pallet 96 × 125" 5100 kg.
Section 52 is occupied by an additional container position (44L).
Variable pallet, container configuration.



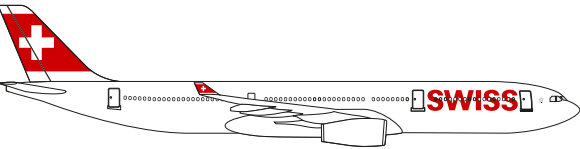
Basic allocation for cargo and mail

5 pallets/containers

10 LD3 containers

Fleet

Airbus A330-300 (333)



Area of operation

North America, Asia, Africa, Middle East

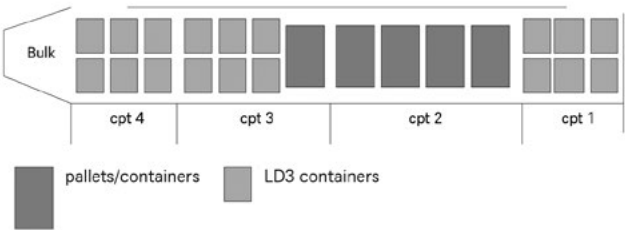
Capacity for cargo and mail

Up to 19 tons with full passenger load

Weight and volume limitations

Compartments		1	2	3	4	5 Bulk	Security locker
Capacity	kg	9522	20412	14832	10206	3408	50
Combined max.	kg	22861		18507			
Volume	m ³	80.5		62.6		19.6	0.09
Number of units		2 P or 6 C	4 P or 12 C	3 P or 8 C	2 P or 6 C		

Note: Max. weight per pallet 88 × 125" is 4625 kg, for pallet 96 × 125" 5100 kg.
Variable pallet, container configuration.



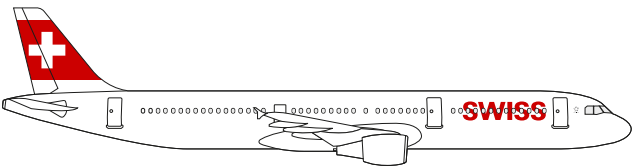
Basic allocation for cargo and mail

5 pallets/containers

10 LD3 containers

Fleet

Airbus A321-111 (321)



Area of operation

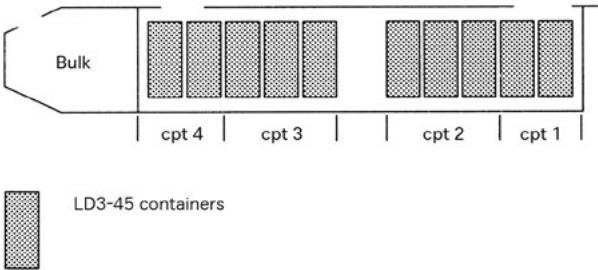
Europe, North Africa, Middle East

Capacity for cargo and mail

Up to 2.8 tons with full passenger load

Weight and volume limitations

Compartments		1	2	3	4	5 Bulk	Security locker
Capacity	kg	2268	3402	3402	2268	1377	30
Volume	m ³	7.0	10.5	10.5	7.0	5.2	0.036
Number of units		2 C	3 C	3 C	2C		

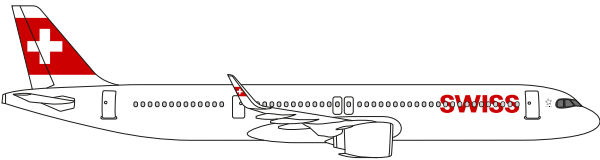


Basic allocation for cargo and mail

4 containers

Fleet

Airbus A321neo (32Q)



Area of operation

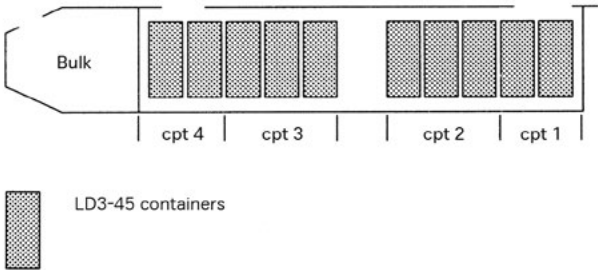
Europe, North Africa, Middle East

Capacity for cargo and mail

Up to 2.8 tons with full passenger load

Weight and volume limitations

Compartments		1	2	3	4	5 Bulk	Security locker
Capacity	kg	2268	3402	3402	2268	1377	18
Volume	m ³	7.0	10.5	10.5	7.0	5.2	0.035
Number of units		2 C	3 C	3 C	2C		

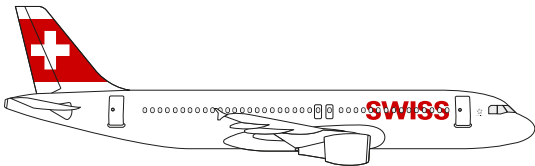


Basic allocation for cargo and mail

4 containers

Fleet

Airbus A320-214 (320)



Area of operation

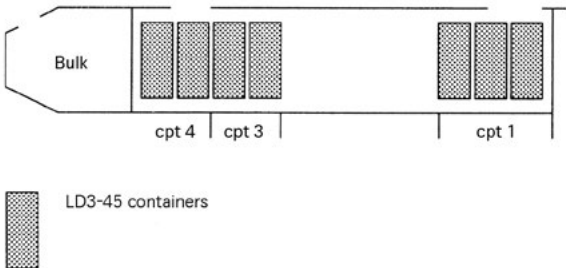
Europe, North Africa, Middle East

Capacity for cargo and mail

Up to 2.4 tons with full passenger load

Weight and volume limitations

Compartments		1	3	4	5 Bulk	Security locker
Capacity	kg	3402	2268	2268	500*	30
Volume	m ³	10.5	7.0	7.0	2.5*	0.09
Number of units		3 C	2 C	2 C		



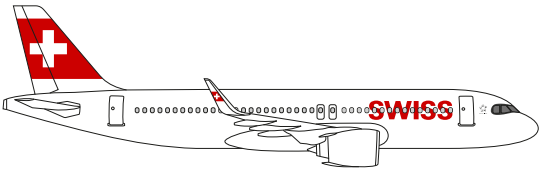
Basic allocation for cargo and mail

2 containers

* Of which max 100 kg/0.5 m3 for cargo and mail

Fleet

Airbus A320neo (32N)



Area of operation

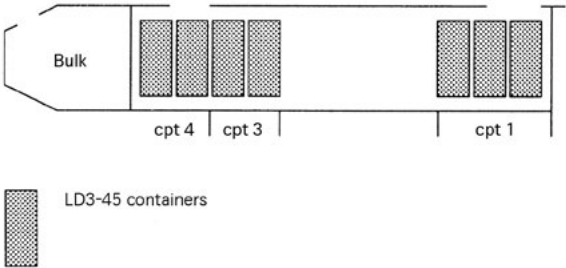
Europe, North Africa, Middle East

Capacity for cargo and mail

Up to 2.4 tons with full passenger load

Weight and volume limitations

Compartments		1	3	4	5 Bulk	Security locker
Capacity	kg	3402	2268	2268	500 *	30
Volume	m³	10.5	7.0	7.0	2.5 *	0.09
Number of units		3 C	2 C	2 C		



