

# Swiss X-Presso



Swiss X-Presso and Swiss X-Presso XL are our ultrafast top-quality airport-to-airport products for urgent and time-critical consignments – with no weight restrictions.



Swiss  
WorldCargo

## A key success factor

The world is getting smaller all the time. Business cycles are getting shorter. And people are getting more and more demanding: what is ordered today should be delivered tomorrow. Safely and reliably, too.

It's quite a challenge for the entire logistics sector. Because, as more and more forwarders, logistics providers and courier services are finding, speed is becoming a crucial factor in the success of their operations – just as essential as high reliability, constant consignment monitoring and competitive rates. Greater efficiency and enhanced effectiveness – that's what the customer wants. And Swiss X-Presso provides it. In full. All over the globe. Because we set the standards for others to meet.

## Fast and good. Worldwide.

We don't just want to be quick. We want to be good, too. With a 100-per-cent flow-as-booked rate and seamless integration into your supply chain. All over the globe. Not just for you, but for your customers, too. That's why our Swiss X-Presso and Swiss X-Presso XL products offer:

- ultra-short acceptance, transfer and delivery times
- special acceptance and handling processes
- guaranteed space until just before departure
- short-notice reservations right up to the final acceptance deadline
- no weight limits
- generous booking tolerances in weight and volume terms
- constant shipment monitoring through our tracking system "Match"
- global quality and handling standards
- clear and simple pricing
- seamless integration into your total supply chain
- skilled and professional staff all over the world
- our own product management

**If your goods are in a hurry, it's Swiss X-Presso you need. With its separate handling processes at the Rapid Channel, our express cargo product offers the shortest of acceptance, transfer and delivery times.**



## Weight problems? No way!

We have developed an express cargo product in close collaboration with our customers that meets almost any imaginable need and can be integrated seamlessly into your supply chain, to ensure that airport to airport really is the shortest connection available.

If your goods are in a hurry, it's Swiss X-Presso you need. With its separate handling processes, our express cargo product offers the shortest of acceptance, transfer and delivery times – just 90 minutes for Swiss X-Presso and 120 minutes for Swiss X-Presso XL. We also guarantee to find you space until just before departure. We take bookings up to virtually the last minute. And we provide phenomenal flexibility, with generous tolerances on the volumes and weights.

Talking of weight, there's no need to worry about those extra kilos with Swiss X-Presso. We have (virtually) no limits here: with Swiss X-Presso, your weight is only limited per item and not per consignment; and with Swiss X-Presso XL, there are no limits at all.

### State of the art

As a Swiss WorldCargo customer, of course, you're entitled to expect even more. And you'll get it: quality, reliability, transparency, and the fairest of cargo rates. Quality and reliability because, with our global handling standards and our specially trained staff, we send almost all our consignments "flown as booked". 24 hours a day, seven days a week, every day of the year. And transparency because, with our online tracking facilities, we can always tell you exactly where your consignment is within our network. And our rates? You'll be hard pressed to find better ones anywhere in the world.

**Our specially trained sales teams around the world will be happy to give you more details. Or check out our [swissworldcargo.com/swiss-x-presso](http://swissworldcargo.com/swiss-x-presso) website.**

### More value

The benefits offered by our Swiss X-Presso and Swiss X-Presso XL products are pretty clear to see. But here's a quick overview:



Feature	Swiss X-Presso	Swiss X-Presso XL
Guaranteed space	Swiss hubs: up to 6 hours before departure Intercontinental: 200 kg/1 m <sup>3</sup> Europe: 100 kg/0.5 m <sup>3</sup>	Swiss hubs: up to 18 hours before departure Worldwide: 500 kg/ max. 2.5 m <sup>3</sup> , depending on aircraft type
Latest acceptance before departure	90 minutes	120 minutes for loose items For dangerous goods and live animals, special acceptance conditions apply
Transfer times	90 minutes	120 minutes
Delivery times after landing	90 minutes	120 minutes
Separate handling process	yes	yes
Booking tolerance	+/-20%	+/-20%
Maximum weight per item	50 kg	none
Maximum weight per consignment	depends on aircraft type	depends on aircraft type
Maximum volume per item	depends on aircraft type; courier bags accepted	depends on aircraft type
Special consignment labelling Swiss X-Presso by the customer	Swiss X-Presso tags and stickers	tags and stickers
Transport of special goods (dangerous goods, live animals, etc.)	no	yes
BUPs <sup>1</sup>	yes	yes
Truck services	no	yes
Constant consignment tracking ("Match")	yes	yes
Globally consistent handling and quality standards	yes	yes
Zonal rates	yes	yes

<sup>1</sup>BUP Bulk Unitisation Program

special terms for containers or pallets supplied ready for transport

## Wherever you want to go

The Swiss International Air Lines Ltd. route network extends to more than 150 destinations in over 80 countries on 4 continents. At almost all these destinations you'll benefit from our skilled cargo services and the strict time and quality standards we demand of our Swiss X-Presso product. We also offer our own dedicated infrastructure for incomparably fast transfer times.