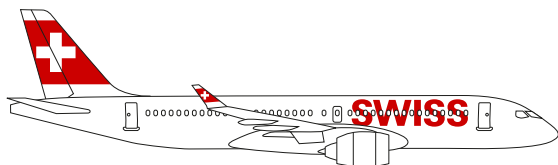
Basic allocation for cargo and mail

2 containers

* Of which max 100 kg/0.5 m3 for cargo and mail

Fleet

Airbus A220-100 (221)



Area of operation

Europe

Capacity for cargo and mail

Up to 3 tons

Weight and volume limitations

		Compartment 1	Compartment 4
Maximum mass	kg	1697	2063
Maximum combined load	kg	3760	
Volume	m ³	8.81	11.69
Max. specific load (flat floor)	kg/m ²	732	732
Max. specific load (curved floor)	kg/m ²	293	293

Security locker available: 320 x 400 x 350 (mm)

Maximum weight of a single piece: 149 kg

Fleet

Airbus A220-100 (221)

Maximum dimensions of packages

Forward Cargo Compartment

Length (cm)													
80	248	233	223	210	203	193	185	177	172	165	157		
78	274	256	243	231	220	210	200	193	185	177	172		
76	294	276	259	246	233	223	213	203	195	187	180		
73	317	297	279	264	248	236	226	215	208	200	193		
68	363	337	314	294	276	264	251	238	228	218	210	203	195
63	370	370	350	325	304	287	271	259	248	236	228	218	210
58	370	370	370	355	332	312	294	279	264	254	243	233	223
50	370	370	370	370	370	345	322	302	287	271	261	248	238
30	370	370	370	370	370	370	355	332	312	297	281	269	256
	7	15	22	30	38	45	53	60	68	76	83	91	99
Width (cm)													

Aft Cargo Compartment - Forward Section

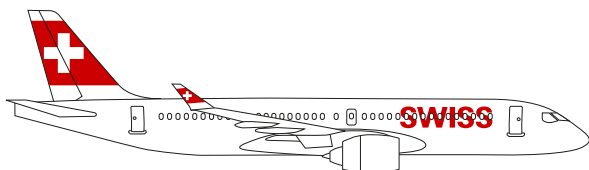
Length (cm)													
80	248	233	223	210	203	193	185	177	172	165	157		
78	274	256	243	231	220	210	200	193	185	177	172		
76	294	276	259	246	233	223	213	203	195	187	180		
73	317	297	279	264	248	236	226	215	208	200	193		
68	322	322	314	294	276	264	251	238	228	218	210	203	195
63	322	322	322	322	304	287	271	259	248	236	228	218	210
58	322	322	322	322	322	312	294	279	264	254	243	233	223
50	322	322	322	322	322	322	322	302	287	271	261	248	238
30	322	322	322	322	322	322	322	322	312	297	281	269	256
	7	15	22	30	38	45	53	60	68	76	83	91	99
Width (cm)													

Aft Cargo Compartment - Aft Section

Length (cm)													
80	241	231	218	208	198	193	185	177	172	165	157		
78	266	251	241	228	215	208	200	193	185	177	172		
76	281	269	254	243	231	220	210	200	195	187	180		
73	304	284	271	256	243	233	223	213	205	200	193		
68	345	320	302	284	271	256	243	236	226	215	208	200	195
63	388	355	332	314	294	281	266	254	241	233	226	215	208
58	406	396	363	340	322	302	284	271	259	246	238	231	220
50	406	406	406	381	355	330	312	294	281	266	254	243	236
30	406	406	406	406	396	365	342	322	304	287	276	261	251
	7	15	22	30	38	45	53	60	68	76	83	91	99
Width (cm)													

Fleet

Airbus A220-300 (223)



Area of operation

Europe

Capacity for cargo and mail

Up to 5 tons

Weight and volume limitations

		Compartment 1	Compartment 4
Maximum mass	kg	2446	2606
Maximum combined load	kg	5052	
Volume	m ³	13.08	14.92
Max. specific load (flat floor)	kg/m ²	732	732
Max. specific load (curved floor)	kg/m ²	293	293

Security locker available: 363 x 457 x 348 (mm)

Maximum weight of a single piece: 149 kg

Aircraft specification applicable as well for wet lease operation of airBaltic.

Fleet

Airbus A220-300 (223)

Maximum dimensions of packages

Forward Cargo Compartment

Length (cm)													
80	248	233	223	210	203	193	185	177	172	165	157		
78	274	256	243	231	220	210	200	193	185	177	172		
76	294	276	259	246	233	223	213	203	195	187	180		
73	317	297	279	264	248	236	226	215	208	200	193		
68	363	337	314	294	276	264	251	238	228	218	210	203	195
63	411	378	350	325	304	287	271	259	248	236	228	218	210
58	462	419	386	355	332	312	294	279	264	254	243	233	223
50	541	482	436	401	370	345	322	302	287	271	261	248	238
30	584	568	505	457	416	383	355	332	312	297	281	269	256
	7	15	22	30	38	45	53	60	68	76	83	91	99
Width (cm)													

Aft Cargo Compartment - Forward Section

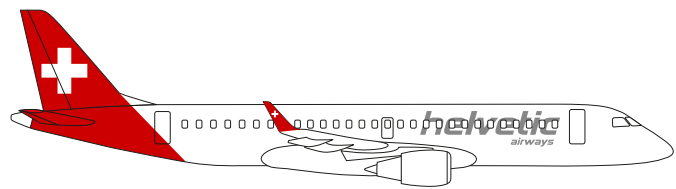
Length (cm)													
80	248	233	223	210	203	193	185	177	172	165	157		
78	274	256	243	231	220	210	200	193	185	177	172		
76	294	276	259	246	233	223	213	203	195	187	180		
73	317	297	279	264	248	236	226	215	208	200	193		
68	363	337	314	294	276	264	251	238	228	218	210	203	195
63	411	378	350	325	304	287	271	259	248	236	228	218	210
58	462	419	386	355	332	312	294	279	264	254	243	233	223
50	482	482	436	401	370	345	322	302	287	271	261	248	238
30	482	482	482	457	416	383	355	332	312	297	281	269	256
	7	15	22	30	38	45	53	60	68	76	83	91	99
Width (cm)													

Aft Cargo Compartment - Aft Section

Length (cm)													
80	241	231	218	208	198	193	185	177	172	165	157		
78	266	251	241	228	215	208	200	193	185	177	172		
76	281	269	254	243	231	220	210	200	195	187	180		
73	304	284	271	256	243	233	223	213	205	200	193		
68	345	320	302	284	271	256	243	236	226	215	208	200	195
63	388	355	332	314	294	281	266	254	241	233	226	215	208
58	406	396	363	340	322	302	284	271	259	246	238	231	220
50	406	406	406	381	355	330	312	294	281	266	254	243	236
30	406	406	406	406	396	365	342	322	304	287	276	261	251
	7	15	22	30	38	45	53	60	68	76	83	91	99
Width (cm)													

Fleet

Embraer 190 (E90)



Area of operation

Europe

Capacity for cargo and mail

Up to 3.5 tons

(High passenger and luggage load substantially reduce the cargo/mail uplift.)

Weight and volume limitations

		FWD Compartment	AFT Compartment
Maximum weight	kg	1696	1401
Usable Volume	m ³	10.99	8.92
Maximum floor load	kg/m ²	488	488

Security locker not available.

Maximum weight of a single piece: 149 kg

Fleet

Embraer 190 (E90)

Maximum dimensions of packages

Forward Cargo Compartment

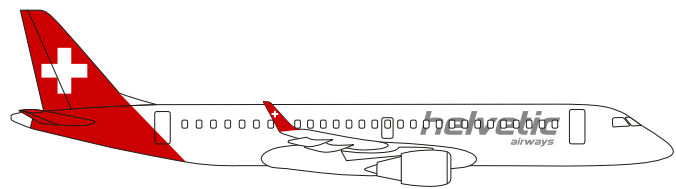
		Maximum Package Length (cm)							
Height (cm)	71	302	250	215	150	140	140	130	120
	63	344	256	221	180	170	150	130	130
	56	483	396	294	215	180	170	150	130
	48	495	400	300	270	240	210	170	150
	40	500	410	310	280	240	210	190	160
	33	505	416	340	280	260	230	200	170
	25	510	448	348	290	260	230	200	170
	20	516	453	354	290	280	240	220	200
	13	570	570	366	311	280	270	220	200
		13	25	38	51	63	76	89	101
Width (cm)									

Aft Cargo Compartment

		Maximum Package Length (cm)							
Height (cm)	56	400	340	270	230	200	195	145	145
	48	450	340	280	235	200	195	150	145
	40	450	340	280	240	210	200	155	145
	33	460	350	290	257	210	200	163	159
	25	470	360	320	260	230	210	170	162
	20	470	380	340	319	250	230	190	179
	13	470	450	420	380	350	300	250	210
		13	25	38	51	63	76	89	101
	Width (cm)								

Fleet

Embraer 190-E2 (290)



Area of operation

Europe

Capacity for cargo and mail

Up to 3.5 tons

(High passenger and luggage load substantially reduce the cargo/mail uplift.)

Weight and volume limitations

		FWD Compartment	AFT Compartment
Maximum weight	kg	1590	1910
Usable Volume	m ³	8.75	10.07
Maximum floor load	kg/m ²	488	488

Security locker not available.
Maximum weight of a single piece: 149 kg

Fleet

Embraer 190-E2 (290)

Maximum dimensions of packages

Forward Cargo Compartment

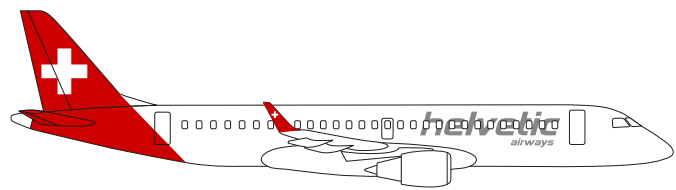
		Maximum Package Length (cm)							
Height (cm)	71	302	250	215	150	140	140	130	120
	63	344	256	221	180	170	150	130	130
	56	483	396	294	215	180	170	150	130
	48	495	400	300	270	240	210	170	150
	40	500	410	310	280	240	210	190	160
	33	505	416	340	280	260	230	200	170
	25	510	448	348	290	260	230	200	170
	20	516	453	354	290	280	240	220	200
	13	570	570	366	311	280	270	220	200
		13	25	38	51	63	76	89	101
Width (cm)									

Aft Cargo Compartment

		Maximum Package Length (cm)							
Height (cm)	56	400	340	270	230	200	195	145	145
	48	450	340	280	235	200	195	150	145
	40	450	340	280	240	210	200	155	145
	33	460	350	290	257	210	200	163	159
	25	470	360	320	260	230	210	170	162
	20	470	380	340	319	250	230	190	179
	13	470	450	420	380	350	300	250	210
		13	25	38	51	63	76	89	101
	Width (cm)								

Fleet

Embraer 195-E2 (295)



Area of operation

Europe

Capacity for cargo and mail

Up to 3.5 tons

(High passenger and luggage load substantially reduce the cargo/mail uplift.)

Weight and volume limitations

		FWD Compartment	AFT Compartment
Maximum weight	kg	1590	1910
Usable Volume	m ³	8.75	10.07
Maximum floor load	kg/m ²	488	488

Security locker not available.
Maximum weight of a single piece: 149 kg

Fleet

Embraer 195-E2 (295)

Maximum dimensions of packages

Forward Cargo Compartment

		Maximum Package Length (cm)							
Height (cm)	71	302	250	215	150	140	140	130	120
	63	344	256	221	180	170	150	130	130
	56	483	396	294	215	180	170	150	130
	48	495	400	300	270	240	210	170	150
	40	500	410	310	280	240	210	190	160
	33	505	416	340	280	260	230	200	170
	25	510	448	348	290	260	230	200	170
	20	516	453	354	290	280	240	220	200
	13	570	570	366	311	280	270	220	200
		13	25	38	51	63	76	89	101
Width (cm)									

Aft Cargo Compartment

		Maximum Package Length (cm)							
Height (cm)	56	400	340	270	230	200	195	145	145
	48	450	340	280	235	200	195	150	145
	40	450	340	280	240	210	200	155	145
	33	460	350	290	257	210	200	163	159
	25	470	360	320	260	230	210	170	162
	20	470	380	340	319	250	230	190	179
	13	470	450	420	380	350	300	250	210
		13	25	38	51	63	76	89	101
	Width (cm)								

Fleet

Edelweiss Airbus A320-214 (32E)



Area of operation

Europe, North Africa, Middle East

Weight and volume limitations

Compartments		1	3	4	5
Capacity	kg	3402	2426	2110	1497
Volume	m ³	13.2	9.7	8.5	5.8
Total Capacity	9435 KG / 37.2 CM				
Max Floor Load	732 Kg/m ²				

Loading possibilities

ULD	Not Allowed
FREE LOAD	OK
BIG	See Charts
HEA	Need OK from CSD

Compartment 1

Width cm	0	10	20	30	40	50	60	70	80	90	100	110	120	130	140	150	160	164
Height range 1-115cm	435	415	395	375	355	335	315	294	274	254	234	214	194	173	165	143	143	143
Height range 1-97cm	475	475	475	455	435	414	394	374	354	334	314	294	273	253	233	212	200	200
Height range 1-70cm	475	475	475	475	475	475	465	333	424	403	382	362	341	319	298	275	253	253
Package Length in cm																		

Compartment 3 & 4

Width cm	0	10	20	30	40	50	60	70	80	90	100	110	120	130	140	150	160	171
Height range 1-115cm	444	424	404	384	364	344	324	304	284	264	243	223	203	182	172	143	143	143
Height range 1-97cm	485	485	485	465	445	425	405	384	364	344	324	304	284	264	243	223	202	200
Height range 1-70cm	485	485	485	485	485	485	475	355	435	414	394	373	352	331	310	288	266	253
Package Length in cm																		

Unit Load Devices (ULD)

Overview

ULD description (external dimensions in inches)	IATA code	Interior dimensions (length/width/height in cm)	Usable volume m ³ cu. ft	Maximum gross weight kg lbs	Interchangeability		
					333/343/77W	320/321	Selected truck routes

Pallets

96 inch	P6P PMC	304x230x160	11.4 401	5103 11250	X		X
88 inch	P1P PAJ	304x210x160	10.3 366	4626 10198	X		X
LD11	PLA PLB	304x139x160	6.5 231	3175 7000	X		X
60.4 inch* (PKC)	PKC	145x143x114	2.1 73	1134 2500		X	X

* Through unit acceptable only within A320 family.