**Our sales office in your region will be happy to tell you whether your desired airports of origin and destination meet our strict Swiss X-Presso criteria. To find out your nearest local contact, please see the last page of this brochure.**

## Check us out!

The best way to convince yourself of the many benefits our Swiss X-Presso service offers is by testing it out. But we can at least show you that we're worth that trial. Whether you're sending spares from Hong Kong to London, your client in Tokyo urgently needs documents from Paris or you have to get electronics components to Chicago on time from your Bangkok factory – give us a try!

### A 100-per-cent performance

At our Zurich hub, all Swiss X-Presso consignments are processed via a special rapid channel that is separate from the rest of our cargo handling activities. And with our specially trained personnel ensuring individual supervision of each individual consignment, quick and reliable ground handling is guaranteed.

This means, for example, that we can ensure that consignments which arrive by truck or air in the early morning hours can be transferred directly onto onward flights to North or South America, the Near or Far East, Africa and mainland Europe. We can also ensure that almost all our shipments are "flown as booked". And we're working hard towards a 100-per-cent record here.

## Individually priced

For further details, please contact the Swiss X-Presso representative for your region, who will be happy to provide you with offers and/or contractual agreements for your regular shipments which are specifically geared to your particular transport needs.

Sample itineraries	Latest acceptance		Earliest delivery	
	Day	Time	Day	Time
<b>Hong Kong – London (Heathrow)</b>				
Swiss X-Presso	3	21.25	4	14.35
Swiss X-Presso XL	3	20.25	4	15.05
Swiss General Cargo	3	20.25	4	21.45
<b>Paris (Charles de Gaulle) – Tokyo</b>				
Swiss X-Presso	4	08.45	5	09.55
Swiss X-Presso XL	4	08.15	5	10.55
Swiss General Cargo	3	20.00	7	09.00
<b>Bangkok – Chicago</b>				
Swiss X-Presso	3	21.40	4	14.50
Swiss X-Presso XL	3	21.40	4	15.50
Swiss General Cargo	3	21.40	5	16.50



SWISS has developed its entire product and service philosophy on the basis of universal Swiss values such as friendliness, punctuality, reliability, safety and security, innovation, tradition, efficiency and the keenest attention to detail. It has done so with the clear aim of being a leading European airline that is active all over the world and is "best in class" in all its business areas – not just for passengers, but for cargo, too.

#### **Added value**

Adding value is one of Swiss WorldCargo's paramount objectives. As an internationally-active provider of air-freight capacity, SWISS's cargo division creates genuine added value for its customers through its specialist expertise, its commitment to quality and its innovative skills.

#### **Airport-to-airport**

Swiss WorldCargo focuses on globally marketing cargo capacity between two or more airports, and offers an airfreight network that stretches to more than 150 destinations in over 80 countries. Its network of air services is supplemented by daily truck connections between key business centres.

#### **Flown as booked**

With its guaranteed acceptance, transfer and delivery times and its carefully-selected ground handling partners, SWISS offers the firmest of commitments that all your consignments will be transported exactly as they are booked.

#### **Seamless**

Swiss WorldCargo does not market its own logistics concepts: it integrates its services seamlessly and precisely into its customers' supply systems and chains, to ensure that its total attention to safety and security extends to its customers' planning, too.

#### **Supervised**

Seamless integration is all very well; but it will only be half as effective unless it is combined with continuous monitoring and a swift and proactive response to any irregularities that occur. That's why Swiss WorldCargo provides its "Match" online consignment tracking system for its customers – to let them know in real time exactly where their shipment is currently located on the SWISS network.

#### **Customer-focused**

Swiss WorldCargo makes full use of its extensive experience and expertise to provide innovative concepts that are specifically tailored to its forward-looking customers and their particular airfreight needs. Thus, in addition to its Swiss X-Presso and Swiss X-Presso XL express services, Swiss WorldCargo offers further airfreight products that include Swiss Valuables, Swiss Argus, Swiss Perishables, Swiss Mail and Swiss General Cargo.

**For further details, please visit our [swissworldcargo.com](http://swissworldcargo.com) website.**

**Swiss X-Presso:  
the right address**

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**You will find details of your regional  
Swiss X-Presso contact on our  
[swissworldcargo.com/swiss-x-presso](http://swissworldcargo.com/swiss-x-presso)  
website.**

Brochures are also available for our Swiss  
Perishables, Swiss Valuables, Swiss Argus,  
Swiss Mail and Swiss General Cargo  
products. To order these, please e-mail  
us at [cargo@swiss.com](mailto:cargo@swiss.com)