Unit Load Devices (ULD)

Overview

ULD description	IATA code	Interior dimensions (length/width/height in cm)	Usable volume m ³ cu. ft	Maximum gross weight kg lbs	Interchangeability		
					333/343/77W	320/321	Selected truck routes

Containers

LD9	AMP	305x223x154	10.5 371	5103 11250	X		X
LD3	AKE	146x144x153	4.3 152	1587 3500	X		X
	AVA				X		X
LD3-45	AKH	145x143x111	3.6 127	1134 2500		X	X
LD3-45 (Valuable cargo)	AKW	145x143x111	3.6 127	1134 2500		X	X

Envirotainer ICE cooling system

LD9	RAP (t2)	253x206x142	8.22 290.2	4626 10198 (incl. dry ice)	X		X
LD3	RKN (t2)	141x135x136	2.93 103.4	1587 3500 (incl. dry ice)	X		X

Advanced Passive Temperature-Controlled ULD

LD3-P	AKP	122x102x122	1.5	1587 3500	X		X
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Envirotainer electric compressor cooling system

LD9	RAP (e2)	246x205x126	6.38 224.2	4626 10198	X		X
LD9	RAP (Releye)	246x205x132	6.60 233	4625 10196	X		X
LD11	RLP (Releye)	247x135x132	4.4 156	3175 6999	X		X
LD3	RKN (e1)	134x132x131	2.3 81.9	1587 3500	X		X

CSafe

LD9	RAP	130x248x208	6.68 236	4626 10198	X		X
LD3	RKN	122x127x128	1.9 70	1587 3500	X		X

DoKaSch

LD9	RAP	246x202x132	6.57 232	4626 10198	X		X
LD3	RKN	126x130x122	1.8 66	1587 3500	X		X

Unit Load Devices (ULD)

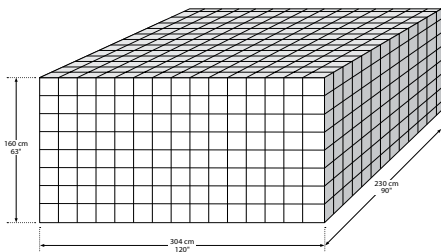
Detailed information

Remark

All figures are interior dimensions. The actual maximum net weight of each container depends on the structural weight limitations of the respective loading position in the aircraft.

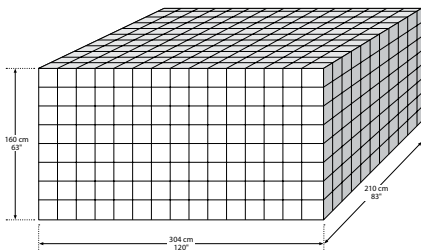
96 inch pallet

IATA code:	PMC
Loadable:	333 / 343 / 77W
Usable loading area:	304 x 230 cm / 120 x 91 in
Max. height:	160 cm / 63 in
Tare weight:	110 kg / 242 lbs
Max. gross weight:	5103 kg / 11250 lbs



88 inch pallet

IATA code:	PAJ
Loadable:	333 / 343 / 77W
Usable loading area:	304 x 210 cm / 120 x 83 in
Max. height:	160 cm / 63 in
Tare weight:	110 kg / 242 lbs
Max. gross weight:	4626 kg / 10198 lbs



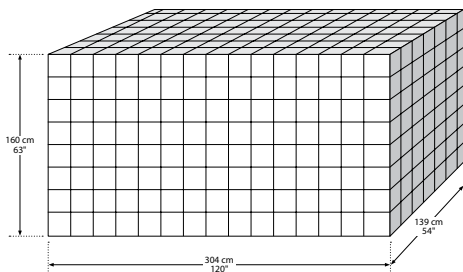
Weights depend on the structural weight limitations of the different pallet/container positions in the aircraft.
Could be built higher, if route is truck operated only.

Unit Load Devices (ULD)

Detailed information

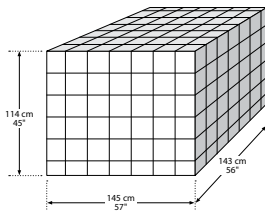
LD11 pallet

IATA code:	PLA / PLB
Loadable:	333 / 343 / 77W
Usable loading area:	304 x 139 cm / 120 x 55 in
Max. height:	160 cm / 63 in
Tare weight:	90-116 kg / 198-255 lbs
Max. gross weight:	3175 kg / 7000 lbs



60.4 inch pallet

IATA code:	PKC
Loadable:	320 / 321
Usable loading area:	145 x 143 cm / 57 x 56 in
Max. height:	114 cm / 45 in
Tare weight:	40 kg / 88 lbs
Max. gross weight:	1134 kg / 2500 lbs



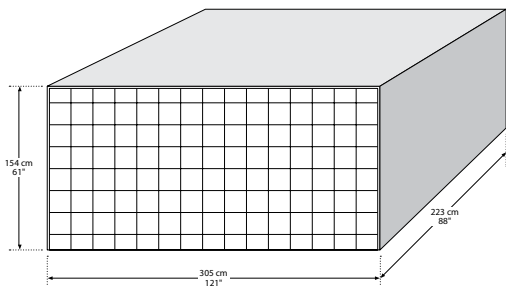
Could be built higher, if route is truck operated only.

Unit Load Devices (ULD)

Detailed information

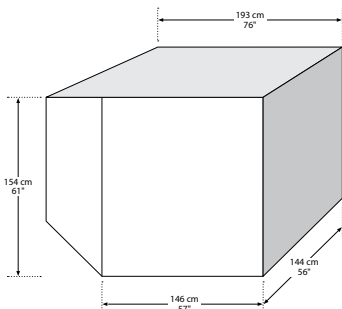
LD9 container

IATA code:	AMP
Loadable:	333 / 343 / 77W
Usable loading area:	305 x 223 cm / 120 x 88 in
Max. height:	154 cm / 61 in
Tare weight:	270 kg / 595 lbs
Max. gross weight:	5103 kg / 11250 lbs



LD3 container

IATA code:	AKE
Loadable:	333 / 343 / 77W
Usable loading area:	146 x 144 cm / 57 x 57 in
Max. height:	153 cm / 60 in
Top length:	193 cm / 76 in
Tare weight:	66-88 kg / 145-194 lbs
Max. gross weight:	1587 kg / 3500 lbs



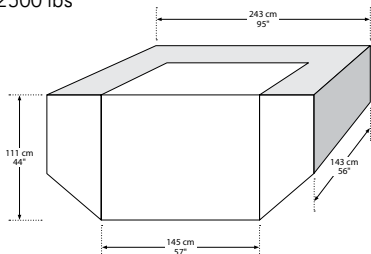
Weights depend on the structural weight limitations of the different pallet/container positions in the aircraft.

Unit Load Devices (ULD)

Detailed information

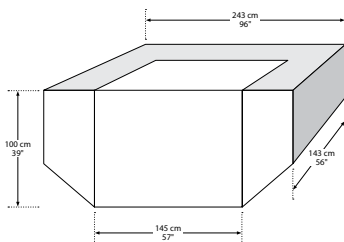
LD3-45 container

IATA code:	AKH
Loadable:	320 / 321
Usable loading area:	145 x 143 cm / 57 x 56 in
Max. height:	111 cm / 44 in
Top Length:	243 cm / 96 in
Tare weight:	82 kg / 180 lbs
Max. gross weight:	1134 kg / 2500 lbs



LD3-45 container valuable cargo

IATA code:	AKW
Loadable:	320 / 321
Usable loading area:	145 x 143 cm / 57 x 56 in
Max. height:	100 cm / 39 in
Top Length:	243 cm / 96 in
Tare weight:	100 kg / 220 lbs
Max. gross weight:	1134 kg / 2500 lbs

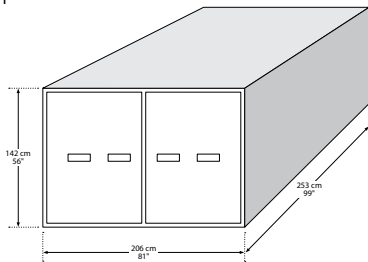


Cooling Unit Load Devices

Detailed information

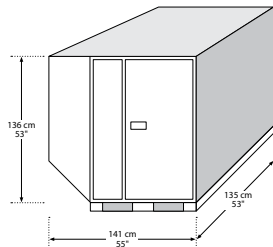
LD9 Envirotainer RAP t2

IATA code:	RAP
Loadable:	333 / 343 / 77W
Usable loading area:	253 x 206 cm / 100 x 81 in
Max. height:	142 cm / 56 in
Tare weight:	450 kg / 992 lbs
Max. gross weight:	4626 kg / 10198 lbs
Dry ice capacity:	300 kg 660 lbs
Temperature range:	-20 °C to +20 °C -4 °F to +68 °F



LD3 Envirotainer RKN t2

IATA code:	RKN
Loadable:	333 / 343 / 77W
Usable loading area:	141 x 135 cm / 56 x 53 in
Max. height:	136 cm / 53 in
Tare weight:	265 kg / 584 lbs
Max. gross weight:	1587 kg / 3500 lbs
Dry ice capacity:	180 kg 397 lbs
Temperature range:	-20 °C to +20 °C -4 °F to +68 °F

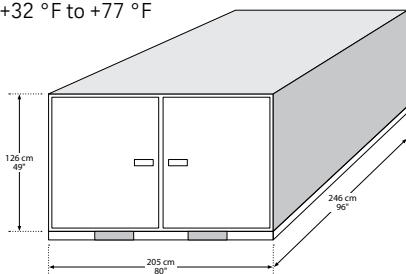


Cooling Unit Load Devices

Detailed information

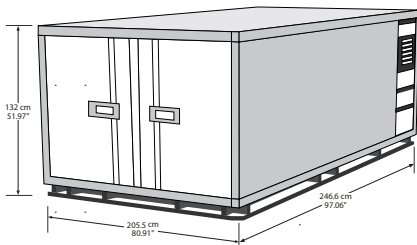
LD9 Envirotainer RAP e2

IATA code:	RAP
Loadable:	333 / 343 / 77W / truck
Usable loading area:	246 x 205 cm / 97 x 80 in
Max. height:	126 cm / 49 in
Tare weight:	1100 kg / 2425 lbs
Max. gross weight:	4626 kg / 10198 lbs
Recharging power supply:	100-240 V AC, 50-60 Hz
Maximum power consumption:	1850 W
Maximum charging time:	12 h
Temperature range:	0 °C to +25 °C +32 °F to +77 °F



LD9 Envirotainer Releye RAP

IATA code:	RAP
Loadable:	333 / 343 / 77W / truck
Usable loading area:	246 x 205 cm / 97 x 80 in
Max. height:	132 cm / 52 in
Tare weight:	1100 kg / 2425 lbs
Max. gross weight:	4625 kg / 10196 lbs
Recharging power supply:	100-240 V AC, 50-60 Hz
Maximum power consumption:	1850 W
Maximum charging time:	11 h
Temperature range:	+5 °C and +20 °C +41 °F and +68 °F

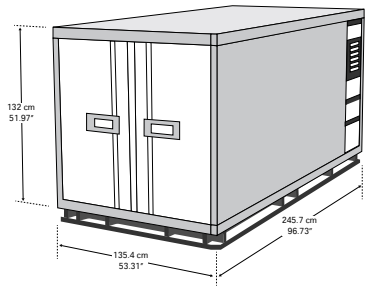


Cooling Unit Load Devices

Detailed information

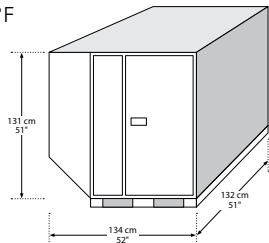
LD11 Envirotainer Releye RLP

IATA code:	RLP
Loadable:	333 / 343 / 77W / truck
Usable loading area:	247 x 135 cm / 97 x 55 in
Max. height:	132 cm / 52 in
Tare weight:	880 kg / 1940 lbs
Max. gross weight:	3175 kg / 6999 lbs
Recharging power supply:	100-240 V AC, 50-60 Hz
Maximum charging time:	11 h
Temperature range:	+5 °C and +20 °C +41 °F and +68 °F



LD3 Envirotainer RKN e1

IATA code:	RKN
Loadable:	333 / 343 / 77W / truck
Usable loading area:	134 x 132 cm / 52 x 51 in
Max. height:	131 cm / 51 in
Tare weight:	635 kg / 1399 lbs
Max. gross weight:	1587 kg / 3500 lbs
Recharging power supply:	100-240 V AC, 50-60 Hz
Maximum power consumption:	1850 W
Maximum charging time:	8 h
Temperature range:	0 °C to +20 °C +32 °F to +68 °F

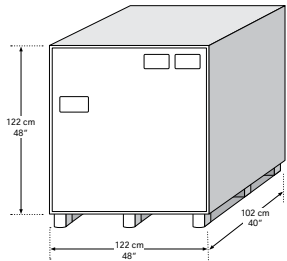


Cooling Unit Load Devices

Detailed information

LD3-P Sonoco ThermoSafe, Pegasus

IATA code:	AKP
Loadable:	333 / 343 / 77W / truck
Usable loading area:	122 x 102 cm / 48 x 40 in
Max. height:	122 cm / 48 in
Tare weight:	616 kg / 1358 lbs
Max. gross weight:	1588 kg / 3500 lbs
Dry ice capacity:	300 kg 660 lbs
Temperature range:	+2 °C to +8 °C +36 °F to +46 °F

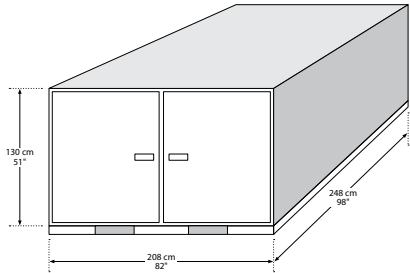


Cooling Unit Load Devices

Detailed information

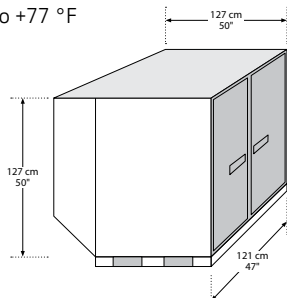
LD9 CSafe RAP

IATA code:	RAP
Loadable:	333 / 343 / 77W / truck
Usable loading area:	248 x 208 cm / 98 x 82 in
Max. height:	130 cm / 51 in
Tare weight:	1213 kg / 2675 lbs
Max. gross weight:	4626 kg / 10198 lbs
Recharging power supply:	100-240 V AC, 50-60 Hz
Maximum charging time:	approx. 10 h
Temperature range:	+4 °C to +25 °C +39 °F to +77 °F



LD3 CSafe RKN

IATA code:	RKN
Loadable:	333 / 343 / 77W / truck
Usable loading area:	121 x 127 cm / 47 x 50 in
Max. height:	127 cm / 50 in
Tare weight:	646 kg / 1424 lbs
Max. gross weight:	1587 kg / 3500 lbs
Recharging power supply:	100-240 V AC, 50-60 Hz
Maximum charging time:	approx. 6 h
Temperature range:	+4 °C to +25 °C +39 °F to +77 °F

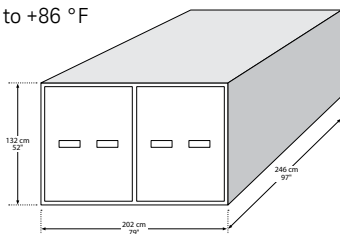


Cooling Unit Load Devices

Detailed information

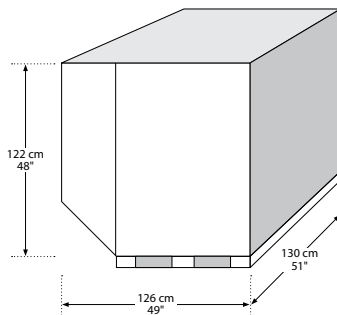
LD9 DoKaSch RAP

IATA code:	RAP
Loadable:	333 / 343 / 77W / truck
Usable loading area:	246 x 202 cm / 97 x 79 in
Max. height:	132 cm / 52 in
Tare weight:	1140 kg / 2513 lbs
Max. gross weight:	4626 kg / 10198 lbs
Recharging power supply:	110-220 V AC, 50-60 Hz (special cables needed)
Maximum charging time:	approx. 6 h
Temperature range:	+2 °C to +30 °C +36 °F to +86 °F



LD3 DoKaSch RKN

IATA code:	RKN
Loadable:	333 / 343 / 77W / truck
Usable loading area:	126 x 130 cm / 49 x 51 in
Max. height:	122 cm / 48 in
Tare weight:	670 kg / 1477 lbs
Max. gross weight:	1587 kg / 3500 lbs
Recharging power supply:	110-220 V AC, 50-60 Hz (special cables needed)
Maximum charging time:	approx. 6 h
Temperature range:	+2 °C to +30 °C +36 °F to +86 °F

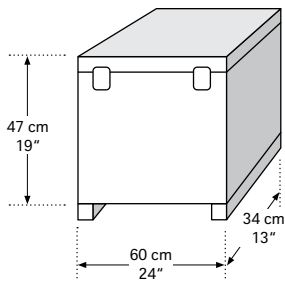


Packagings

Detailed information

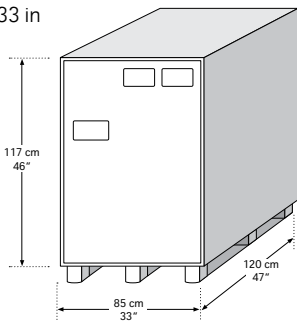
va-Q-case Half Euro (only on request)

IATA code:	JYP6
Loadable:	320 / 321 / 333 / 343 / 77W / truck
Usable loading area:	60 x 34 cm / 23 x 13 in
Max. height:	47 cm / 18 in
Tare weight:	113 kg / 249 lbs



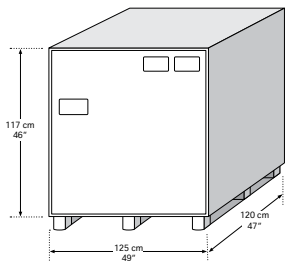
va-Q-tainer Eurox

IATA code:	JYP5
Loadable:	333 / 343 / 77W / truck
Usable loading area:	120 x 85 cm / 47 x 33 in
Max. height:	117 cm / 46 in
Tare weight:	440 kg / 970 lbs



va-Q-tainer USx

IATA code:	JYP4
Loadable:	333 / 343 / 77W / truck
Usable loading area:	120 x 125 cm / 47 x 49 in
Max. height:	117 cm / 46 in
Tare weight:	578 kg / 1274 lbs

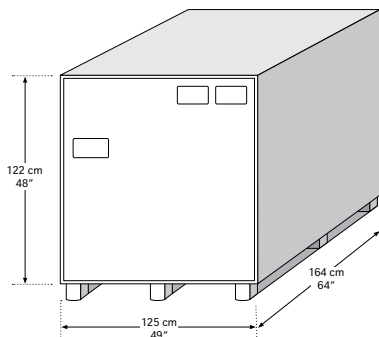


Packagings

Detailed information

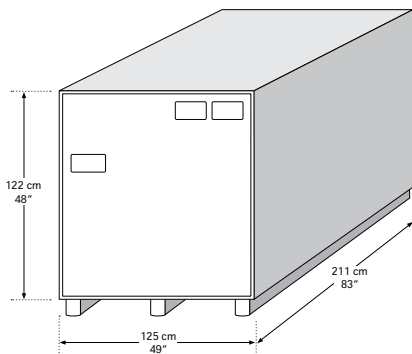
19.va-Q-tainer XLx

IATA code:	JYP3
Loadable:	333 / 343 / 77W / truck
Usable loading area:	164 x 125 cm / 64 x 49 in
Max. height:	122 cm / 48 in
Tare weight:	660 kg / 1455 lbs



va-Q-tainer TwinX

IATA code:	JYP3
Loadable:	333 / 343 / 77W / truck
Usable loading area:	211 x 125 cm / 83 x 49 in
Max. height:	122 cm / 48 in
Tare weight:	800 kg / 1763 lbs



Insurance

General information

Remark

Swiss International Air Lines Ltd.'s door-to-door cargo insurance (summary – terms and conditions of the insurance are subject to change without prior notice).

Introduction

We do of course our outmost to deliver your shipment safely and in time to its destination. In spite of the best care given, goods may get stolen, lost or damaged in transit, we therefore recommend you to insure your cargo against such risks. For this purpose, SWISS holds an open cover with Delvag Versicherungs-AG, Venloer Strasse 151-153, 50672 Cologne Germany.

Insurable value

The insurable value corresponds to the value of the goods at the place and time of commencement of the insured voyage, plus freight, insurance and other charges incurred up to the place of destination. In respect of trade goods, the value thus determined may be increased by the buyer's expected profit not exceeding 10% unless otherwise agreed. If there are no trade goods involved, the material cost, together with freight and the insurance premium, may be insured. Customs and excise duty may also be insured by special agreement.

Maximum sum insured

The maximum sum that can be insured for any one consignment is CHF 1 000 000 or the equivalent in foreign currency. For watches, jewellery, genuine pearls (including culture pearls), precious stones and other jewels as well as mobile phones different conditions apply, which can be requested at: cargo.claims@swiss.com or aircargo@delvag.de. The maximum sum insured may be increased by special agreement prior to the commencement of the risk.

To arrange insurance in excess of the above maxima, contact Swiss World-Cargo, Claims Management, P.O. Box ZRHS/LB-OS, CH-8058 Zurich Airport, cargo.claims@swiss.com or aircargo@delvag.de. Allow time to consult the insurers/re-insurers of at least 3 working days.

Insurance

Goods of all kinds

Insurance cover goods of all kinds

Air cargo shipments of any kind may be insured on a worldwide basis via the SWISS Air Waybill within the terms and conditions of the open policy concluded between SWISS and Delvag. For species (valuable goods) as per insurer's definition see "Insurance cover species (valuables)" below.

Scope of insurance

The insurance is against all risks of damage or loss as per the special conditions of the open cover for goods.

Watches, jewellery, genuine pearls (including culture pearls), precious stones and other jewels: during the time the goods are in the custody of the assured, consignor or consignee, except in those cases where they are acting in the capacity of a carrier, the insurer is liable for loss only if it is the direct consequence of one of the following events:
violence threatened or used against the person charged with effecting the carriage or inability of those persons to offer resistance as a result of accident or death, specified accident in accordance with the general conditions. During intermediate stops: burglary occurring in locked rooms of massive buildings.

Livestock, perishable goods (plants, fruits, flowers, blood plasma, vaccines, meat, pharmaceutical, chemical, etc.), removal goods and vehicles have a special cover, please inquire with Swiss WorldCargo, Claims Management, P.O. Box ZRHS/LB-OS, CH-8058 Zurich Airport, cargo.claims@swiss.com.

Unless otherwise agreed, war, strike, disturbances and terrorism risks are not included.

Duration of insurance

The insurance is operative from warehouse to warehouse. It begins when the goods are delivered to the transporters (forwarding agents, post office, railway, airline) or their agents and sub-carriers, and terminates on delivery to the consignee named in the air waybill or insurance certificate, or to the final consignee designated by same.

For shipments of goods, collection from or delivery to the airports is covered, even when undertaken by the consignee or consignor.

Notwithstanding anything to the contrary contained elsewhere in the summary mobile phones are only covered from airport to airport by air.

Insurance

Goods of all kinds

Note:

Transport to the airport of departure is only insured on condition that a specific request to this effect is made to LX or an IATA agent before commencement of the risk (i.e. on advice of shipment).

Delays in the execution of the insured voyages is limited to 60 days any one delay.

Security measures (surface)

For goods with high values (watches, jewellery, precious stones, etc.) adequate security measures must be provided for transportation from shipper's domicile to the airport of departure and from the airport of destination to the consignee's domicile.

Forwarding instruction (air)

Each consignment by aircraft with a value of CHF 10 000.– or higher each kilogramme gross has to be forwarded as "Valuable Cargo".

Watches, jewellery, genuine pearls (including culture pearls), precious stones and other jewels: each package by aircraft with a value of CHF 25 000.– or higher has to be forwarded as "Valuable Cargo".

Mobile phones: each consignment by aircraft has to be sent as SWISS Argus. If SWISS Argus is not available for a certain destination the consignment has to be forwarded as "Valuable Cargo". Forwarding as "Valuable Cargo" has also to be complied with if the value per each package by aircraft is in excess of CHF 25 000.– or if the value of the consignment by aircraft is in excess of CHF 200 000.–.

Insurance premium

The premium is calculated on the basis of the insurance value. The minimum per insured consignment is CHF 20.– or the equivalent in other currencies.

Insurance zones

Zone 1: Europe, including European part of Turkey

Zone 2: North America, including Mexico

Zone 3: Central and South America

Zone 4: Africa

Zone 5: Asia, including Asian part of Turkey /

Middle East / Australia and Oceania

Insurance

Goods of all kinds

Tariff “goods of all kinds”

Zone	1	2	3	4	5
	‰	‰	‰	‰	‰
1	1.0	1.5	3.0	2.5	2.5
2	1.5	1.0	3.0	2.5	2.5
3	3.0	3.0	2.5	3.0	3.0
4	2.5	2.5	3.0	2.5	2.5
5	2.5	2.5	3.0	2.5	2.0

‰ per mille of the insurable value

Special premiums for all routes

- Removal goods and personal effects (shipped as cargo) 9.00‰
- Fragile and delicate goods (glass, porcelain, stoneware, sculptures, glassware, pottery, etc.) 8.00‰
- Vehicles (cars, motorcycles, etc.)
Base premiums plus 50.00%
- Livestock 30.00‰
- Perishable goods (plants, fruits, flowers, meat, pharmaceutical, chemical, etc.) 30.00‰
- Frozen goods 7.50‰
- Refrigerated goods 12.00‰
- Watches
- Mobile phones
Base premium plus 50%

Additional premiums

- For delays exceeding 60 days, for each additional period of 30 days commenced 1.0‰
- For war, strikes, disturbance and terrorism on request
- For overland transport to/from the airport of departure/destination in excess of 750 km or 450 miles each 1.0‰

Insurance

Species (SWISS Valuables)

Insurance cover species (SWISS Valuables)

Valuable cargo means a consignment which contains more of the following articles:

1. Any article having a declared value for carriage of USD 1'000.00 (or its equivalent) or more, per gross kilogram.
2. Gold bullion (including refined and unrefined gold in ingot form), dore bullion, gold specie, B. Gold only in the form of grain, sheet, foil, powder, sponge, wire, rod, tube, circles, mouldings and castings, A. Platinum, platinum metals (palladium, iridium, ruthenium, osmium and rhodium), Platinum alloys in the form of grain, sponge, bar, ingot, sheet, rod, wire, gauze, tube and strip, provided that those radioactive isotopes of the above metals and alloys are dangerous goods.
3. Legal bank notes, traveller's cheque, securities, shares and share coupons, postage stamps and revenue stamps (excluding mint), ready for use bank cards and/or credit cards.
4. A. Diamonds (including diamonds for industrial use), rubies, emeralds, sapphires, opals and real pearls (including cultured pearls), I B. Jewelry consisting of any of the articles under A. above.
5. Jewelry and watches made of platinum and/or gold and/or silver, and
6. Articles made of platinum and/or gold, other than platinum and/or gold plated.

Insurance

Species (SWISS Valuables)

Scope of insurance

The insurance covers loss or damage as per the special conditions of the open cover for species. In the case of accompanied consignments, theft and loss are only insured if violence is threatened or used or if no resistance can be offered as a result of death or injury of the person charged with effecting the carriage.

Unless otherwise agreed, war, strike, disturbances and terrorism risks are not included.

Duration of insurance

The insurance is operative from warehouse to warehouse, It attaches as soon as the species/valuables are removed from their present place for immediate transportation and terminates as soon as they are delivered to the place specified by the consignee.

For shipment of species, collection from or delivery to the airports is covered, even when undertaken by the consignee or consignor.

Note:

Transport to the airport of departure is only insured on condition that a specific request to this effect is made to LX or an IATA air cargo agent before commencement of the risk (i.e. on advice of shipment).

Storage during transit is covered up to 60 days any one storage.

Security measures (land)

For species adequate security measures for overland transports will be required (security vans and/or armored cars) under consideration of the insured value of the species. Please inquire with Swiss WorldCargo, Claims Management, P.O. Box ZRHS/LB-OS, CH-8058 Zurich Airport.

Forwarding instruction (air)

Species have to be forwarded as "valuable cargo". They must be expressly indicated as "VAL" in the AWB and SWISS Worx and must be handled according to current CHM instructions.

Insurance

Species (SWISS Valuables)

Insurance premium

The premium is calculated on the basis of the insurance value. The minimum per insured consignment is CHF 20.– or the equivalent in other currencies.

Insurance zones

- Zone 1: Europe, including European part of Turkey
- Zone 2: North America, including Mexico
- Zone 3: Central and South America
- Zone 4: Africa
- Zone 5: Asia, including Asian part of Turkey / Middle East / Australia and Oceania

Tariff “species” (SWISS Valuables)

Zone	1	2	3	4	5
	‰	‰	‰	‰	‰
1	0.5	0.75	2.5	1.75	2.0
2	0.75	0.5	2.5	1.75	2.0
3	2.5	2.5	2.0	2.5	2.5
4	1.75	1.75	2.5	1.75	2.0
5	2.0	2.0	2.5	2.0	1.75

‰ per mille of the insurable value

Additional premiums

- For delays exceeding 60 days, for each additional period of 30 days commenced 1.0‰
- For war and strikes, disturbances and terrorism on request
- For overland transport to/from the airport of departure/destination in excess of 750 km or 450 miles each on request 1.0‰

Insurance

Exclusions and claims

General exclusions (extract of the conditions)

The consequences of confiscation, seizure or detention by a government, authority or power, delay howsoever caused, in transit or delivery, wilful misconduct of the assured, infringement of import, export or transit regulations, infringement of carrier's regulations, false declaration.

Insurance

Exclusions and claims

Also excluded is damage attributable to: humidity of the air, influence of temperature unless specially agreed prior to the commencement of the risk, the nature of the goods such as self-deterioration, heating, spontaneous combustion, shrinkage, wastage, vermin originating in the goods insured, unsuitable condition of the goods for the insured voyage, inadequate packing, normal wear and tear, damage caused by nuclear energy, indirect losses of all kinds such as loss of interest, difference of exchange, loss of market, consequential loss. The insurer is released from all liability if his regulations concerning dispatch and limits are not adhered to or if with the insured's knowledge the agreed safety measures are not adhered to, the journey or the means of conveyance do not correspond to the agreement, the species are carried by inappropriate vehicles or routes are used which are unsuitable. Unless otherwise agreed prior to the commencement of the risk the insurer is not liable for political or social risks such as war, warlike occurrences, strike, lockout and disturbances of whatever kind, violent or malicious acts. The risk of terrorism for all transport related delays/storages exceeding 60 days. For permanent storage the risk of terrorism is generally excluded.

What to do in case of loss or damage

The assured must notify the insurer without any delay of any loss or damage which comes to his knowledge.

Furthermore, in the event of loss or damage it is the duty of the assured to take forthwith all measures for the preservation and salvage of the goods and for minimising the loss or damage.

The insurer also may take such measures. In the event of non-compliance with these obligations, the indemnification can be reduced commensurate with the assured's degree of fault.

All rights of recovery against third parties who may be held responsible for the loss or damage shall be preserved. In particular, the following steps are to be taken:

- a. Outward apparent loss or damage must be notified to the carrier in writing before delivery of the goods is taken.
- b. Whenever loss or damage is presumed, valid reserves must be lodged within the period prescribed by law or by contract.
- c. The carrier must be summoned to a joint survey of the loss or damage. The assured is responsible for all acts or omissions which prejudice the right of recovery.

Insurance

Exclusions and claims

Claim regulations

To justify his title to claim for loss or damage, the claimant must provide the insurer with such original documents as are available, i.e.:

- Air waybill
- Commercial invoice, packing list (inventory indicating values, if no commercial shipment involved)
- Survey report by the carrier
- Copy of the notification of reserves to the carrier
- And, if available:
 - Insurance certificate
 - Survey report by the claim agent

Claim documents shall be sent by the claim-receiving LX representation to Swiss WorldCargo, Claims Management, P.O. Box ZRHLX/CSS, CH-8058 Zurich Airport, for processing with the insurers.

Separate legal indication

The insurance is based on the following conditions:
Institute Cargo Clauses

This policy shall be governed by the German law and the German courts shall have sole jurisdiction in any dispute arising hereunder. In case one provision contradicts such applicable law, only this provision shall be deemed void, all other provisions remain in force as agreed.

Transport to the airport of departure is only insured on condition that a specific request to this effect is made to SWISS or an IATA Cargo Agent before commencement of the risk (i.e. on advice of shipment)

Place of jurisdiction is Cologne (Germany). All rights against the insurer are forfeited unless suit is brought within two years of the event giving rise to the claim.

Further information

Further information is available from your nearest representation of Swiss WorldCargo or from the Head Office of Swiss WorldCargo in Zurich – Swiss WorldCargo, Claims Management, P.O. Box ZRHS/LB-OS, CH-8058 Zurich Airport, cargo.claims@swiss.com

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- Wroclaw**
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- Zurich**
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(for freight forwarders)
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Calendar

Kalender

Calendrier

Oct 2022								Nov 2022								Dec 2022							
M	T	W	T	F	S	S		M	T	W	T	F	S	S		M	T	W	T	F	S	S	
39					1	2	44	1	2	3	4	5	6		48				1	2	3	4	
40	3	4	5	6	7	8	9	45	7	8	9	10	11	12	13	49	5	6	7	8	9	10	11
41	10	11	12	13	14	15	16	46	14	15	16	17	18	19	20	50	12	13	14	15	16	17	18
42	17	18	19	20	21	22	23	47	21	22	23	24	25	26	27	51	19	20	21	22	23	24	25
43	24	25	26	27	28	29	30	48	28	29	30					52	26	27	28	29	30	31	
44	31																						
Jan 2023								Feb 2023								Mar 2023							
M	T	W	T	F	S	S		M	T	W	T	F	S	S		M	T	W	T	F	S	S	
52						1	5			1	2	3	4	5	9			1	2	3	4	5	
1	2	3	4	5	6	7	8	6	6	7	8	9	10	11	12	10	6	7	8	9	10	11	12
2	9	10	11	12	13	14	15	7	13	14	15	16	17	18	19	11	13	14	15	16	17	18	19
3	16	17	18	19	20	21	22	8	20	21	22	23	24	25	26	12	20	21	22	23	24	25	26
4	23	24	25	26	27	28	29	9	27	28						13	27	28	29	30	31		
5	30	31																					
Apr 2023								May 2023								Jun 2023							
M	T	W	T	F	S	S		M	T	W	T	F	S	S		M	T	W	T	F	S	S	
13					1	2	18	1	2	3	4	5	6	7	22				1	2	3	4	
14	3	4	5	6	7	8	9	19	8	9	10	11	12	13	14	23	5	6	7	8	9	10	11
15	10	11	12	13	14	15	16	20	15	16	17	18	19	20	21	24	12	13	14	15	16	17	18
16	17	18	19	20	21	22	23	21	22	23	24	25	26	27	28	25	19	20	21	22	23	24	25
17	24	25	26	27	28	29	30	22	29	30	31					26	26	27	28	29	30		
Jul 2023								Aug 2023								Sep 2023							
M	T	W	T	F	S	S		M	T	W	T	F	S	S		M	T	W	T	F	S	S	
26					1	2	31	1	2	3	4	5	6		35					1	2	3	
27	3	4	5	6	7	8	9	32	7	8	9	10	11	12	13	36	4	5	6	7	8	9	10
28	10	11	12	13	14	15	16	33	14	15	16	17	18	19	20	37	11	12	13	14	15	16	17
29	17	18	19	20	21	22	23	34	21	22	23	24	25	26	27	38	18	19	20	21	22	23	24
30	24	25	26	27	28	29	30	35	28	29	30	31				39	25	26	27	28	29	30	
31	31																						